



# WORLD WORKPLACE ASIA 2015

Conference & Exhibition

Proactive Facility Management:

**ANTICIPATE** • **PARTICIPATE** • **INNOVATE**

**3 - 5 AUGUST 2015, MARINA BAY SANDS, SINGAPORE**

**3 - 4 AUGUST 2015  
CONFERENCE**

The Building and Construction Authority, the International Facility Management Association (IFMA) and the Singapore Chapter of IFMA, will once again host the World Workplace Asia (WWPA) in 2015 focusing on the theme 'Proactive Facility Management: Anticipate, Participate, Innovate'.

**3 AUGUST 2015  
NETWORKING RECEPTION**

Convening professionals who represent all aspects of the workplace environment, such as facility management, real estate, engineering, architectural, information technology, human resources, security and academic, the WWPA 2015 will provide a platform to exchange insights and ideas in the area of FM leadership, technologies, solutions, innovations and best practices, to bring about real progress in the journey to a future-ready built environment.

**3 - 4 AUGUST 2015  
PRODUCTS SHOWCASE**

**5 AUGUST 2015  
SITE TOURS**

**CPD POINTS**

**PEB:** Pending

**BOA-SIA:** Pending

**CFM:** 15 CFM points

**SPM:** 8 CPD points



JOINTLY ORGANISED BY:



GOLD SPONSORS



SILVER SPONSORS



LANYARD & BADGING SPONSOR



ECO-BAG SPONSORS



RECEPTION SPONSOR



WELCOME SIGN SPONSOR



EXHIBITOR



FACILITY SITE HOSTS



SUPPORTED BY



HELD IN



IN CELEBRATION OF



# DAY 1 CONFERENCE - 3 AUGUST 2015

To view details and synopsis of the conference topics, please visit the conference website at <http://worldworkplace.ifma.org/asia>

EVENT		Exhibition & Solutions Arena	
AM	Registration Open		
	Opening & Welcome Address		
	Session 1.01		
	<b>Opening Power Session:</b> <b>Anticipate, Don't Assume. The Difference in Customer Service</b> <b>NICOLA ANKLIN</b> Regional Workplace Experience Manager, Asia Pacific, Jones Lang LaSalle		
	Session 1.02		
	<b>Opening Power Session:</b> <b>FM in Asia Research report</b> <b>STEPHEN BALLESTY</b> Director & Head of Advisory, Rider Levett Bucknall		
	Opening of Exhibition & Welcome Reception		
	Session 2.01		Session 2.02
	<b>A Proactive Personality in Facility Management</b> <b>ALEX LAM</b> Director, Global Development, Aviemore Stirling, Canada <b>WENDY JUNLI XIANG</b> Executive Manager, Aviemore Stirling, Toronto		<b>BIM and FM – How Building Information Modeling is transforming facility management in Asia and around the world</b> <b>MICHAEL SCHLEY</b> CEO and Founder, FM: Systems
	Session 3.01		Session 3.02
<b>Township Management, Singapore Style – Better Homes, Quality Living Environment</b> <b>LEONG SHEE WING</b> General Manager, Business Development, EM Services Pte Ltd	<b>Digitization of FM</b> <b>HANNAH HAHN</b> Global Workplace Innovation Manager, Johnson Controls <b>GLENN FRY</b> Solutions Development Director, Johnson Controls		
Session 4.01	Session 4.02		
<b>Developing true regional suppliers in Asia Pacific for successful long-term partnership</b> <b>MICHAEL RAPHAEL</b> Chief Procurement Officer, Asia Pacific, Jones Lang LaSalle	<b>Evidence-based Space Planning: using “Lean” metrics and Decision-Making Tools to Optimize Space in Two Hospital Organizations</b> <b>ZIG WU</b> Facilities Consultant, Jacobs Engineering Group, Inc.		
Session 5.01	Session 5.02		
<b>Achieving the optimum performance from your facilities through adopting a portfolio based approach</b> <b>DARRYL WALKER</b> Director, Huegin Consulting	<b>FM Award Winner Presentation</b>		
Session 6.01	Session 6.02		
<b>FM Consultant – Ally or Threat to FM Practitioners? – Trans Continental Views</b> <b>VALERIAN MORAES</b> Managing Director, GregMore Group <b>STEPHEN BALLESTY</b> Director & Head of Advisory, Rider Levett Bucknall <b>JEFFERY BUDIMULIA</b> Director, Corporate Real Estate Advisers Pte Ltd <b>RYAN DARNELL</b> Executive Director, Khidmah <b>JOACHIM HOHMANN</b> Managing Partner, Consultants Circle <b>TED RITTER</b> Managing Partner, Verdecom	<b>Mastering Complexity in Operations and Maintenance of Real Estate Assets across geographical regions</b> <b>HO CHEE KIT</b> Director, DTZ F&E (S) Pte Ltd		
<b>COCKTAIL NETWORKING RECEPTION</b>			

# DAY 2 CONFERENCE - 4 AUGUST 2015

To view details and synopsis of the conference topics, please visit the conference website at <http://worldworkplace.ifma.org/asia>

EVENT		Exhibition & Solutions Arena	
Registration Open			
Opening Address			
Session 7.01			
<b>Opening Power Session:</b> <b>Facility Manager as Influencer in the C Suite- Strategic Perspective</b> <b>VALERIAN MORAES</b> Managing Director, GregMore Group			
Session 7.02			
AM	<b>Opening Power Session:</b> <b>Smart Buildings. Smarter Communities. Really Smart Customers. How great FM companies integrate with connected communities/smart buildings</b> <b>ALASTAIR McCracken</b> Regional Director - Asia, Urbanise Ltd		
	Session 8.01		Session 8.02
	<b>FAST FORWARD 2030: What You Need to Know Now for the Workplace of 2030</b> <b>PETER ANDREW</b> Regional Director, Workplace Strategies Asia and Pacific, CBRE		<b>Setting Yourself Up for Success: FM Technology Implementation Case Studies</b> <b>TED RITTER</b> Managing Partner, Verdecom <b>JOACHIM HOHMANN</b> Managing Partner, Consultants Circle
Session 9.01	Session 9.02		
<b>Ethnomics: Design for Health and Well-Being</b> <b>STEPHANIE DOUGLASS</b> Director, Workplace Strategy, Teknion	<b>Incorporating your real estate strategies into business continuity planning and thinking</b> <b>ROBERT TIMMERMANS</b> Director of Engineering & Operations - Asia Pacific, Jones Lang LaSalle <b>SLYVIA KOH</b> , Head of Corporate Consulting, Asia Pacific, Jones Lang LaSalle <b>GRANT MORRISON</b> , Director, Strategic Workplace Services, Jones Lang LaSalle <b>ANGELA NEWBY</b> , Regional Director, Transaction Management, Jones Lang LaSalle		
Session 10.01	Session 10.02		
<b>Designing for Maximum Facilities Management Productivity</b> <b>TIM GRIFFIN</b> Asset Life Cycle Lead, Secora Australasia	<b>Looking at Buildings as Smarter Systems</b> <b>ALEX LIM</b> General Manager, Planon Asia Pte Ltd		
Session 11.01	Session 11.02		
<b>Completion of an Energy Efficient Plant as a System Upgrading Project</b> <b>BERG WAT</b> Managing Director, Jardine Engineering Corporation	<b>Capability Maturity Model for Evaluating the BIM Competencies of Facility Owner Organizations</b> <b>DR RAYMOND ISSA</b> Holland Prof & Director, University of Florida		
Session 12.01	Session 12.02		
<b>Data-centric Facilities Management – A competitive imperative to prepare for</b> <b>DAVID BROWN</b> Head of Business Intelligence APAC, Corporate Solutions, Jones Lang LaSalle	<b>Cultivating and Nurturing the Workplace Safety and Health Culture of Prevention for the Facilities Management Sector</b> <b>AZRINA ABDUL AZIM</b> Senior Research Analyst, Workplace Safety and Health Institute		
<b>Panel Discussion: Emerging FM Trends in Asia</b> <b>JEFFREY CHUA</b> , Chief Executive Officer, Ascendas Services Pte Ltd <b>KENNETH FOO</b> , Head of Building Operations, HongKong Land <b>ANGUS CHENG</b> , Managing Director APAC CRE for Goldman Sachs <b>(CHAIR) TONY KHOO</b> , President, IFMA Singapore Chapter			

# DAY 3 FACILITY SITE TOUR - 5 AUGUST 2015

9.00am-1.30pm (Registration at 8.30am @ MBS). Participants can select to attend any of the following track.

## TRACK 1

### BCA ACADEMY ACADEMIC TOWER

**GREEN MARK PLATINUM**  
New Non-Residential Buildings



BCA Academy Tower Block is an extension block that offers experiential learning environment from exposed pipes, to an education deck with chiller plant and green lab. The building was awarded the BCA Green Mark for New Non-Residential Buildings Platinum award in 2014. The building is targeted to achieve an estimated energy savings of 967,057 kWh/yr. Other practice include the use of integrated Building Information Modelling throughout design and construction phases for better co-ordination.

### GENTING HOTEL JURONG

**GREEN MARK PLATINUM**  
New Non-Residential Buildings



Genting Hotel Jurong is the first hotel in the Jurong Lake district. The building was awarded the BCA Green Mark for New Non-Residential Buildings Platinum award. Several energy and water conservation initiatives were implemented to reduce energy and water consumption. Other green innovations include heat pump for hot water system, use of non-potable water and automatic water efficient irrigation system as well as recycling PAU, AHU Condensate for irrigation.

## TRACK 2

### ASIA SQUARE TOWER 1

**GREEN MARK PLATINUM**  
Existing Non-Residential Buildings



Asia Square has achieved the highest accolades in environmental sustainability. It received the BCA Green Mark Platinum award and Leadership in Energy & Environmental Design Core & Shell (LEED-CS) Platinum certification by the US Green Building Council (USGBC). Several innovative and cutting-edge green technologies were implemented to maximise costs and energy efficiencies, and reduce carbon footprint. Asia Square consumes approximately 30 per cent less energy and 40 per cent less water as compared to most standard commercial buildings.

### JURONG CONSULTANTS OFFICE

**GREEN MARK PLATINUM**  
Office Interior



Jurong Consultants Pte Ltd (Located at The JTC Summit) was awarded BCA Green Mark for Office Interior Platinum award in 2011. It has implemented numerous features to promote environmentally friendly and sustainable practices features in office. Other features include barrier free, excellent glare-free outdoor view with utilisation of natural lighting for workstation layout arrangement and extensive use of environmentally sustainable materials in renovation and use of SGLS certified and high recycled content products in office operations.

## TRACK 3

### MARINA BAY FINANCIAL CENTRE TOWER 3

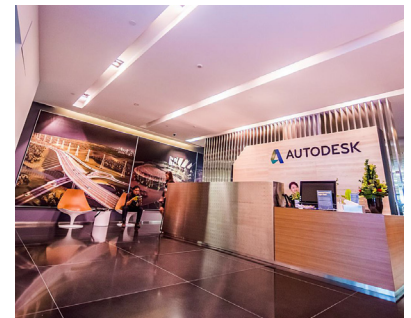
**GREEN MARK PEARL AWARD**



Marina Bay Financial Centre Tower 3 is conferred the BCA Green Mark Pearl Award. This accolade underscores the strong commitment and effort in maintaining high standards of sustainability and environmental protection. Managed by Raffles Quay Asset Management, the building management has undertaken a myriad of sustainable approaches in the environmental awareness programs which led to the achievement of this award.

### AUTODESK ASIA PTE LTD OFFICE

**GREEN MARK PLATINUM**  
Office Interior



Autodesk Asia Pte. Ltd. (Located at 1 Fusionopolis Walk, Solaris) was awarded BCA Green Mark for Office Interior Platinum award. Several innovative initiatives were implemented to promote a safe, quality, innovative and sustainable working environment for their new office. The office design and operations includes several energy conservation initiatives, and the use of environmental-friendly products to promote a healthy indoor environment.

## REGISTRATION PRICING

EVENT CODE	EVENTS	MEMBER / DISCOUNTED FEE <i>IFMA members; BCA Young Leaders; BCA Alumni Cardholders; Group discount (min 3 pax from same organisation); Early Bird payment on or before 3 July 2015</i>	REGULAR FEE
77097	CONFERENCE (3 - 4 AUG)	S\$ 550	S\$ 600
77A97	CONFERENCE (3 - 4 AUG) + SITE TOURS	S\$ 640	S\$ 700

*Ticket for the networking reception is included in the conference fee.*

*Fees are inclusive of 7% Goods & Services Tax.*

Visit our website at <http://worldworkplace.ifma.org/asia>, for updates & details.

## CONFERENCE VENUE & HOTEL

Marina Bay Sands is truly Asia's ultimate destination for business, dining, shopping and entertainment delivering once-in-a-lifetime experiences. Conveniently located within Singapore's Central Business District, yet worlds away from the ordinary business setting, Marina Bay Sands combines first-rate business and meeting facilities with world-class entertainment options.



## ABOUT THE ORGANISERS



**BCA ACADEMY**

### BUILDING AND CONSTRUCTION AUTHORITY

The Building and Construction Authority (BCA) of Singapore champions the development of an excellent built environment for Singapore. BCA's mission is to shape a safe, high quality, sustainable and friendly built environment, as these are four key elements where BCA has a significant influence. In doing so, it aims to differentiate Singapore's built environment from those of other cities and contribute to a better quality of life for everyone in Singapore. Hence, its vision is to have "a future-ready built environment for Singapore". Together with its education arm, the BCA Academy, BCA works closely with its industry partners to develop skills and expertise that help shape a future-ready built environment for Singapore.

For more information, visit [www.bca.gov.sg](http://www.bca.gov.sg) and [www.bcaa.edu.sg](http://www.bcaa.edu.sg)



### INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION

IFMA is the world's largest and most widely recognized international association for facility management professionals, supporting more than 24,000 members in 94 countries. The association's members, represented in 130 chapters and 17 councils worldwide, manage more than 37 billion square feet of property and annually purchase more than US\$100 billion in products and services. Formed in 1980, IFMA certifies professionals in facility management, conducts research, provides educational programs and produces World Workplace, the world's largest facility management conference and exposition. To join and follow IFMA's social media outlets online, visit the association's LinkedIn, Facebook, YouTube and Twitter pages.

For more information, visit the [IFMA press room](#) or [www.ifma.org](http://www.ifma.org)



### SINGAPORE CHAPTER OF IFMA

The Singapore Chapter of IFMA was first conceptualized in 2000 and became an official society in Singapore in August 2001. The objective of the local chapter is to develop Facility Management as a profession, while advancing careers of individual members. The local chapter also runs regular educational programmes, best practice seminars and site visits. These events provide opportunity for members to learn and network with the industry.

For more information, please visit <http://ifmasingapore.org>

# REGISTRATION FORM

# World Workplace Asia 2015 (Please tick where applicable)

Event Code: 77097

EVENT CODE	EVENTS	MEMBER / DISCOUNTED FEE <small>(incl. GST)</small> <i>IFMA members; BCA Young Leaders; BCA Alumni Cardholders; Group discount (min 3 pax from same organisation); Early Bird payment on or before 3 Jul 2015</i>	REGULAR FEE <small>(incl. GST)</small>
77097	CONFERENCE (3 - 4 AUG)	<input type="checkbox"/> S\$ 550	<input type="checkbox"/> S\$ 600
77A97	CONFERENCE (3 - 4 AUG) + SITE TOURS	<input type="checkbox"/> S\$ 640	<input type="checkbox"/> S\$ 700

For Official Use	
Application No.:	
Official Receipt No.:	
Processing Officer: <small>(signature/date)</small>	
Cashier: <small>(signature/date)</small>	

Early Bird  Group Discount  BCA Young Leaders  BCAA Alumni Card Holders (Card No.: \_\_\_\_\_)  IFMA members (Membership No.: \_\_\_\_\_) 77097.060715.0005

## PART A - SELF-SPONSORED APPLICANTS please fill in Part A and C and sign in Part D(i).

Name (Dr/Mr/Mrs/Ms): \_\_\_\_\_ NRIC/FIN/Passport No.: \_\_\_\_\_  
(as per NRIC/Passport) (fill in NRIC/FIN if available)

Birth Date: \_\_\_\_\_ Hp No.: \_\_\_\_\_ Email: \_\_\_\_\_  
(DD/MM/YYYY)

Company Name: \_\_\_\_\_ Designation: \_\_\_\_\_

Residential Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
(for self-sponsored applicant)

(Residential address as per NRIC for Singaporeans & PRs)

## PART B - COMPANY-SPONSORED APPLICANTS please fill in Part B and C, stamp and sign Part D(ii).

**APPLICANT'S DETAIL**

(1) Name (Dr/Mr/Mrs/Ms): \_\_\_\_\_ NRIC/FIN/Passport No.: \_\_\_\_\_  
(as per NRIC/Passport) (fill in NRIC/FIN if available)

Designation: \_\_\_\_\_ Birth Date: \_\_\_\_\_  
(DD/MM/YYYY)

Email: \_\_\_\_\_ Hp No.: \_\_\_\_\_

(2) Name (Dr/Mr/Mrs/Ms): \_\_\_\_\_ NRIC/FIN/Passport No.: \_\_\_\_\_  
(as per NRIC/Passport) (fill in NRIC/FIN if available)

Designation: \_\_\_\_\_ Birth Date: \_\_\_\_\_  
(DD/MM/YYYY)

Email: \_\_\_\_\_ Hp No.: \_\_\_\_\_

(3) Name (Dr/Mr/Mrs/Ms): \_\_\_\_\_ NRIC/FIN/Passport No.: \_\_\_\_\_  
(as per NRIC/Passport) (fill in NRIC/FIN if available)

Designation: \_\_\_\_\_ Birth Date: \_\_\_\_\_  
(DD/MM/YYYY)

Email: \_\_\_\_\_ Hp No.: \_\_\_\_\_

### COMPANY'S DETAILS

Company Name: \_\_\_\_\_ Company UEN No.: \_\_\_\_\_

Company Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Fax No.: \_\_\_\_\_ Contact No.: \_\_\_\_\_  
(HR Personnel)

Designation: \_\_\_\_\_ Email: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Fax No.: \_\_\_\_\_ Contact No.: \_\_\_\_\_  
(Finance Personnel)

Designation: \_\_\_\_\_ Email: \_\_\_\_\_

### PART C - PAYMENT

- (i) Enclosed is Cheque No.: \_\_\_\_\_ (Cheque should be crossed, marked "account payee only" and payable to **Building and Construction Authority** and mailed to **BCA Academy, 200 Braddell Road, Singapore 579700**) for S\$ \_\_\_\_\_ OR
- (ii) Deduct from GIRO Account No.: \_\_\_\_\_ (Note: Only company cheque or company GIRO will be accepted if the company is applying for funding or subsidy. The GIRO Account Number must be the same bank account number as indicated in the Direct Debit Authorisation form submitted to BCA.)

### PART D - DECLARATION

By submitting and signing this application form, the self-sponsored or company-sponsored applicant agree to the terms and conditions below.

#### (i) FOR SELF-SPONSORED APPLICATION:

Name : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

#### (ii) FOR COMPANY-SPONSORED APPLICATION:

Name of authorised personnel: \_\_\_\_\_

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

Company Stamp  
(For company-sponsored application only)

### TERMS AND CONDITIONS

1) The company and individual applicant has read and understood the terms of the brochure (if available) and the application form. 2) The company and individual applicant warrant that the particulars given in the application form are accurate. 3) The Building and Construction Authority (BCA) can disclose to other government agencies any information relating to this application. 4) Payment for the course must be made before the course commencement date. 5) Any Direct Debit and Direct Credit Authorisation for GIRO applications previously signed and passed to BCA will apply to payments made under this course. 6) BCA reserves the right to accept or reject the application for whatever reason. 7) BCA shall at its discretion allocate a space to the registered applicant, based on availability. 8) BCA reserves the right to amend any details relating to the course, revise the course fees without prior notice, cancel or postpone the course. 9) No deferment is allowed. 10) Request for withdrawal must be made in writing. Requests are subject to approval by BCA and administration fee: Written request for withdrawal that reaches BCA - At least 2 weeks before the course commencement date: 10% of course fee is payable. - Less than 2 weeks but more than 3 working days before the course commencement date: 25% of course fee is payable. - 3 working days or less before the course commencement date: full course fee is payable. 11) The Continuing Professional Development (CPD) points indicated for any course offered by BCA is subject to change and final approval by the relevant professional accreditation bodies. 12) Funding and subsidies offered by BCA or third party organisations for the courses are subject to approval. The company must make the application for funding and subsidies. BCA is not to be held liable and the company agrees to pay BCA the applicable funding amount if funding and subsidies are either granted at a reduced amount, not granted at all or if funding is revoked, for whatever reason. 13) All information, materials, services, intellectual property and other property and rights provided by BCA during the course are provided on an "as is" basis. BCA makes no warranties of any kind, either express or implied, as to any matter, and all such warranties, including warranties of merchantability and fitness for a particular purpose, are expressly disclaimed. 14) The materials supplied to the company and individual applicant for the course ("Materials") are for their personal reference only and the company and individual applicant is not supposed to otherwise use the Materials. The company and individual applicant shall defend and indemnify BCA and its officers, employees and agents from and against any and all liability, damage, loss or expense (including reasonable attorneys' fees and expenses) imposed upon BCA in connection with any claim arising out of the company and individual applicant's use of the Materials. **PLEASE NOTE:** All correspondence and notices addressed to BCA are to be sent to BCA Academy.

**GREEN PRACTICE:** As part of BCA efforts to go green, the Statement of Attendance for conference will only be issued to participant upon request. For such request, please provide full name and mailing address to our staff at the conference. We will mail the statement 5 days after the completion of the conference.

To check the status of your course applications, please log into the Customer Self Service Portal (CSSP) at [www.bcaa.edu.sg/self\\_help\\_portal/selfhelp/login.aspx](http://www.bcaa.edu.sg/self_help_portal/selfhelp/login.aspx).

If you need assistance on using the CSSP, please call our customer service hotline: 6248 9999, from 8.30am to 5.00pm, Monday to Friday.

200 Braddell Rd S579700 • Fax: 6258 0558 • Email: [bca\\_academy@bca.gov.sg](mailto:bca_academy@bca.gov.sg) • [www.bcaa.edu.sg](http://www.bcaa.edu.sg)

**BCA ACADEMY**