Every day thousands of clients trust Aramark to provide comprehensive facilities services, so they can optimize their operations. Our deep expertise and broad portfolio of capabilities enable us to develop tailored solutions that deliver on your highest priorities. Through services such as integrated facility management, engineering, and energy management, we help companies operate more productively with maximum flexibility. Whether it’s working with hospitals, universities, stadiums, or businesses, innovative service is at the heart of what we do.

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Every day thousands of clients trust Aramark to provide comprehensive facilities services, so they can optimize their operations. Our deep expertise and broad portfolio of capabilities enable us to develop tailored solutions that deliver on your highest priorities. Through services such as integrated facility management, engineering, and energy management, we help companies operate more productively with maximum flexibility. Whether it's working with hospitals, universities, stadiums, or businesses, innovative service is at the heart of what we do. Learn more at www.aramark.com/facilities solutions

Solve Facility Challenges
Join these sessions to learn more.

Efficient Repair Solutions for High-Performing Facilities
Overcome the five common challenges associated with completing maintenance and repair projects.

Thursday, October 6, 1–2 pm
San Diego Convention Center | Solutions Arena 2

Construction Data: Today, Tomorrow & Beyond
Hear about current and cutting-edge uses of construction data and how organizations benefit.

Thursday, October 6, 3–4 pm
San Diego Convention Center | Room 11B

Visit Booth 1215

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IFMA’s Story

In the early 1970s, a move toward using systems furniture (cubicles) and the introduction of computer terminals into the workplace helped set the evolutionary course of facility management. At that time, there was no organization focused on providing information and guidance on managing the office environment.

George Graves of Texas Eastern Transmission Corp., Charles Hitch of Manufacturer’s Bank in Detroit and David Armstrong of Michigan State University voiced a need for an organization comprised of facility professionals from private industry.

In May 1980, the National Facility Management Association had a constitution, bylaws, temporary officers and plans to expand nationally; and shortly thereafter, the name was changed to the International Facility Management Association to accommodate a growing Canadian membership.

In the more than three decades since IFMA’s inception, the association has grown to include 24,000 members in 105 countries with 133 chapters and 15 councils and six communities worldwide. IFMA operates from a centralized Service Center of Excellence in Houston, Texas, USA supporting its global membership base with the finest in educational, informational and networking resources.

The most longstanding and well-respected facility management conference and exposition series, IFMA’s World Workplace is the association’s flagship event. For 36 years, World Workplace has facilitated idea-sharing and knowledge-exchange between all professionals who support the work environment.

As FM continues to advance in impact and influence globally, IFMA’s World Workplace expands its reach, bringing forward-thinking ideas, strategies and solutions to Asia, India, the United Arab Emirates and Europe.

IFMA-RICS Collaboration

A landmark collaboration between IFMA and the Royal Institution of Chartered Surveyors (RICS) transforming the US$1 trillion FM industry. This collaboration will harness the FM-related efforts of both organizations to foster a more inclusive, robust global knowledge-sharing community and advance the visibility and prominence of FM worldwide. Learn more at www.ifma.org/ricscollaboration.
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Show Management
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World Workplace Sponsors
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Program Committee & Sustainability
IFMA Corporate Sustaining Partners
World Workplace App

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IFMA is proud to have the support of these exceptional organizations, all of which contribute significantly to the built environment and global workspace. Participating publications include FM and trade media outlets, recognized for their valuable contributions to the ongoing dialogue on quality facility management.
Our thanks to the following Premier Sponsors for their generous support of IFMA’s World Workplace 2016 Conference & Expo:

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Welcome to World Workplace

To our Attendees, Exhibitors, Sponsors, Speakers, Partners and Special Guests,

On behalf of the International Facility Management Association, welcome to San Diego, California, for IFMA’s World Workplace 2016 Conference and Expo.

Over the past 36 years, the facility management community has been actively involved in shaping its own future. Together, we have elevated a once esoteric job title to a global profession and industry recognized for its contributions to business strategy and profitability; its importance to the health and safety of building occupants; its innovations in propelling workplace performance; and support of workforce productivity.

The story of our growth, our achievements, our challenges and breakthroughs is truly an epic tale, spanning continents, industries and generations. The FM story is our story – then, now and yet to come. As a community, we’re writing it together; and each day, we add new sidebars and footnotes based on our experiences, the potential of our profession and aspirations.

An exciting new chapter is unfolding this week, as IFMA is joined for the first time at World Workplace by the Royal Institution of Chartered Surveyors (RICS). IFMA’s collaboration with RICS brings together the strength of two established organizations to empower you to define the next era of facility management. Think of it as a springboard that provides the resources and network to advance recognition of and shared knowledge within FM. It’s up to you to seize the possibilities – maybe you’ll begin the next chapter for FM, or maybe you’ll write a whole new book.

So share your stories – not only this week, but in the weeks, months and years to come. Tell them to inform and inspire; to promote your value; to engage the next generation; to build our knowledge base; to strengthen our community; and to continue advancing the visibility and prominence of FM worldwide.

The only thing more exciting than the accomplishments of our past is the potential of our future. We look forward to writing the next chapter together.

Sincerely,

Tony Keane, CAE
IFMA President & CEO

Maureen Ehrenberg,
FRICS, CRE, Chair, IFMA
Board of Directors;
Welcome to a momentous World Workplace 2016!

Each year, IFMA’s World Workplace stands out as the flagship conference for facility managers. It truly is a melting pot for innovation, a platform for new trends which will shape the industry and a celebration of all the great work that FMs do to create and manage our built world.

I am delighted and proud that this year’s World Workplace is even more momentous than usual. This year, World Workplace San Diego marks the beginning of a ground-breaking collaboration between IFMA and RICS: one that seeks to amplify, enhance and define the FM profession worldwide.

Harnessing IFMA’s long-standing leadership in facility management, and RICS’ pre-eminence as a global standards-setter and professional body, we want to support you and your fellow FMs to elevate the value and status of facility management. We will be working together to drive thought leadership which can ensure your profession remains as relevant as possible in all our markets. We will deliver high-quality events and training to empower practitioners. We will develop and embed common standards which overcome the challenge of fragmentation.

Above all, our collaboration aims to raise the profile of FM and to support you in every aspect of your career.

Between our two organizations we have over 180 years’ expertise in the profession, spanning more than 140 countries worldwide. I am very excited at the prospect of what we can achieve together and the shared pride we will foster as we embark on a new dawn for the FM profession.

I hope that you enjoy your time at World Workplace and that you take away new insights and ideas to put into practice. I personally look forward to meeting many new friends and colleagues over the coming days, and in the weeks, months and years to come!

Sincerely,

Sean Tompkins
RICS Chief Executive
THE GOLD STANDARD FOR WORKPLACE STRATEGY EXPERTISE, EDUCATION AND PRACTICE

THE VANGUARD FOR UNITING THE PEOPLE WHO OPTIMIZE THE BUILT ENVIRONMENT

we.define.fm

THE MOST SIGNIFICANT EVOLUTION IN THE HISTORY OF FACILITY MANAGEMENT

To learn more about what people are saying about the IFMA-RICS collaboration visit http://define.fm.
Take advantage of the World Workplace onsite opportunities to learn more about the collaboration

IFMA - RICS COLLABORATION

“you.define.fm” Session:
Thursday, October 7, 2016
9:30am - 10:30am
SLT Room 14B

IFMA - RICS COLLABORATION
GENERAL INFORMATION

“we.define.fm” Session:
Thursday, October 7, 2016
3:30pm - 4:15pm
SLT Room 14B

Tell us how you define Facility Management at http://you.define.fm
World Workplace Program Committee

Our thanks to the following individuals for organizing this year’s exceptional educational program:

Janice Cimbalo, Esq., MCR, Senior Vice President, JLL
Kim Coffey, Manager, Corporate Programs, IFMA
Bill Conley, CFM, SFP, FMP, LEED AP, IFMA Fellow, Facility Management/Sustainability Consultant, CFM2
Kristen DeLay, CFM
Travis Dodson, MBA, CFM, FMP, Facilities Property Manager, American Board of Pediatrics
Holly Evers, Director of Operations, Foley Hoag LLP
Joseph Geierman, CFM, FMP, Senior Operations Manager, Troutman Sanders LLP
Monica Grinage-Prince, CMP, CMM, Event Program Manager, IFMA
Lesley Groff, CFM, Director of Facility Solutions, Paul Davis Restoration of Central PA
Debra Gutzmer, CFM, SFP, Workplace Strategy Manager, CBRE Union Bank Account
Chris Hodges, P.E., CFM, LEED AP, IFMA Fellow, Principal, Facility Engineering Associates
Chris Hood, Architect, Managing Director, CBRE
Kevin Janus, CFM, Business Manager Maximo CAE, Computerized Facilities Integration
Erik Jaspers, CTO, Planon International BV
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Geoff Williams, General Manager, Centre for Health & Safety Innovation
Sarah Wortman, Director of Client Services, LSC Design
Jim Ware, Ph.D., Executive Director, The Future of Work... Unlimited

Sustainability at World Workplace

IFMA is committed to hosting events that promote sustainable business practices and minimize our carbon footprint. Our sustainable event policies and practices include:

- Recycling: Bins are located throughout the convention center for recycling papers, used cans/bottles and conference name badges for reuse at future IFMA events.
- Reduced Paper Usage: Minimal on-site materials and handouts. Post-conference panel notes, presentations, proceedings and session evaluations available online.
- Conference Surplus: Table centerpieces, foam core and other materials and supplies are recycled or donated to a local school or charity.
- Food/Catering: Reusable mugs or eco-products, reusable silverware and/or cornstarch compostables, locally grown or fair trade products used as often as possible. Surplus catering donated to a local charity.
- On-site Transportation: Each official event hotel is within walking distance of the convention center, as well as local attractions, dining and entertainment options.
CSPs represent the highest level of support for the continued growth of IFMA and the facility management profession. Many of our CSPs participate in World Workplace as exhibitors, sponsors, advertisers and session presenters.

The booth numbers of our exhibiting CSPs are listed below—look for them in the expo hall and join us in thanking these highly reputable companies for their active, ongoing and generous support.

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World Workplace On the Go

Download the World Workplace app
Maximize your conference and expo experience – search for “World Workplace” in the iPhone app store or Android market. Check event updates; view and contribute to the Twitter feed using hashtag #IFMAWW16; read about sessions and speakers; and access the interactive expo floor plan.

Attendee Service Center
Registered World Workplace attendees have online access to a number of handy tools and nifty features, including:

- Create a personalized conference schedule
- Request appointments with exhibitors
- Log CEUs (must pay the US$15 processing fee to access)
- Download an attendee roster
- Download session hand-outs & slides
- Evaluate sessions
- Review/edit registration details
- Re-print registration confirmation & invoice

Log in at http://tinyurl.com/ja4zmbv with your username (email) and password (included in your badge print-out).

Add sessions & activities to your agenda:

- Under the “Search” tab, find sessions/activities by title, date or sub-category.
- To add a session/activity to your schedule, click the check-box next to it.
- At the bottom of each tab is an option to download a PDF of your itinerary.

Search for & schedule exhibitors:

- Under the “Search” tab, use the exhibitor name drop-down to look for specific companies/organizations.
- Use the business-type drop-down to search for an exhibitor by product/service.
- To schedule a meeting, click on the icon under the “Make Appointment” column; then request a day and time.

My Appointments Tab: Manage your conference schedule, see the status of your requests for exhibitor appointments and update meeting day/time requests as needed.
EMCOR Building Services Helps Turn Competitive Pressure into Competitive Edge

Visit us in Booth 901—IFMA’s World Workplace 2016

Come to Education Session 6.04, IFMA’s World Workplace, San Diego, October 7, 9:15 a.m.

Raising the Bar on Lowering Legionellosis Risk: ANSI/ASHRAE Standard 188

EMCOR Building Services’ Alan Spence, PE, RPA, CIT, presents on a 10-year project with the CDC to combat Legionnaires’ Disease, the #1 waterborne disease in the U.S. in building water systems.

From mechanical maintenance and self-performed site-based operations to energy efficiency upgrades and supplier-managed interior/exterior maintenance, EMCOR Building Services manages and supports over one billion square feet of facilities space for some of the nation’s leading organizations.

The result is high-performing facilities that help improve business productivity, reduce energy consumption, cut costs, and provide long-term value.

What can we do for you?

EMCOR Building Services
866.890.7794
emcor_info@emcor.net
Getting Around

Walking From Your Hotel to SDCC

**Marriott Marquis**
Head southeast on E. Harbor Drive toward 1st Ave.
The convention center is on your right.
(Estimated walk: 3 blocks, 5 minutes)

**Manchester Grand Hyatt**
Head southeast on E. Harbor Drive toward 1st Ave.
The convention center is on your right.
(Estimated walk: 5 blocks, 9 minutes)

**Hilton Bayfront**
Head northwest on Gulf Street.
Turn right on Park Blvd.
Turn left on E. Harbor Drive.
The convention center is on your left.
(Estimated walk: 4 blocks, 6 minutes)

**Embassy Suites**
Head southeast on E. Harbor Drive toward Kettner Blvd.
The convention center is on your right.
(Estimated walk: 10 blocks, 15 minutes)

**Omni**
Head west on “L” St. toward 6th Ave.
Turn left onto 5th Ave.
Turn right onto E. Harbor Drive.
The convention center is on your left.
(Estimated walk: 2 blocks, 4 minutes)

**Hilton Gaslamp**
Head east on “K” St. toward 5th Ave.
Turn right onto 5th Ave.
Turn right onto E. Harbor Drive.
The convention center is on your left.
(Estimated walk: 2 blocks, 4 minutes)

**Shuttle Service**
Shuttle service during the conference will not be offered, as all hotels are within walking distance of the SDCC.

Complimentary shuttle service will be provided to and from the Manchester Grand Hyatt for the Welcome Reception, Wednesday, Oct. 5. (Most hotels are within walking distance of the Welcome Reception held at the USS Midway.)
San Diego Downtown Map

HOTELS
1. San Diego Convention Center
2. Marriott Marquis San Diego Marina (HQ Hotel)
3. Embassy Suites San Diego Bay - Downtown
4. Hilton San Diego Bayfront
5. Hilton San Diego Gaslamp Quarter
6. Manchester Grand Hyatt San Diego
7. Omni San Diego Hotel
8. USS Midway - Welcome Reception

DISTANCE
- 1 minute
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6 minutes
2 minutes
11 minutes
San Diego Convention Center 1st Floor Map
Locating Your Tools Shouldn’t be Rocket Science.

www.borroughs.com

VISIT US AT BOOTH #213

MODULAR DRAWERS | CLIP-TYPE SHELVING | WORKBENCHES
Registration & Admission

On-site Registration

Sponsored by
Hall B Lobby, Level 1, SDCC
Check in here to confirm or change your registration, update your name badge or purchase additional event tickets.

On-site Registration Hours:
- Tuesday, Oct. 4: 8 a.m. – 5 p.m.
- Wednesday, Oct. 5: 7 a.m. – 6 p.m.
- Thursday, Oct. 6: 7 a.m. – 4 p.m.
- Friday, Oct. 7: 7 a.m. – 2 p.m.

Satellite Registration

Sponsored by
Marriott Marquis, South tower Lobby
A convenient way for pre-registered attendees to print name badges and event tickets. Scan the barcode from your registration confirmation email or directly from your Smartphone. You may also verify registration by last name.

Satellite Registration Hours:
- Monday, Oct. 3: 2 p.m. – 5 p.m.
- Tuesday, Oct. 4: 7 a.m. – 5 p.m.
- Wednesday, Oct. 5: 7 a.m. – 10 a.m.

Name Badges

Please wear your name badge at all times. It’s required for admission to conference and expo activities, and ensures access to the events and services included in your registration category. Name badges are NON-TRANSFERABLE. There will be a US$10 service fee to reprint lost or replacement badges. Lost event tickets will not be replaced or reprinted. Your name badge includes a barcode with your name and contact information. Scan your badge to:

- Verify registration at the self-check-in kiosks;
- Gain access to educational sessions and networking events;
- Verify session attendance and receive CEUs;
- Leave your contact information with exhibitors.

Attendance Policy

Due to liability issues and for the convenience of other conference participants, children/teens under the age of 18 will not be allowed in session rooms, at the opening or closing keynote addresses, on facility tours or at the evening events. Children may only attend the expo if accompanied by an adult who is registered for the conference. Spouse registrants must be accompanied by a Full Event attendee.

Special Events

All special event tickets are sold in advance on a first-come, first-served basis. Tickets will be sold on a space-available basis only at the registration counter. Some events may be sold out prior to the date of the event. We are unable to replace misplaced, forgotten or lost tickets.

IFMA’s Awards of Excellence Admission & Seating

Seating for both the Friday afternoon awards luncheon and Friday evening awards banquet is general admission (first-come, first-served).

- Name badges are required for admission to the luncheon. All Full Event, Friday One-day and Spouse registrants are invited to attend.
- Tickets are required for admission to the banquet. All Full Event and Spouse registrants are invited to attend.
On-site Services

Lunch in the Expo Hall
Halls A&B, Level 1
Attendees will receive lunch vouchers for use on Wednesday, Oct. 5, from 11 a.m. to 2 p.m., and Thursday, Oct. 6, from 11 a.m. to 2 p.m. Select from a variety of dining options located in the expo hall (Halls A&B). Download the World Workplace app for full menus.

- Full Event registrants: US$30/day lunch vouchers both Wednesday & Thursday.
- Wednesday & Thursday One-day registrants: US$30 voucher for one day only.
- If your registration does not include a lunch voucher, you may add one in the Attendee Service Center; or you may purchase a voucher at Registration or at one of the lunch voucher kiosks located in the expo hall.

Information Counters
Near Registration, Level 1, SDCC
Representatives will assist you with conference, expo and convention center questions, or provide information about local attractions, restaurants and entertainment.

Business Center
Hall D Lobby, Level 1, SDCC
Services include shipping, mailing, faxing, photocopying and printing.

First Aid
Near Registration, Level 1, SDCC
A medic will be on duty near registration during all hours of the event.

CEU Kiosks
Level 3 Foyer, SDCC
Manage CEUs, evaluate sessions online and access the online Attendee Service Center using these convenient computer terminals.

Hotel Assistance
IFMA’s only authorized housing company is HelmsBriscoe. If you need assistance with your hotel reservations at any of the official hotels, please call the toll free number at +1-877-328-6038 or email Barry Brantley at bbrantley@helmsbriscoe.com.

IFMA Marketplace
IFMA Central, Expo, Booth 333, Halls A&B
Featuring the most up-to-date collection of facility-related publications and reports, copies of speakers’ books, and clothing and accessories.

IFMA Marketplace Hours:
- Wednesday, Oct. 5: 11:30 a.m. – 4:30 p.m.
- Thursday, Oct. 6: 10:30 a.m. – 3 p.m.

Speaker Ready Lounge
Level 3, Room 5B, SDCC
Outfitted with standard audiovisual equipment and seating areas, this is the presentation prep-area for World Workplace speakers and session moderators.

- Speakers: Please check in with lounge staff the day before your scheduled presentation.
- Moderators: Full Event, Student and One-day registrants may volunteer as session moderators. You are required to be at your session room approximately 20 minutes before the session starts. Please allow ample time to stop by the lounge to pick up your moderator packet.

Speaker Lounge Hours:
- Wednesday, Oct. 5: 2:30 p.m. – 4:30 p.m.
- Thursday, Oct. 6: 7 a.m. – 5 p.m.
- Friday, Oct. 7: 7 a.m. – 1 p.m.

Press Cart
Expo, Level 1, Halls A&B
Exhibitors and sponsors are encouraged to provide electronic press kits in the new mobile press room, where members of the media will network, conduct interviews and discuss the latest trends impacting the built environment.

Press Cart Hours:
- Wednesday, Oct. 5: 11:30 a.m. – 4:30 p.m.
- Thursday, Oct. 6: 10:30 a.m. – 3 p.m.

Press/Media Contact: Jed Link, IFMA Communications Manager | jed.link@ifma.org | +1-281-377-5012

IFMA Foundation Donor Lounge
Mezzanine Level, Room 15A (access via Level 3; follow directional signs)
Foundation donors, volunteers and supporters, and those interested in learning more about Foundation programs are invited to attend meetings and presentations in this special area.

Foundation Lounge Hours:
- Wednesday, Oct. 5: 12 p.m. – 5 p.m.
- Thursday, Oct. 6: 7:30 a.m. – 1 p.m. (ePoster Competition & FM Student Roundtable: 1 p.m. – 4 p.m.)
- Friday, Oct. 7: 8 a.m. – 1 p.m.

Exhibitor Sales Office
Back of Expo, Level 1, Halls A&B
Open to exhibitors in need of assistance and information. Staff is available to answer questions, assist with booth needs and help you plan for next year’s show. View the 2017 expo floor plan, secure premium space and sponsorships, and select additional exposure opportunities.

Exhibitor Sales Office Hours:
- Tuesday, Oct. 4: 8 a.m. – 5 p.m.
- Wednesday, Oct. 5: 8 a.m. – 6 p.m.
- Thursday, Oct. 6: 8 a.m. – 4 p.m.
IFMA Foundation Events

Proceeds from the following events fund the good works of the Foundation, including the Accredited FM Degree Program, the Global Workforce Initiative to make FM a Career of Choice, student scholarships and more.

IFMA Foundation Celebration
“Good Foundation Vibrations”
7 p.m. – 10 p.m., Parq, 615 Broadway (Gaslamp District)
Admission: if you pre-registered for this event or you are a Full Event Plus attendee, you received an admission ticket with your badge.

From the décor to the ambience to the food, Parq is an unparalleled experience and the ideal setting for the Foundation’s annual event to honor donors and celebrate student scholarship recipients. Enjoy cocktails, hors d’oeuvres, music, an auction benefitting the Foundation and a special presentation on the Global Workforce Initiative.

IFMA Foundation Silent Auction
Tuesday, Oct. 4 – Friday, Oct. 7
Hall B Lobby, Level 1
Bid on unique must-have treasures like jewelry and accessories, cool sports/entertainment memorabilia and more. All proceeds go toward supporting the work of the Foundation in making FM a Career of Choice.

The auction runs daily, beginning at 7 a.m. on Tuesday, and closing at noon on Friday. Bidders will be notified on their cell phones at the end of each day. Auction winners must pay for and pick up their items (or arrange for shipping) on Friday.
Pre-conference Highlights

Deeper Dive Sessions
Admission: Attendees who are pre-registered for one of the following sessions will receive an admission ticket with their badges. Please arrive a few minutes early to check-in at the door.

High Heels & Hard Hats: Breaking Barriers
1 p.m. – 5 p.m., Level 3, Room 2, SDCC

- 1 p.m. Introduction: Hear how the next four hours will unfold / Meredith Thatcher
- 1:05 p.m. – 1:20 p.m. Activity: Discuss what undermining phrases exist / Meredith Thatcher
- 1:20 p.m. – 2:05 p.m. Presentation: “Leading From the Middle: Changing the FM Mindset” / Valerie Keyes
- 2:05 p.m. – 2:50 p.m. Presentation: “Women Leading in Turbulent Times” / Laura Hambley
- 2:50 p.m. – 3 p.m. Break & Activity
- 3 p.m. – 3:30 p.m. Roundtable: World Café / Meredith Thatcher & Lesley Groff
- 3:30 p.m. – 4:20 p.m. Panel Discussion: Meredith Thatcher, Mary Gauer, Christine Neldon, Sheila Sheridan, Carroll Thatcher
- 4:20 p.m. – 4:50 p.m. Roundtable: World Café / Meredith Thatcher & Lesley Groff
- 4:50 p.m. – 5 p.m. Accountability & Wrap-up / Jessica Bickel & Meredith Thatcher

Getting the Most From Your Physical Security Program
1 p.m. – 5 p.m., Level 3, Room 4, SDCC

- 1 p.m. Introduction: Review what will be covered in the session
- 1:05 p.m. – 2:30 p.m. Presentation: “Essential Elements of Security Programs”
- 2:30 p.m. – 2:45 p.m. Break
- 2:45 p.m. – 3:35 p.m. Presentation: “Effective Use of Security Technology”
- 3:35 p.m. – 3:50 p.m. Break
- 3:50 p.m. – 4:50 p.m. Presentation: “Getting the Most From Guards & Guard Service Companies”
- 4:50 p.m. – 5 p.m. Presentation: “Why Security Programs Fail”

Facility Tours
1 p.m. – 5 p.m., Meet at Registration, Hall B Lobby, Level 1, SDCC
Admission: Pre-registration is required to attend one of today’s tours. Please check in by 12:45 p.m. near registration. Tours will depart promptly at 1 p.m. Please plan to wear closed-toe, flat shoes.

USS Midway
San Diego Central Library
San Diego Convention Center
Ray Stoyer Water Recycling Facility
J. Craig Venter Institute
Sempra Energy Headquarters
Schedule at a Glance
All activities take place at the San Diego Convention Center (SDCC) unless otherwise noted.

7 a.m. – 5 p.m.   Satellite Registration, Lobby, Marriott Marquis
8 a.m. – 5 p.m.   On-site Registration, Hall B Lobby, Level 1
8 a.m. – 2:30 p.m.   Doug Underwood/Utilities Council of IFMA Golf Tournament, Steele Canyon Golf Club
8 a.m. – 5 p.m.   Exhibitor Sales Office, Expo, Halls A&B, Level 1
1 p.m. – 5 p.m.   Deeper Dive Session: “High Heels & Hard Hats: Breaking Barriers,” Level 3, Room 2
1 p.m. – 5 p.m.   Deeper Dive Session: “Getting the Most From Your Physical Security Program,” Level 3, Room 4
1 p.m. – 5 p.m.   Facility Tours, Meet at Registration, Hall B Lobby, Level 1
2:30 p.m. – 4 p.m.   IFMA House of Delegates & Annual Meeting, Level 3, Room 11
7 p.m. – 10 p.m.   IFMA Foundation Celebration, Parq, 615 Broadway

IFMA Council & Community of Practice Meetings

**OMHS**
**Operations & Maintenance Health & Safety Community (OMHS)**
Monday, Oct. 3 & Tuesday, Oct. 4, 8 a.m. – 5 p.m.
Level 3, Room 1A
CFM Exam Review Workshop

**IFMA Airport Facilities Council**
Tuesday, Oct. 4, 8 a.m. – 12 p.m.
Level 3, Room 1B
Council Meeting

**IFMA FM Consultants Council**
Tuesday, Oct. 4, 1 p.m. – 5 p.m.
Level 3, Room 5A
Interactive Workshop
Wednesday, Oct. 5, 8 a.m. – 10 a.m.
Level 3, Room 5A

**REAL**
**Real Estate & Development Community (REAL)**
Kickoff: “Around the World in 80 Minutes”
Wednesday, Oct. 5, 7:30-10a.m
Level 3, Room 9

**IFMA Corporate Facilities Council**
Wednesday, Oct. 5, 8 a.m. - 9:15 a.m.
Level 3, Room 11A
Panel Discussion: “What Are CFC Members Experiencing in Space Standards?”
(followed by a CFC Update)

**AFAC**
**IFMA Academic Facilities Council**
Wednesday, Oct. 5, 8 - 10 a.m.
Level 2, Mezzanine, Room 13

**RFC**
**Religious Facilities Council**
Wednesday, Oct. 5, 8 a.m. – 10 a.m.
Level 3, Room 7B

**WE**
**WE Workplace Evolutionaries Community**
Wednesday, Oct. 5, 8 -10 a.m.
Level 3, Room 2
WE Special Morning Session

**IJC**
**IFMA Legal Industry Council**
Wednesday, Oct. 5, 8:30 a.m. – 10 a.m.
Level 3, Room 1A
Legal Industry Council Membership Forum

**MCC**
**IFMA Museums & Cultural Institutions Council**
Wednesday, Oct. 5, 9 a.m. – 10 a.m.
Level 3, Room 7A
Conference Highlights

Wellness Fitness Class
7:30 a.m. – 8:30 a.m., Level 2, Room 16A
Get moving Wednesday morning with an energizing fitness class led by a certified instructor. All attendees and exhibitors are welcome to attend.

First-time Attendee Orientation
8 a.m. – 9 a.m., Level 1, Hall C
New to World Workplace? Get started on the right path at this informative and interactive breakfast orientation Wednesday morning.

Sponsored by milliCare

FM Expert Panel Discussion
8:30 a.m. - 9:30 a.m., Level 2, Room 16B
Award-winning author and IFMA Fellow Bill Conley will moderate this panel on leadership, collaboration and the future of FM.

Hosted by FMJ

IFMA Council Pavilion
11:30 a.m. – 4:30 p.m., Expo, Halls A&B
IFMA’s councils and communities support the specialized interests and job responsibilities of FM professionals within certain industries. Members share work experiences and exchange best practices relative to unique work environments. Stop by to learn more about the benefits of membership.

Solutions Arenas
1:30 p.m. – 4 p.m., Expo, Halls A&B, Level 1
Exhibitors and sponsors present 30- and 60-minute product demonstrations and informational sessions to help you with workplace strategies and practical application of FM tools.

Sponsored by IBM

Students & Young Professionals Reception
4:30 p.m. – 6:30 p.m., barleymash, 600 Fifth Ave
Enjoy lite bites and drinks as you connect with fellow students and young professionals from all over the world.

Credentials Reception
5:30 p.m. – 6:45 p.m., Marriott Marquis (invitation only)
CFMs, FMPs and SFPs are invited to this exclusive appreciation and networking event.

Welcome Reception
7 p.m. – 10 p.m., USS Midway
This historic floating city is ours to enjoy on opening night. Say hello to the “Andrews Sisters,” swing to “In the Mood,” climb aboard meticulously restored aircraft from World War II to Operation Desert Storm, and take off in a state-of-the-art flight simulator. Museum docents on hand for ship tours. All hands on deck for cocktails, buffet, fireworks and fun!

Sponsored by CAT
Schedule at a Glance
All activities take place at the San Diego Convention Center (SDCC) unless otherwise noted.

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<th>Time</th>
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<td>Satellite Registration, Lobby, Marriott Marquis</td>
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<tr>
<td>7 a.m. – 6 p.m.</td>
<td>On-site Registration, Hall B Lobby, Level 1</td>
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<td>7:30 a.m. – 8:30 a.m.</td>
<td>Wellness Fitness Class, Level 2, Room 12A</td>
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<td>7:30 a.m. – 9 a.m.</td>
<td>IFMA Foundation 5k Fun Run, Marriott Marquis</td>
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<td>8 a.m. – 9 a.m.</td>
<td>First-time Attendee Orientation, Level 1, Hall C</td>
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<td>8 a.m. – 10 a.m.</td>
<td>Councillors and Communities Meetings</td>
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<td>8 a.m. – 4:30 p.m.</td>
<td>Exhibitor Sales Office, Expo, Halls A&amp;B, Level 1</td>
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<td>8:30 a.m. – 9:30 a.m.</td>
<td>IFMA Expert Panel Discussion, Level 2, Room 504</td>
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<td>9 a.m. – 10 a.m.</td>
<td>IFMA Research Report: FM in Asia, Level 3, Room 1B</td>
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<tr>
<td>9:30 a.m. – 10 a.m.</td>
<td>FMP Informational Session, Level 2, Room 1B</td>
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<tr>
<td>9:30 a.m. – 11 a.m.</td>
<td>Morning Coffee, Level 3 Foyer</td>
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<tr>
<td>10 a.m. – 11:30 a.m.</td>
<td>Welcome &amp; Opening General Session, Ballroom 6, Level 3</td>
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<tr>
<td>11:30 a.m. – 4:30 p.m.</td>
<td>Expo Grand Opening, Halls A&amp;B, Level 1</td>
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<tr>
<td>11:30 a.m. – 2:30 p.m.</td>
<td>Lunch in Expo, Halls A&amp;B, Level 1</td>
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<td>11:30 a.m. – 4:30 p.m.</td>
<td>IFMA Council Pavilion, Expo, Halls A&amp;B, Level 1</td>
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<td>12 p.m. – 5 p.m.</td>
<td>Foundation Donor Lounge, Level 2, Room 15A</td>
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<tr>
<td>1:30 p.m. – 2 p.m.</td>
<td>CFM Informational Session, Level 2, Room 15B</td>
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<td>2:30 p.m. – 4:30 p.m.</td>
<td>Speaker Ready Lounge, Level 3, Room 5B</td>
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<td>4:30 p.m. – 6:30 p.m.</td>
<td>Students &amp; Young Professionals Reception, barleymash, 600 Fifth Ave</td>
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<tr>
<td>5:30 p.m. – 8:45 p.m.</td>
<td>Credentials Reception (invitation only), Marriott Marquis</td>
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<tr>
<td>7 p.m. – 10 p.m.</td>
<td>Welcome Reception, USS Midway, 910 N. Harbor Drive</td>
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</table>

Official Welcome & Opening General Session
“Share Your FM Story”

IFMA president & CEO Tony Keane, CAE and IFMA chair Maureen Ehrenberg, FRICS, CRE welcome you to the conference and share updates on the association’s progress and new developments in support of FM.

Then IFMA members representing diverse career paths and levels take the stage to share their FM stories. Ranging from hysterical and life-changing, to inspirational and tear-jerking, hear how they started, what they’ve gained over time and where each FM sees the profession headed.
Wednesday, Oct. 5 / Chapter 1

**Expo Grand Opening**

11:30 a.m. – 4:30 p.m.

Halls A&B, Level 1, SDCC

The World Workplace expo opens its doors immediately following the morning general session. See hundreds of FM toys, tools and resources from the leading names in FM solutions. Product demonstrations, informational sessions and one-on-ones with exhibitors will help you make the best buying decisions for your facility.

**Exhibitor Appointments**

Have a question, but can’t get past the crowd to ask it? Meet directly with vendors at your convenience. Request personal appointments with exhibitors on any day, at any time through the online Attendee Service Center. Get the detailed information you came looking for.

**Solutions Arenas**

Take away more than a brochure – learn how to utilize products and services in your workplace. 30- to 60-minute informational sessions and product demonstrations provide insight into benefits, application and expected results.

**Daily Expo Prize Game**

Visit each exhibitor booth listed on your game card (found in your attendee bag) to receive a stamp. When you’ve collected all the stamps, fill in your contact information and drop your card into the IFMA Central prize drum. Listen for your name during the designated drawings, held both days of the expo. You must be present to win.

**IFMA Central, Booth #333**

Learn about the exceptional resources available through the world’s largest association for facility management. Chat with IFMA staff about course offerings, credentials, member benefits, communities and getting involved in the future of FM.

**IFMA San Diego Chapter, Booth #1727**

Chartered in 1988, IFMA San Diego supports 340+ members representing 170+ of San Diego’s best known, best run and most respected companies, institutions, universities and solutions providers. Learn more about local FM education and networking.

**IFMA Foundation, Booth #1627**

IFMA Foundation, Booth #1627 Relying entirely on private funding, the IFMA Foundation works to promote higher FM education, provide scholarships to FM students and support the future of the profession by making FM a Career of Choice through the Global Workforce Initiative.

**Seated Dining Area & Quick Bite Concessions**

Lunch is held in the expo hall on Wednesday and Thursday. Use your lunch vouchers at the concession stands (Full Event, Full Event PLUS!, one-day registrants); or purchase vouchers through the Attendee Service Center, at registration or at kiosks in the lunch area.
Wednesday, Oct. 5 / Chapter 1

Solutions Arenas
Expo, Halls A&B, Level 1, SDCC

1:30 p.m. – 2:30 p.m.

Solutions Arena 1
Sponsored by IBM.

Innovation & Monetization Within the IoT Ecosystem in the API Economy, presented by IBM
Explore real-world examples of customers combining data from various ecosystem partners to deliver insight and value. By integrating with an IoT platform and participating in an API marketplace, partners can enable scalable monetization of their data and capabilities. As the ecosystem grows, innovation is enhanced as other partners build compound APIs containing their own intellectual property. Presenter: Dr. Luis H. Rodriguez, Director, Industry Ecosystems & Value Chains, Internet of Things Offering Management – IBM

2:45 p.m. – 3:15 p.m.

Solutions Arena 1
Sponsored by IBM.

Analytic Solutions for Facilities Management, presented by IBM
This session provides an overview of Watson Internet of Things (WIoT) and explains how WiIoT and IBM’s analytic solutions dramatically improve facility management. Real-world examples provided. Presenter: Todd Stulgis, Consumer Industry, Internet of Things Leader - IBM
Eligible for CEU credit.

Solutions Arena 2
Sponsored by FMJ

Rethinking Convention: What’s Trending Right Beneath Your Feet, presented by FreeAxez LLC
FreeAxez has revolutionized cable management with its award-winning Adaptive Cabling Distribution™ systems. See a mock installation of the Gridd™ and Gridd™ Power systems, demonstrating how facility professionals can overcome design challenges, reduce construction costs, increase workplace productivity and deliver on whole building design.

Solutions Arena 3
Sponsored by FM:Systems

End-to-End Facility & Asset Life Cycle Management (FALM): When Paying Attention to Details Counts, presented by FM:Systems
Get to know Oracle’s Primavera Facilities and Asset Lifecycle Management Solution, an enterprise-wide integrated solution with world-class capabilities, scalability and technology evolution. Presenter: Sherief Elabd, IPMA-C, PMP, PMI-SP, Director of Industry Strategy - Oracle

3:30 p.m. – 4 p.m.

Solutions Arena 1
Sponsored by IBM.

Why Does the Owner Care About BIM? (and) What is an Operational BIM Model & How Do I Get One?, presented by IBM
Review three primary value propositions of BIM for building owners and operators. See how the use of BIM improves communication and coordination throughout end-to-end life cycle management, saves time and cost at hand-over, and enables efficient operations by supporting visualization. Learn how BIM can be leveraged in an IoT environment. Also – learn what’s in an operational BIM model and how it differs from a design or hand-over model. Presenters: Kawon Park & Kim Woodbury, Offering Management - IBM; Doug Wood, Product Architect - IBM

Solutions Arena 2
Sponsored by FM:Systems

The Future of Utilization: Do You Know How Your Space is Really Being Used?, presented by FM:Systems
Examine emerging new technologies such as the FM:Systems Workplace Survey Application (WSA), remote sensing and mobile devices that are enabling organizations to better track real-time utilization. Discuss the benefits and limitations of different occupancy utilization tracking methods, tools and workflows that can help you better understand how your space is really being used. Presenter: Brian Haines, Vice President of Marketing - FM:Systems
Eligible for CEU credit.

Solutions Arena 3
Sponsored by FM:Systems

The Future of Asset Life Cycle Maintenance is Here Today, presented by Oracle
Analysts predict that in the coming years, the rapid adoption of IoT will fundamentally change how we manage and maintain our assets. Learn how IoT and Big Data will help improve condition-based maintenance, predictive maintenance, cost-effective parts and inventory control, and much more. Presenter: George Haddad, Associate, AIA, Senior Director, Business Development, Industry Strategy – Oracle

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Conference Highlights

The Expo
10:30 a.m. – 3 p.m., Expo, Halls A&B, Level 1
Hundreds of exhibitors are ready with information and demonstrations. Get to know the products; get to know the vendors.

Solutions Arenas
1:30 p.m. – 4 p.m., Expo, Halls A&B, Level 1
Learn how to apply tools from leading product and service providers to solve facility challenges. 30- and 60-minute product demonstrations and informational sessions.

International Credentials Commission Public Meeting
9:30 a.m. – 10 a.m., Level 2, Room 15B
The official credentials body of IFMA, the International Credentials Commission ensures that IFMA’s professional credentials are the premier recognition of achievement for FM professionals worldwide. Discuss updates, benefits and future goals of the CFM, FMP and SFP credentials.

Academic & Research Educational Track
8 a.m. - 3:15 p.m., Level 2, Room 16B

FM Student e-Poster Competition
1 p.m. – 3 p.m., Foundation Donor Lounge, Level 2, Room 15A
Support FM students from colleges and universities around the world as they present their FM-related projects, activities and research.

IFMA Foundation FM Academic Awards
5:30 p.m. – 6:30 p.m., Marriott Marquis, Level 3, Marina Ballroom
All registered attendees, exhibitors, sponsors and speakers are invited to attend – see first-hand what the IFMA Foundation accomplishes with your contributions. Congratulate students and academic institutions that have demonstrated significant achievements in the following areas:

- Scholarship: Since 1991, the Foundation has awarded more than US$1.4 million to hundreds of aspiring FM professionals.
- International Student of the Year: Each outstanding student nominated for ISY has not only achieved superior academic success, but has also demonstrated proficiency in leadership and FM activities.
- ePoster Competition: Students studying in facility management programs or enrolled in Accredited Degree Programs will present FM-related projects and research work, share internship experiences and other activities in this high-profile competition.
- Accredited Degree Program (ADP): The ADP assures that accredited FM degrees meet the rigorous academic standard for quality, subject content and student outcome requirements. Accreditation is awarded at the associate degree (two-year), bachelor’s degree (four-year) and graduate degree levels.
Schedule at a Glance
All activities take place at the San Diego Convention Center (SDCC) unless otherwise noted.

7 a.m. – 4 p.m.  
7 a.m. – 5 p.m.  
7:30 a.m. – 8 a.m.  
7:30 a.m. – 1 p.m.  
8 a.m. – 9 a.m.  
8 a.m. – 5 p.m.  
9 a.m. – 9:30 a.m.  
9:30 a.m. – 10 a.m.  
9:30 a.m. – 10:30 a.m.  
9:30 a.m. – 10:30 a.m.  
10 a.m. – 3 p.m.  
10:30 a.m. – 3 p.m.  
11 a.m. – 1 p.m.  
1 p.m. – 3 p.m.  
1:30 p.m. – 2 p.m.  
3 p.m. – 4 p.m.  
3:30 p.m. – 4 p.m.  
4:15 p.m. – 5:15 p.m.  
5:30 p.m. – 6:30 p.m.

On-site Registration, Hall B Lobby, Level 1  
Speaker Ready Lounge, Room 5B, Level 3  
Morning Coffee, Educational Sessions Foyer  
Foundation Donor Lounge, Room 15A  
Concurrent Educational Sessions 1.01-1.12, Rooms 1-11  
Exhibitor Sales Office, Expo, Halls A&B, Level 1  
Networking Break, Educational Sessions Foyer, SDCC  
International Credentials Commission Public Meeting, Room 15B, Level 12  
Concurrent Educational Sessions 2.01-2.12, Rooms 1-11  
IFMA-RICS Collaboration “you.define.fm” Focus Group, Room 14B, Level 12  
Expo Hall Open, Halls A&B, Level 1  
Council Pavilion, Expo, Halls A&B, Level 1  
Lunch in Expo, Halls A&B, Level 1  
Student ePoster Competition, Foundation Donor Lounge, Room 15A, Level 12  
SFP Informational Session, Room 15B, Level 12  
Concurrent Educational Sessions 3.01-3.12, Rooms 1-11  
Student Roundtable Discussion, Foundation Donor Lounge, Room 15A, Level 12  
IFMA-RICS Collaboration “we.define.fm” General Information Session, Room 14B, Level 12  
Concurrent Educational Sessions 4.01-4.12, Rooms 1-11  
IFMA Foundation FM Academic Awards, Marriott Marquis, Level 3, Marina Ballroom

Continuing Education Units
• After paying the US$15 CEU processing fee (included with Full Event PLUS! registration), log into the Attendee Service Center (your log-in information was sent to you when you registered).
• Click “Start CEU Process” on the left-hand side.
• Click “Start” next to the session you attended; then complete the session evaluation.
• Click “Start Test” next to the session; then complete the five-question assessment.
• After passing the test, your certificate will be available for download.

You have 15 business days after the conclusion of World Workplace to take the assessments and log CEUs. After 15 business days, the CEU site will close and no CEU credits may be entered. If you wish to receive CEUs or LUs from other organizations, you must contact those organizations for instructions on reporting credit hours.

Certified Facility Manager Maintenance® Points
• To receive 20 CFM maintenance points, record your attendance for the three-day conference on your CFM Recertification Form in CAMP.
• At re-certification time, submit your completed CFM Recertification Form.
### Thursday, Oct. 6 - Educational Sessions

**Learning Levels:** Geared toward years of career experience.
- **100:** New or emerging professionals with less than two years of experience.
- **200:** Professionals with two to five years of experience; ideal for aspiring or credentialed CFMs, FMPs & SFPs.
- **300:** Professionals with more than five years of experience; ideal for aspiring or credentialed CFMs, FMPs & SFPs.

Visit [worldworkplace.org](http://worldworkplace.org) for session descriptions and speaker profiles. Search for sessions online by day, time, Learning Labs, Sub-categories or Learning Levels.

You are eligible to receive Continuing Education Units (CEUs) at World Workplace. To successfully receive CEU points, you must pay the US$15 processing fee via registration. CFMs who want to recertify may receive 20 maintenance points for attending World Workplace. Simply record your attendance through CAMP.

#### 8:30 a.m. - 9:30 a.m.
- **Experts Gather for Efficiency Through Lighting**
  - Room 1A
- **Beyond the Code: QuakeSmart, the New FEMA Business Resiliency Program**
  - Room 7B
- **FM/E3: A Total Life Cycle Approach Enabling Efficient, Effective & Economic Built Space Functionality**
  - Room 4
- **Are you Invisible or I.N charge? - Get Your LinkedIn Profile Noticed by Recruiters & Hiring Managers**
  - Room 8
- **Looking into the Future: Findings From the IFMA Outsourcing Global Research Report 2015-16**
  - Room 7B
- **Finding the Signal Amid the Noise: The Importance of Standards in an Information-enabled Digital World**
  - Room 11B

#### 9:30 a.m. - 10:30 a.m.
- **Energy Efficiency at Your Fingertips: Case Studies in Retro-Commissioning**
  - Room 1A
- **Beyond the Code: QuakeSmart, the New FEMA Business Resiliency Program**
  - Room 7B
- **FM/E3: A Total Life Cycle Approach Enabling Efficient, Effective & Economic Built Space Functionality**
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- **Are you Invisible or I.N charge? - Get Your LinkedIn Profile Noticed by Recruiters & Hiring Managers**
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- **Looking into the Future: Findings From the IFMA Outsourcing Global Research Report 2015-16**
  - Room 7B
- **Finding the Signal Amid the Noise: The Importance of Standards in an Information-enabled Digital World**
  - Room 11B

#### 10:30 a.m. - 11:30 a.m.
- **Realizing the Value Potential of a Circular Economy**
  - Room 1A
- **Military Services Facility Management: Strategies & Opportunities That Can Apply to an FM**
  - Room 7A
- **The Path to Reliability-centered Maintenance: How GSA is Making the Change**
  - Room 11A
- **Construction Data: Where the Smart Money Is Going: How Programmable, Digital Currencies Will Change FM**
  - Room 4
- **Where the Smart Money Is Going: How Programmable, Digital Currencies Will Change FM**
  - Room 4
- **Where the Smart Money Is Going: How Programmable, Digital Currencies Will Change FM**
  - Room 4
### Sub-categories:
- **Operations & Maintenance:** Building O&M, occupant services
- **Real Estate & Property Management:** Real estate planning, acquisition, disposition
- **Human Factors:** Healthy, safe environments, security, employee development
- **Environmental Stewardship & Sustainability:** Sustainable management of built & natural environments
- **Project Management:** Oversight & management of projects, contracts
- **Leadership & Strategy:** Strategic planning & organization, leading facility functions & staff
- **Finance & Business:** Strategic plans, budgets, financial analyses, procurement
- **Quality:** Best practices, process improvements, audits, measurements
- **Communication:** Plans & processes for internal & external stakeholders
- **Technology:** FM technology, workplace management systems
- **Emergency Preparedness & Business Continuity:** Emergency & risk management plans, procedures
- **FM Solutions:** Sessions presented by IFMA
- **Silver-level Corporate Sustaining Partners**
- **Workplace Strategies**

### Program Overview

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<tr>
<th>Time</th>
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<th>Session Title</th>
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<tbody>
<tr>
<td>1.07</td>
<td>Room 9</td>
<td>Learning to Surf Chaos Instead of Drowning in It</td>
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<tr>
<td>1.08</td>
<td>Room 8</td>
<td>Managing Risk &amp; Being Prepared: Demonstrating the Strategic &amp; Practical Value</td>
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<td>Facility Management</td>
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<td>1.09</td>
<td>Room 1A</td>
<td>Where Have All the Young People Gone? Innovative Mentorship Designed for the</td>
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<td>Future</td>
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<td>1.10</td>
<td>Room 10</td>
<td>The Internet of Things for FM: The Quantified Building</td>
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<td>1.11</td>
<td>Room 3</td>
<td>A Conversation With the CFO: How To Get a Seat at the Table by Connecting</td>
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<td>Workplace Strategies to Shareholder Value</td>
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<td>1.12</td>
<td>Room 2</td>
<td>The Global Workplace Paradox: Driving Global Workforce Innovation</td>
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<td>1.13</td>
<td>Room 7A</td>
<td>Tech Stories From the Frontline</td>
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<tr>
<td>2.07</td>
<td>Room 10</td>
<td>How Project Management Can Make You a Better Facility Manager</td>
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<td>2.08</td>
<td>Room 3</td>
<td>Leading From Behind: An Ideal Leadership Strategy for FMs</td>
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<td>2.09</td>
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<td>Building an FM Learning Organization: Striking the Right Balance</td>
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<td>Room 5A</td>
<td>Digitization of Facility Management: Hype or Reality?</td>
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<td>2.11</td>
<td>Room 11A</td>
<td>Women's Secret Language: Your Avenue to Power &amp; Success</td>
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<td>2.12</td>
<td>Room 2</td>
<td>Part 1: The Evolving Workplace Restroom: Why the Experience Matters</td>
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<td>2.13</td>
<td>Room 9</td>
<td>Part 2: The New Scientific Workplace: Breaking Down Barriers to Discover New</td>
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<td>Ways of Working</td>
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<td>3.07</td>
<td>Room 3</td>
<td>The Road to Change Can Be Glittered With Gold: Driving Change Within Facility</td>
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<td>3.08</td>
<td>Room 9</td>
<td>Diversity equals Survivability in The Future of FM</td>
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<td>3.09</td>
<td>Room 10</td>
<td>Workplace Well-being: It's Not Just About Space</td>
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<td>3.10</td>
<td>Room 5A</td>
<td>Location, Location, Location: How GIS Technology is Transforming the Way</td>
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<td>Facilities Are Managed</td>
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<td>3.11</td>
<td>Room 8</td>
<td>I Don’t See What You’re Saying</td>
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<td>3.12</td>
<td>Room 2</td>
<td>Part 1: Next-Gen Workers</td>
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<td>3.13</td>
<td>Room 1B</td>
<td>Part 2: Next-Gen FM: Community Management &amp; Beyond</td>
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<tr>
<td>4.07</td>
<td>Room 10</td>
<td>The Shift From Efficiency to Engagement &amp; Effectiveness</td>
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<td>4.08</td>
<td>Room 11A</td>
<td>Future of Service Management: A Key Component in Successful FM</td>
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<td>4.09</td>
<td>Room 7A</td>
<td>Strategic Facility Management: Lessons from the Field</td>
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<td>4.10</td>
<td>Room 3</td>
<td>The Dawn of the Building Digital Workplace: A Workshop</td>
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<td>4.11</td>
<td>Room 9</td>
<td>The Language of Metrics: How FMs Measure Success</td>
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<td>4.12</td>
<td>Room 2</td>
<td>WE Guest Speaker</td>
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<td>Room 1A</td>
<td>Smart Buildings: From Hype to Value - Proven Impact From Real Cases</td>
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IFMA’s World Workplace 2016 | 33
Thursday, Oct. 6 / Chapter 2

Solutions Arenas
Expo, Halls A&B, Level 1, SDCC

11 a.m. – Noon

Solutions Arena 1
Sponsored by IBM

*Are You Using Your Space Effectively?, presented by IBM*

The average organization uses 50% of their space on any given day. How does your organization stack up? Learn how IBM TRIRIGA Space Use Insights analyzes actual space utilization against your organization’s targets using IOT devices and the Watson IOT Platform. Presenter: Paul Lacey, Product Manager – TRIRIGA, IBM Internet of Things. Eligible for CEU credit

Solutions Arena 2
Sponsored by FM Manage

*How FMs Can Implement & Benefit From an Integrated, Coordinated Workspace Solution Approach*, presented by Staples Business Advantage

Due to lack of centralization and integration of different aspects of the workplace, facility executives have been forced to rely on a siloed approach to designing, coordinating and outfitting the workspace. Hear the benefits of taking a holistic approach to workplace management. Learn how to break down silos in workplace management. Presenter: Neal Duffy, ISSA CIMS GB, CITS, Senior Manager, Facility Solutions Sales & Technical Training - Staples Business Advantage. Eligible for CEU credit

Solutions Arena 3
Sponsored by UMA Foundation

*Touch-based Interactive Dashboards Simplify Information Access*, presented by ARC Document Solutions

Learn how to stop working at the speed of paper and start working with cloud for mobile access to mission critical content. With a tap, swipe or pinch, facility managers, owners or operators of any real estate asset can deploy a customized library of documents that increases understanding of a facility’s current state with integrated tenant Improvements; links to O&M manuals and warranties; manages workspaces; and tracks equipment and maintenance logs. Presenter: Kumar Wiratunga, Corporate Vice President, Archiving & Facilities Information Management - ARC Document Solutions. Eligible for CEU credit

1 p.m. – 2 p.m.

Solutions Arena 1
Sponsored by IBM

*Improve Asset Reliability While Maximizing Your Maintenance Investment Through Asset Health Scoring & Assessment*, presented by IBM

Maximo Asset Health Insights represents a new way of maintaining equipment – combining real-time, condition-based readings from the equipment with other important influencers like asset age, maintenance history, weather incidents and sub-components with their own historical context. These data sources are analyzed by the Watson IOT Platform and fed back to Maximo and Asset Health Insights. An overall assessment and score of asset health can quickly and confidently be determined. Presenter: Kevin Egge, Business Development Leader – IoT and Asset Management, IBM

Solutions Arena 2
Sponsored by FM Manage

*Efficient Repair Solutions for High-performing Facilities*, presented by The Gordian Group

Discuss five common challenges associated with completing maintenance and repair projects, including scheduling demands, budget limitations, securing quality labor, tackling deferred projects and accuracy in planning; and use data from an Arizona State University study to discuss how the Job Order Contracting process can help overcome common obstacles. Presenter: Michael Jones, Vice President of Operations - The Gordian Group. Eligible for CEU credit

Solutions Arena 3
Sponsored by UMA Foundation

*New Opportunities to Improve Workplace Collaboration*, presented by Planon

Your employees are on the move, under intense time pressure and looking for flexibility. They want to book rooms and desks on-the-go to instantly meet their workspace needs. For facility managers, this change means a shift in managing space and services. Discuss improving the employee experience, increasing productivity and reducing unutilized space through agile workplace management. Presenter: David Karpook, Strategic Business Consultant – Planon. Eligible for CEU credit

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It’s coming...

IFMA FACILITY FUSION
Conference & Expo 2017

Las Vegas, Nevada
April 4-6
Caesar’s Palace
Las Vegas, Nevada

Toronto, Ontario, Canada
May 17-18
The Fairmont Royal York
Toronto, Ontario, Canada

At Facility Fusion, the brightest minds in the industry come together to connect, communicate and help redefine modern-day facility management.

This fresh, dynamic educational event is a powerful opportunity for you to network with like-minded professionals and develop innovative solutions for the increasingly multifaceted layers of FM.

www.facilityfusion.org
Conference Highlights

**FM Student Internship Information Session**  
9:30 a.m. – 11 a.m., Room 15A  
This session will unite industry, institution and individual internship stakeholders to discuss what makes an internship/co-op program successful. Whether you’re interested in offering or participating in an internship program, this session will provide valuable tips and guidance.

**IFMA Awards of Excellence Luncheon**  
1:15 p.m. – 2:15 p.m., Ballroom 6, Level 3  
Doors will open to attendees at 12:45 p.m. – we encourage you to arrive early and find a seat at one of the tables (seating is general admission). Lunch will be served until approximately 1:40 p.m.; then the award show begins.

**Closing Keynote**  
2:15 p.m. – 3:15 p.m., Ballroom 6, Level 3  
**Closing Keynote Speaker Steve Forbes**  
Based on his book, “Power Ambition Glory,” Steve Forbes presents six intriguing lessons from comparisons between great leaders of the ancient world and contemporary business leaders. You won’t want to miss this illuminating and entertaining talk by the Chairman and Editor-in-Chief of Forbes Media. Book signing and Meet & Greet following.

**IFMA Awards of Excellence Banquet**  
6:30 p.m. – 11 p.m., Ballroom 6, Level 3  
Honoring chapters, councils and individuals for their achievements, tonight’s spectacular event features speakers, fine dining, laughs, awards and dancing. Entertainment by a surprise celebrity! Doors open at 6:30 p.m. – seating is general admission.
### Schedule at a Glance

All activities take place at the San Diego Convention Center (SDCC) unless otherwise noted.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>7 a.m. – 2 p.m.</td>
<td>On-site Registration, Hall B Lobby, Level 1</td>
</tr>
<tr>
<td>7 a.m. – 1 p.m.</td>
<td>Speaker Ready Lounge, Room 5B, Level 3</td>
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<tr>
<td>7:30 a.m. – 8 a.m.</td>
<td>Morning Coffee, Educational Sessions Foyer</td>
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<tr>
<td>8 a.m. – 9 a.m.</td>
<td>Concurrent Educational Sessions 5.01-5.12, Rooms 1-11</td>
</tr>
<tr>
<td>8 a.m. – 1 p.m.</td>
<td>Foundation Donor Lounge, Room 15A, Level 2</td>
</tr>
<tr>
<td>9:30 a.m. – 11 a.m.</td>
<td>FM Student Internship Information Session, Room 15A, Level 2</td>
</tr>
<tr>
<td>9:15 a.m. – 10:15 a.m.</td>
<td>Concurrent Educational Sessions 6.01-6.12, Rooms 1-11</td>
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<tr>
<td>10:15 a.m. – 10:30 a.m.</td>
<td>Morning Break, Educational Sessions Foyer</td>
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<tr>
<td>10:30 a.m. – 11:30 a.m.</td>
<td>Concurrent Educational Sessions 7.01-7.12, Rooms 1-11</td>
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<tr>
<td>11:45 a.m. – 12:45 p.m.</td>
<td>Concurrent Educational Sessions 8.01-8.12, Rooms 1-11</td>
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<tr>
<td>1:15 p.m. – 2:15 p.m.</td>
<td>IFMA Awards of Excellence Luncheon, Ballroom 6, Level 3</td>
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<tr>
<td>2:15 p.m. – 3:15 p.m.</td>
<td>Closing Keynote Speaker, Ballroom 6, Level 3</td>
</tr>
<tr>
<td>6:30 p.m. – 11 p.m.</td>
<td>IFMA Awards of Excellence Banquet, Ballroom 6, Level 3</td>
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**Driven to change the world.**

We help identify your facilities management needs and work with you to meet and exceed them. From asset management consulting and engineering, to operations management and full-service facilities management, we deliver performance-based results.

**Ready to get started?**

Visit us at Booth 912 at World Workplace!

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### Friday, Oct. 7 - Educational Sessions

#### Learning Levels: Geared toward years of career experience.

- **100**: New or emerging professionals with less than two years of experience.
- **200**: Professionals with two to five years of experience; ideal for aspiring or credentialed CFMs, FMPs & SFPs.
- **300**: Professionals with more than five years of experience; ideal for aspiring or credentialed CFMs, FMPs & SFPs.

Visit [worldworkplace.org](http://worldworkplace.org) for session descriptions and speaker profiles. Search for sessions online by day, time, Learning Labs, Sub-categories or Learning Levels.

You are eligible to receive Continuing Education Units (CEUs) at World Workplace. To successfully receive CEU points, you must pay the US$15 processing fee via registration. CFMs who want to recertify may receive 20 maintenance points for attending World Workplace. Simply record your attendance through CAMP.

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#### 8-9 a.m.

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<td>Room 7B</td>
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#### 9:15-10:15 a.m.

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#### 10:30-11:30 a.m.

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<th>7.01</th>
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<td>Room 7B</td>
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#### 11:45-12:45 p.m.

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<th>8.02</th>
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<td>Room 11A</td>
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<td>Room 1A</td>
<td>Room 3</td>
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</table>
Sub-categories:
- Operations & Maintenance: Building O&M, occupant services
- Real Estate & Property Management: Real estate planning, acquisition, disposition
- Human Factors: Health, safe environments, security, employee development
- Environmental Stewardship & Sustainability: Sustainable management of built & natural environments
- Project Management: Oversight & management of projects, contracts
- Leadership & Strategy: Strategic planning & organization, leading facility functions & staff
- Finance & Business: Strategic plans, budgets, financial analyses, procurement
- Quality: Best practices, process improvements, audits, measurements
- Communication: Plans & processes for internal & external stakeholders
- Technology: FM technology, workplace management systems
- Emergency Preparedness & Business Continuity: Emergency & risk management plans, procedures
- FM Solutions: Sessions presented by IFMA Silver-level Corporate Sustaining Partners
- Workplace Strategies

5.07 Capacity Planning 101: Tools & Processes to Help in Planning for Additional Space  
• Room 9
5.08 A “Shark Tank” Survival Guide for the FM  
• Room 4
5.09 Evaluate, Train & Deploy: Building Facility Management Teams for 9,000 Buildings  
• Room 10
5.10 IT Security for Building Control Systems: An Urgent Call to Action for FMs  
• Room 5A
5.11 Conflict Management: How To Do It & When Not To  
• Room 8
5.12 Part 1: Easy Answers to Tough Questions on the ROI of Workplace Change  
• Room 8
5.13 The Sustainable & Economical Remanufacturing of Furniture for Ever-changing Office Trends  
• Room 7A
6.07 Balanced Strategic Facility Planning: A Proven Integral Method That Earns Multi Stakeholder Buy-in  
• Room 4
6.08 Your Story of Success: Three Vital Secrets to Achieve the Success You Desire  
• Room 10
6.09 BIM and FM: Collaboration in the Cloud  
• Room 5A
6.10 Building Effective Working Relationships in Your Company  
• Room 8
6.11 “Work on the Move” Authors Are Back With Edition 2: Join the Discussion  
• Room 2
6.12 What Can Cloud Do For You? The Benefits of Moving Asset Management Systems to the Cloud  
• Room 11A
7.07 How IFMA Can Help Advance Your FM Career: My FM Story  
• Room 1B
7.08 Best Practices in Predicting the Future  
• Room 5A
7.09 FM as an Influencer in the C-Suite  
• Room 10
7.10 Part 1: Is a Mobile Workforce More Productive?  
• Room 10
7.11 Part 2: Rethink Knowledge Worker Productivity as We Know It  
• Room 2
7.12 Driving Value With End-to-End Facility Life Cycle Management: What’s a Disruptive IWMS Platform?  
• Room 11B
7.13
8.07 Advancing the FM Workforce: Building Momentum with the FBPTA Tools  
• Room 9
8.08 Emotional Intelligence: Successfully Leading Up, Down & Sideways  
• Room 8
8.09 Beyond the Desk: Integrating Ergonomics Into Activity-Based Work  
• Room 10
8.10 Best Practices for Data-driven Facility Management: A Six-step Methodology  
• Room 5A
8.11 The Arcadis Story: Communicating Up, Down, Backwards & Forwards  
• Room 1B
8.12 Part 1: The Scampy, Happy Office: Healthy, Hackable & Economical  
• Room 2
8.13 Interactive Dashboards to Manage Facilities Information  
• Room 4
Leadership Learning Lab
Room: 1A
1.01
Experts Gather for Efficiency Through Lighting
Environmental Stewardship & Sustainability
300 level
IFMA is involved in three lighting initiatives that will provide resources, best practices and case studies to assist facility managers and property owners interested in implementing energy-efficient lighting solutions for their facilities. Discover the energy savings potential of high-efficiency lighting, as well as pitfalls to avoid. Speakers: Bill Conley CFM, SFP, FMP, LEED AP, Facility Manager, Yamaha Motor Corporation; Chad Gallinat; Felipe Leon, Lighting Engineer, BUILDING ENERGY REGULATORY ANALYSIS

Leadership Learning Lab
Room: 7B
1.02
Is Terrorism in Your FM Plan?
Emergency Preparedness & Business Continuity
300 level
Directly or indirectly, facilities bear the brunt of terrorist attacks. The onus is on the facility manager to provide a required level of confidence to users of the facility. Examine the implications of terrorism on FM, and discuss when the practitioner should incorporate it into his/her assignment. Speakers: Stephen Ola Jagun, CFM, FRICS, NIESV Fellow, Principal Partner, Jagun Associates; Jon Martens, CFM, FMP, SFP, IFMA Fellow, President, JEMCOR LLC

Performance Learning Lab
Room: 4
1.03
Piloting Change
Quality
200 level
Explore the FM’s evolving role in navigating through the treacherous waters of change management. Focus on tools and techniques for better change-ready processes, including building the right team, getting C-Suite and staff buy-in, and methods for obtaining data, feedback and acceptance. Speaker: Alana Dunoff, FMP, IFMA Fellow, Consultant/Adjunct Professor, AFD Facility Planning
Management Skills Learning Lab  
Room: 1B  
1.04  
You Are Not in This Alone: How to Best Optimize Your Contracted Services  
Operations & Maintenance  
200 level  
This interactive panel discussion will combine the experiences of individuals who have been the client, the contract creator, the consultant and those responsible for contract governance. Bring questions and opinions about performance- and prescriptive-based contracts and key performance metrics. Learn how to create an effective RFP incorporating realistic objectives. Develop effective performance criteria and a contract governance plan. **Speakers:** Ted Ritter, Managing Partner, Verdecom; Teena Shouse, CFM, IFMA Fellow, Principal, FM Transitions; Peter Stroup, P.E., Director of Facilities, Harvard Medical School

Management Skills Learning Lab  
Room: 11B  
1.05  
Lessons Learned: Launching Your FM Career  
Finance & Business  
200 level  
Learn how to advance your career through FM education. Review problems that can wreck your career, as well as the benefits of practicing a code of ethics. Hear how the speakers began a 30-year mentoring relationship that led to successful careers for both of them. **Speakers:** Edmond Rondeau, AIA, CFM, IFMA Fellow, Principal, Ed Rondeau, RE & FM Consultant & Educator; Christine Neldon, CRE Regional Project Manager, Travelers

Performance Learning Lab  
Room: 5A  
1.06  
Scenario Planning & the Future of Work: There Is a Better Way to Predict the Future of Work  
Real Estate & Property Management  
300 level  
Scenario planning is a viable tool for developing more relevant workplace strategies. Explore the reasons why conventional strategy development processes are inadequate, and why a new methodology needs to be adopted. Learn how new methodologies can be used across varied industries to better design for the unpredictable. **Speaker:** Arnold Levin, Principal, Workplace Strategies, Smith Group JJR

Performance Learning Lab  
Room: 9  
1.07  
Learning to Surf Chaos Instead of Drowning in It  
Project Management  
100 level  
Many of us are struggling to keep up with the never-ending flow of emails, tasks and projects. This session presents a way out. Practical nuts-and-bolts training will give you the skills you need to embrace chaos. Acquire an airtight system that will increase your productivity and result in mental freedom. **Speaker:** Wayne Whitzell, LEED AP, BEP, GBO, Executive Vice President, Corporate Services, DFS Green
Leadership Learning Lab
Room: 8
1.08
Managing Risk & Being Prepared: Demonstrating the Strategic & Practical Value of Facility Management
Leadership & Strategy
300 level
Review the role of the FM in risk assessment and risk management. Learn how resilient facilities can contribute to an organization's value. Learn how to incorporate preparedness into your performance management strategy. **Speakers:** Christopher Hodges, P.E., CFM, IFMA Fellow, FRICS, Principal, Facility Engineering Associates P.C.; Mark Sekula, FMP, SFP, CFMP, IFMA Fellow, President, Facility Futures Inc.

Leading & Bleeding Edge Learning Lab
Room: 11A
1.09
Where Have All the Young People Gone? Innovative Mentorship Designed for the Future
Human Factors
200 level
The Young Emerging Leaders and Professionals committee of IFMA’s New York City Chapter founded a sub-committee dedicated to bridging the FM generation gap through a collaborative educational mentorship program. Learn what methods were used to facilitate inter-generational communication between young FMs and seasoned professionals. Discuss lessons learned and where we go from here. **Speakers:** Hillary Frisbie-Aponte, Operations Manager, Ropes & Gray; Darryl Halickman, Project Manager, Macro Consultants; Caroline Horton, Assistant Facilities Manager, 2U

Leadership Learning Lab
Room: 3
1.11
A Conversation With the CFO: How to Get a Seat at the Table by Connecting Workplace Strategies to Shareholder Value
Communication
300 level
Focus on how the Chief Financial Officer thinks about facilities. Learn to develop and organize facility facts and figures to communicate how they impact shareholder value. Learn to gather the right information in the right format to support a fact-based business case for future capital expenditures and changes in operating costs. **Speaker:** Barry Lynch, Strategic Facility Planner/Workplace Strategist, Labarre Associates Inc.

Leading & Bleeding Edge Learning Lab
Room: 10
1.10
The Internet of Things for FM: The Quantified Building
Technology
200 level
There are over 12 billion sensors in the U.S. that are measuring and recording just about everything; yet the next wave of sensory technologies is still to come. Although many sensors are already in use in our buildings, their role is still a limited one within the field of FM; but the potential is high. Review the current status of the IoT related to FM, and learn to plan for its successful adoption. **Speakers:** Eric Teicholz, IFMA Fellow, President, Graphic Systems Inc.; Erik Jaspers, CTO, Planon B.V.
The Global Workplace Paradox: Driving Global Workforce Innovation

Workplace Innovation  
200 level

The latest global workplace research indicates that the workplace is not maximizing employee engagement and innovation; it’s creating inequity among office-based workers. Hear key findings on what design factors most directly impact creativity and innovation based on surveys from over 11,200 office workers in the U.S., U.K., Asia and Latin America. **Speaker:** Janet Pogue McLaurin, Principal, Gensler

Tech Stories From the Frontline

FM Solutions  
200 level

Every facility leader is faced with the challenges of staying ahead of the curve to deliver cost-effective, productive workspaces. Hear six different stories from FM leaders based on the three critical elements to successful workplace transformation. Gain new tools to succeed in the modern workplace. Learn to create a manageable path to embrace, integrate and measure the benefits of new technologies. **Speaker:** Elizabeth Dukes, Executive Vice President & Co-founder, iOffice Inc.

Recently earning her FMP, Jessica Bickel hopes to increase engagement among the FM community for cultivating incoming FM talent around the world. **The Newcomer**
9:30 a.m. – 10:30 a.m.

Performance Learning Lab
Room: 1A

2.01
Energy Efficiency at Your Fingertips: Case Studies in Retro-Commissioning
Environmental Stewardship & Sustainability
200 level

Not all energy-efficiency improvements need to be complicated, capital-intensive projects with long paybacks. Retro-commissioning is a cost-effective way of identifying quick measures that can be easily implemented with short-term return on investment. Examine real-world Retro-Cx projects for consideration. Follow the process from early evaluation through implementation and measurement. **Speakers:** Ryan Hoffman, P.E., LEED AP BD+C, O+M, CEM, BEAP, Sustainability & Energy Services Manager, Heapy Engineering; Alec Carnes, P.E., HBDP, CEM, LEED AP BD&C, Senior Principal, Heapy Engineering

Performance Learning Lab
Room: 7B

2.02
Beyond the Code: QuakeSmart – The New FEMA Business Resiliency Program
Emergency Preparedness & Business Continuity
200 level

“What should I put in my earthquake kit?” Several months ago, FEMA introduced a new business resiliency program called QuakeSmart, which is a checklist approach to post-earthquake business continuity. Hear about this free program. Learn to use QuakeSmart to create mitigation plans and initial budgets. **Speakers:** Glen Granholm, Vice President, Safe-T-Proof Disaster Preparedness Co. Inc.; Barbara Harrison, Project Manager, FLASH

Performance Learning Lab
Room: 4

2.03
FM/E3: A Total Life Cycle Approach Enabling Efficient, Effective & Economic Built Space Functionality
Quality
200 level

FM/E3 is a sustainable, integrated facility asset management life cycle system approach that maximizes facilities performance and value across the real property portfolio. Recognize the benefits from developing and implementing a comprehensive facility asset management program. Take away lessons learned and best practices from FM organizations with large real property asset holdings. **Speaker:** Thomas Mitchell, IFMA Fellow, FM3IS Associates LLC

Performance Learning Lab
Room: 8

2.04
Are you INvisible or IN charge? Get Your LinkedIn Profile Noticed by Recruiters & Hiring Managers
Human Factors
200 level

Recruiters routinely utilize LinkedIn in searching for qualified candidates. How will you stand out from the crowd? Learn how LinkedIn can build your individual credibility, manage your reputation and fill your pipeline with the right people, insights and relationships. Learn to craft your LinkedIn summary section for the ideal position. **Speaker:** JoAnne Funch, LinkedIn For Business
Leadership Learning Lab
Room: 7A
2.05
Looking Into the Future: Findings From the IFMA Outsourcing Global Research Report 2015-16
Leadership & Strategy
200 level
Review the newest trends and future outlook of FM outsourcing. Learn to apply the right balance between in-house and outsourcing services that maximize FM cost efficiency, quality and the delivery of exceptional services. Learn to write and manage performance-based outsourcing contracts. **Speakers:** Stephen Ballesty, Director & Head of Advisory, Rider Levett Bucknall-Sydney, Australia; Dr. Jeffery Campbell, Professor Consultant, Brigham Young University

Performance Learning Lab
Room: 11B
2.06
Finding the Signal Amid the Noise: The Importance of Standards in an Information-enabled Digital World
Real Estate & Property Management
200 level
Learn how the implementation of data standards can help you discover, capture and utilize the important information (the “signals”) amid the noisy storm of data being generated by our buildings, our equipment and ourselves. **Speakers:** David Karpook, Strategic Business Consultant, Planon Corp.; Lisa Stanley, CEO, OSCRE International

Management Skills Learning Lab
Room: 10
2.07
How Project Management Can Make You a Better Facility Manager
Project Management
200 level
Walk through the essentials of project management, including the four corners of a project and how those basics will help you in your next project or event. Learn to avoid missing the success criteria, and avoid jumping in without proper planning, risk/issue management and associated tradeoffs. **Speaker:** Brian Loy, CFM, PMP, Director of Facilities, Asurion

Management Skills Learning Lab
Room: 3
2.08
Leading From Behind: An Ideal Leadership Strategy for FMs
Leadership & Strategy
200 level
More akin to shepherding than command and control, this strategy is ideal for those who must lead teams, but prefer to fly under the radar. This session will define and unpack the concept of leading from behind and offer practical ways to put this leadership strategy to use. **Speaker:** Sarah Wortman, Director of Marketing, LRS Architects

Sue Thompson, CFM stumbled into facility management almost 20 years ago, and feels like she hit the jackpot in job satisfaction.
Performance Learning Lab
Room: 1B
2.09
**Building an FM Learning Organization: Striking the Right Balance**
Human Factors
300 level
Understand why change management matters in assessing the FM organization and preparing it for transition. Learn how the Smithsonian Institution FM team supports learning at a variety of levels, and how you can learn from their experience.
**Speaker:** Judie Cooper, Associate Director for Organizational Development, Smithsonian Institution

Management Skills Learning Lab
Room: 11A
2.11
**Women's Secret Language: Your Avenue to Power & Success**
Communication
200 level
Review the latest research and strategies specific to women in leadership. Learn how to cultivate connections that lead to strategic relationships, develop executive presence and communicate in a manner that gains supporters and censors critics. Learn to get rid of the little things that make you “invisible” or distance you from your colleagues.
**Speaker:** Dr. Linda Talley, Ph.D., CSP, President, Linda Talley & Associates Inc.

Leading & Bleeding Edge Learning Lab
Room: 5A
2.10
**Digitization of Facility Management: Hype or Reality?**
Technology
200 level
IFMA’s IT Council and GEFMA CAFM SIG have collaborated on benchmarking surveys since 2013; and well over 1,500 individuals have participated through June of 2016. Hear about the methodology used for the surveys and better understand FM IT buzzwords. Review international trends and compare American and European data.
**Speakers:** Ted Ritter, Managing Partner, Verdecom; Geoff Williams, General Manager, Centre for Health Safety Innovation; Prof. Joachim Hohmann, Ph.D., MSc, CFM, Managing Partner, Consultants Circle

Leading & Bleeding Edge Learning Lab
Room: 2
2.12A
**The Evolving Workplace Restroom: Why the Experience Matters**
Workplace Innovation
300 level
What if the restroom experience in your building became one of the most memorable and differentiating factors in overall building satisfaction? Review principles of behavior science, anthropology, human psychology and the aggregation of marginal gains that may be leveraged to customize a differentiated restroom experience without a major renovation.
**Speakers:** Donna Wise, Global Marketing Manager for Health & Wellness Innovation, Kimberly-Clark Professional; Stephanie Magnan, Program Marketer, Global Marketing & Innovation, Kimberly-Clark Professional; Cerita Bethea, Senior Manager, Behavioral Science, Kimberly-Clark Professional
Performance Learning Lab
Room: 2

2.12B

The New Scientific Workplace:
Breaking Down Barriers to Discover New Ways of Working
Workplace Innovation
200 level

The New Scientific Workplace is a planning methodology that removes traditional boundaries between laboratory and office. Understand how different work postures are supported in the NSW. Discuss how NSW enhances innovation by removing barriers and offering choice of work settings. **Speakers:** Myung Kim, AIA, LEED AP BD+C, Associate Vice President, CannonDesign; Erik Terry, Associate Vice President, CannonDesign; Sara Schonour, Associate Vice President, CannonDesign

Leading & Bleeding Edge Learning Lab
Room: 9

2.13

Advancing Facility Management: How Facility Managers Can Prepare for Changes in Expectations With Scalable Solutions
FM Solutions
200 level

As technological advances continue to change the way facilities are designed, operated and managed, the role of the FM changes too. Learn what skill sets are needed for tomorrow and how to shift your focus to the employee experience. Learn to free yourself from administrative tasks to focus on strategic business goals. **Speakers:** Maureen Ehrenberg, FRICS, CRE, JLL; Brad Shokes, Senior Vice President, IFM & Business Lead, Facilities Flex, JLL
3 p.m. – 4 p.m.

Leading & Bleeding Edge Learning Lab
Room: 1A

3.01
Realizing the Value Potential of a Circular Economy
Environmental Stewardship & Sustainability
300 level
Dive into the cost benefits of pursuing Zero Waste, and discuss how you can better understand your waste stream. Learn an “all hands on deck” approach to achieving Zero Waste and the specific measures you can take to ensure tenant engagement. **Speakers:** Ana Wyssmann, Senior Waste Program Manager, JLL; Richard Navarro, Sustainable Operations, Western U.S. & Europe, Google; Stephanie Barger, ZWBA, CPA, Executive Director & Founder, U.S. Zero Waste Business Council

Leadership Learning Lab
Room: 7B

3.02
Emergency Preparedness & Business Continuity – A Facility Manager’s Key Role to Success
Emergency Preparedness & Business Continuity
300 level
Facility managers know the facilities better than anyone, and can play a key role in emergency planning, drills and exercises. Discuss how to apply your leadership qualities to the principles of emergency management and business continuity to enhance your image in your organization. **Speakers:** Anthony Pizzitola, CFM, MBCP, AFBCI, Assessor, DRI International; Al Berman, MBCP, President & CEO, DRII

Performance Learning Lab
Room: 7A

3.03
Military Services Facility Management: Strategies & Opportunities
Quality
300 level
Sponsored by the Society of American Military Engineers (SAME), session panelists will address topics of concern to the U.S. Department of Defense that are applicable to all facility owners and managers: facility asset management; facility operations; facilities maintenance and repair; and energy operations and conservation. **Speakers:** John Edwards PE, CFM, Senior Facility Management Consultant, Facility Engineering Associates PC; Daniel Cook RA, Commander, Civil Engineer Corps, US Navy; Jeremy Ramberg, Licensed Professional Engineer (WA), Public Works Officer

Performance Learning Lab
Room: 11A

3.04
The Path to Reliability Centered Maintenance: How GSA is Making the Change
Operations & Maintenance
200 level
Hear how the General Services Administration (GSA) is moving from traditional preventive maintenance practices to the use of reliability-centered maintenance (RCM), failure modes and effects analysis (FMEA), and root cause failure analysis (RCFA). **Speakers:** Mayra Portalatin, SFP, RS, LEED AP O+M, Senior Professional, Facility Engineering Associates P.C.; Michael Hoffman, PMP, Program Manager, General Services Administration
Leading & Bleeding Edge Learning Lab  
**Room: 11B**

3.05  
**Construction Data: Today, Tomorrow & Beyond**  
Finance and Business  
**100 level**

Review current and cutting-edge uses of construction data. Explore how data can and will be used in the near future, with trends and predictive data enabling organizations to make more precise, productive and profitable business decisions. **Speaker:** Laura Dempsey, MBA, Director of Consulting & Analytics, Gordian

Management Skills Learning Lab  
**Room: 10**

3.06  
**Where the Smart Money is Going: How Programmable, Digital Currencies Will Change FM**  
Real Estate & Property Management  
**200 level**

New forms of virtual money, known collectively as crypto currencies, offer the promise of seamless global payments, completely traceable transaction chains and high levels of security. Explore legal, ethical and practical questions raised by the emergence of “smart money.” Understand how smart money can be programmed to enforce contracts and limit how funds are used. **Speaker:** David Karpook, Strategic Business Consultant, Planon Corp.

Leadership Learning Lab  
**Room: 3**

3.07  
**The Road to Change Can Be Glittered With Gold: Driving Change Within Facility Management**  
Project Management  
**200 level**

Gain must-have interventions to address the challenges you face when leading organizations through a change process. Take away critical intervention levers for large-scale change; and be able to design a plan for effective change management practices. **Speaker:** Daryl Watkins, Managing Director, FTI Consulting

Leadership Learning Lab  
**Room: 4**

3.08  
**Diversity Equals Survivability in The Future of FM**  
Leadership & Strategy  
**200 level**

It’s time to begin a discussion on diversity and how it equals future survivability for the FM industry. Hear from five leading FMs who will share institutional knowledge and lessons learned. Take away proven strategies on fostering diversity within your organization for increased operational success. **Speakers:** Lynn Baez, CFM, SFP, FMP, CBCP, Director of Workplace Services - NALA Management Team, Cushman Wakefield; Roscoe Hightower, Ph.D., Centennial Eminent Scholar Chair of Marketing & Facility Management, Florida A&M University; Scott Minnix, Ph.D., City of Houston; Case Runolfson, Ph.D., American Institutes for Research; Lena Thompson, FMP, Director of Building Operations & Administrative Services, American Psychological Association; Thomas Mitchell, CFM, CFMJ, IFMA Fellow, FM3IS Associates LLC
Leading & Bleeding Edge Learning Lab  
Room: 9
3.09  
**Workplace Wellbeing: It’s Not Just About Space**  
Human Factors  
**200 level**  
Review how the current work environment evolved to be less friendly to wellbeing, and discuss the business forces that shape wellbeing in the workplace. Learn how to wrap solutions around workplace wellbeing, and be aware of the cautionary aspects of wellbeing programs.  
**Speaker:** Russell Manthy, Managing Director, IA Interior Architects

Leading & Bleeding Edge Learning Lab  
Room: 5A
3.10  
**Location, Location, Location: How GIS Technology is Transforming the Way Facilities Are Managed**  
Technology  
**300 level**  
Learn why location can and should be used as the organizing principle for complex FM-related information/data. Examine the unique ways a location-based technology approach solves challenges in FM/operations and safety/security. Compare GIS implementation approaches that bring together data, systems and departments.  
**Speakers:** George Dailey, Education Administration/Operations Manager, Esri; Benton Yetman, Director of Solutions Development, PenBay Solutions

Management Skills Learning Lab  
Room: 8
3.11  
**I Don’t See What You’re Saying**  
Communication  
**200 level**  
Dive into body language details, starting at the feet and ending with the eyes, ears and mouth. Find out why eyes lie and feet tell the truth. Learn ways to change your body language to improve how your co-workers perceive you. Take away verbal techniques that can identify you as a leader, not a follower.  
**Speaker:** Mary Redmond, Chief Negotiator, Fearless Negotiator LLC

Performance Learning Lab  
Room: 2
3.12A  
**Next Gen Workers**  
Workplace Innovation  
**200 level**  
The next generational wave is about to hit the workplace, and today’s space-planning decisions should anticipate them. Examine the impact the Gen Z, and emerging differences in lifestyle, culture, and work styles and their effects on the Next Generation Workplace.  
**Speaker:** Kay Sargent, ASID, IIDA, CID, LEED AP, SVP Strategic Global Accounts, HOK

Performance Learning Lab  
Room: 2
3.12B  
**Next Gen FM: Community Management & Beyond**  
Workplace Innovation  
**200 level**  
Explore alternate facilities careers emerging within the industry, and how organizations incorporating these expanding team roles, nascent job functions, and valuable capabilities are responding to business demand and occupant expectations.  
**Speaker:** Melissa Marsh, Founder & CEO, PLASTARC
Leading & Bleeding Edge Learning Lab  
Room: 1B  
3.13  
ABRACADABRA: The Magic Idea Exchange Between Academics & Practitioners

FM Solutions  
200 level

Research driven by higher education institutions worldwide is providing new insights on how to transform and improve the FM profession; but this knowledge is not widely available to practitioners who could use it in their current work. This session will unite scholars and FM professionals to discuss how siloed activities can be more integrated through IFMA and RICS. **Speakers:** Nancy Sanquist, IFMA Fellow, AIA Associate, Senior Real Estate & Workplace Strategist, Trimble; Erik Jaspers, CTO, Planon B.V.; Steve Lockwood, Director of Academic Affairs, IFMA Foundation

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**The Authors Corner**

The Authors Corner is a venue for speakers and presenters at World Workplace to share their facility management books with attendees, and host intimate book signings.

**Book signings will take place on Wednesday, October 5 and Thursday, October 6 at 12 PM and 1 PM at the Attendee Lounge 2 on the Expo Floor.**
Educational Sessions | Thursday, Oct. 6, 2016

4:15 p.m. – 5:15 p.m.

Performance Learning Lab
Room: 1A

4.01
Facility Professionals: Breaking through to the Global Stage!
Quality
200 level

Our story started back in the 1980’s with the vision of four individuals who saw the real potential the role facilities, and those that managed those facilities, played in the success of an organization. They were the founding members of IFMA. Although many would say the facility management (FM) profession is still young, today we are seeing the industry transform at an unbelievable pace. As we embark on this next phase of establishing industry standards for professional credentials and qualifications, join us to hear the latest results on IFMA’s Global Job Task Analysis and other exciting initiatives that continue to move the FM profession to a global career of choice. This is a non-CEU granting offering. **Speakers:** Christopher Hodges P.E., CFM, IFMA Fellow, FRICS, Principal, Facility Engineering Associates PC; Stephen Jones CFM, Chair, International Credentials Commission (ICC); James Loesch PE, CFM, IFMA Fellow, Past International Credentials Commission (ICC) Chair, Johns Hopkins University Applied Physics Laboratory; Cathy Pavick, Senior Director, Professional Development, International Facility Management Association; Amin Saiar PhD, Senior Psychometrician, PSI Services LLC

Leadership Learning Lab
Room: 7B

4.02
Emergency Preparedness & Business Continuity – Expert Panel Discussion
Emergency Preparedness & Business Continuity
300 level

Review the knowledge requirements FMs already possess for emergency preparedness and business continuity. Discuss the organizational teaming required to gather additional knowledge; and discover where the “go to” information is. **Speakers:** Anthony Pizzitola, CFM, MBCP, AFBCI, Assessor, DRI International; Al Berman, MBCP, President & CEO, DRII; Thomas Mitchell, CFM, CFMJ, IFMA Fellow, FM3IS Associates LLC

Leading & Bleeding Edge Learning Lab
Room: 5A

4.03
Catching Fire: The FM Pipeline
Quality
100 level

Hear about a program developed for IFMA chapters to successfully engage students in their area, including stories from chapters that have engaged with SkillsUSA high school and college students. Learn what’s been successful in the last year of national implementation. **Speaker:** Carolyn McGary CFM, FMP, SFP, Facilities Manager, JLL; Kendall McWilliams, Facilities Manager, United Vaccines, Inc.
**Performance Learning Lab**

Room: 4

4.04 **Capital Planning at the Capitol Complex: Developing a Leading Facility Condition Assessment Program**

Operations & Maintenance

300 level

Discover how Architect of the Capitol leadership, responsible for over 174 million square feet of iconic structures and more than 580 acres of land, is implementing an industry-leading facility condition assessment program. Learn to maximize your organization’s data metrics to provide knowledge-based decisions that maximize your organization’s performance. **Speakers:** Benjamin Dutton, MCIOB, MRICS, Vice President, Faithful+Gould; Michael Cason, Assistant Director of Project Development, The Architect of the Capitol; Nancy Skinkle, Director of Planning & Project Development, The Architect of the Capitol.

**Management Skills Learning Lab**

Room: 8

4.05 **Transform & Improve Your Workplace Strategy or Master Plan Into a Long-Term Capital Plan or Strategic Facility Plan That Will Support Changing Organizational Needs**

Finance & Business

300 level

Understand how the state of facility planning has evolved. Hear why some processes have improved, while others have been relegated to “lost memories.” Compare your current practices to best-in-class work processes. Take-away a list of quick tasks to get your efforts off to a quick start. **Speaker:** Barry Lynch, CFM, SFP, MBA, IFMA Fellow, Strategic Facility Planner/Workplace Strategist, Labarre Associates Inc.

**Leading & Bleeding Edge Learning Lab**

Room: 11B

4.06 **Human Well-being: The WELL Building Standard & the Economic Case for Biophilic Design**

Real Estate & Property Management

200 level

Scientific research attests to the positive impact nature has on human health and productivity, and demand for WELL Building Certification is skyrocketing. Learn how WELL Building Certification works collaboratively with LEED certification. Learn to recognize nature-based, biophilic design patterns and elements. **Speakers:** Mary Golden, Executive Administration, Green Plants for Green Buildings; Jim Mumford, CLP, GRP, President, Good Earth Plants & Greenscaped Buildings.

**Leading & Bleeding Edge Learning Lab**

Room: 10

4.07 **The Shift From Efficiency to Engagement & Effectiveness**

Leadership & Strategy

200 level

Engaged employees are 43% more productive, produce 23% more revenue and are 87% less likely to leave. Increasing employee engagement is vital to growth. Hear how organizations are moving from efficient work environments to ones that engage their workforce and are effective in meeting strategic objectives. **Speaker:** Meredith Thatcher, CFM, IFMA Fellow, Prosci, LEED, President, Thatcher Workplace Consulting.
Leading & Bleeding Edge Learning Lab
Room: 11A
4.08
Future of Service Management: As Key Component in Successful FM
Leadership & Strategy
300 level
Examine findings from surveys of IFMA, CoreNet, ISS customers and employees concerning challenges, opportunities and future directions in service management. Explore the implications of new ways of working – redefining the role of the physical workplace in a digital age. Speakers: Peter Ankerstjerne, Chief Marketing Officer, ISS World Services A/S; Jeffrey Saunders, Director, Copenhagen Institute for Futures Studies

Management Skills Learning Lab
Room: 7A
4.09
Strategic Facility Management: Lessons From the Field
Quality
300 level
Linking facilities to core business strategies is imperative to refined facility management now and in the future. Hear from three global organizations (IFMA, RICS and CoreNet Global) on their strategic FM success stories and lessons learned. Learn to prioritize what’s important rather than urgent; and get your strategic FM plan on track. Speakers: Kath Fontana, BA (Hons), Cert. IOD FRICS, Managing Director, ISS Technical Services; Maureen Ehrenberg, FRICS, CRE, International Director, JLL, IFMA Board of Directors Chair; Michael Bangs, P.E., MCR, Vice President, Real Estate & Facilities, HQ, Oracle

Leading & Bleeding Edge Learning Lab
Room: 3
4.10
The Dawn of the Building Digital Workplace: A Workshop
Technology
200 level
Review how new technologies, some available today and some in pilot phases, will transform the way FMs work. Hear how other groups have viewed these technologies and the ideas they have for making them work in different environments. Let your imagination run wild as you see some technologies pop out of the world of gaming into the world of work (holograms and virtual reality). Speakers: Nancy Sanquist IFMA Fellow, AIA Associate, Abracadabra: Magic Idea Exchange Between Academics & Practitioner, Trimble; Joseph Poskie IFMA Fellow, AIA Associate, Segment Product Manager, Trimble

Performance Learning Lab
Room: 9
4.11
The Language of Metrics: How FMs Measure Success
Communication
200 level
FM researchers will discuss how to use the language of metrics that will simplify, justify and become a powerful tool for FM professionals today and into the future. Learn to use the right combination of metrics to show success and weakness. Speakers: Dean Kashiwagi Ph.D., P.E., IFMA Fellow, Professor, Director of PBSRG, Arizona State University
Leading & Bleeding Edge Learning Lab
Room: 1B
4.13

Smart Buildings: From HYPE to VALUE – Proven Impact from Real Cases
FM Solutions
300 level
Through a connected network of wireless, affordable meters, sensors and mobile devices, real estate managers can finally capture actual performance drivers. Learn how big data and technology can optimize building performance and space usage, workplace productivity and user experience. **Speaker:** Koen Matthijs, CEO, MCS

10 a.m. – 10:15 a.m.
Technological Advances in the Facility Management Profession / Speakers: Charles Petrinovich; Clifton Farnsworth; Michael Bown

10:15 a.m. – 10:30 a.m.
A Systematic Look at FM’s Organizational Structure in Swiss Hospitals / Speakers: Franziska C. Honegger; Melanie Mäder

10:30 a.m. – 10:45 a.m.
The Experiential Workplace / Speaker: Branka Olson

10:45 a.m. – 11 a.m.
Procurement Expertise in FM: A New Approach for Custodial Services Contracts / Speakers: Jake Smithwick; Kristen Hurtado; Brian Lines

12:30 p.m. – 12:45 p.m.
State of Practice for Building Condition Assessment / Speakers: Pauline Karanja; Glenda Mayo

12:45 p.m. – 1 p.m.
An Approach to Auditing the Functionality of Wheelchair Accessible Doors at Universities / Speakers: Michael Bown; Benjamin Costello

1 p.m. – 1:15 p.m.
Workspace Choice & Control in Office Settings / Speaker: Madalina Hanc

1:15 p.m. – 1:30 p.m.
Office Environments: Parameters for Comfort in Europe vs. USA / Speakers: Alexander Redlein; Christine Hax-Noske

2 p.m. – 2:15 p.m.
An Investigation of Stakeholder Views of a Facility Management Curriculum in South Africa / Speakers: Yewande Adewunmi; Oluwayomi Babatunde; Samuel Azasu

2:15 p.m. – 2:30 p.m.
FM Scholarship in the University Community: Building on Boyer & Schon / Speaker: Christopher L. Cosper

2:30 p.m. – 2:45 p.m.
An ROI Analysis of FM Credentials / Speakers: Kristen Hurtado; Jake Smithwick; Kenneth Sullivan

2:45 p.m. – 3:15 p.m.
Introduction of the Journal of Facility Management Education & Research (JFMER)

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Academic & Research Track Sessions
Room 16B, 2nd Level, SDCC

**Thursday, Oct. 6**

8:30 a.m. – 8:45 a.m.
Operating Resources & Carbon Footprints of Commercial Buildings: A Study in Hong Kong / Speakers: Joseph H.K. Lai; Seung Hyun Cha

8:45 a.m. – 9 a.m.
Energy Usage & Critical Occupant Behaviors in LEED Buildings / Speakers: Khalid Siddiqi; Stacey Flint

9 a.m. – 9:15 a.m.
Reduction of Peak Energy Demand Through Thermal Energy Storage / Speakers: Daniel Whitcraft; Kenneth Sullivan; Curtis Slife

9:30 a.m. – 9:45 a.m.
Sustainability in FM / Speaker: John Kim

9:45 a.m. – 10 a.m.
Towards Enterprise Application Integration Principles for Facility Management Software in Hospitals / Speakers: Nicole Gerber; Susanne Hofer; Nazali Mohd-Noor
Leading & Bleeding Edge Learning Lab
Room: 7B

5.01
Sustainable Development + Increased Profits + Enhanced Experience
Environmental Stewardship & Sustainability
300 level
We’re seeing a major trend toward a lower carbon future and understanding that energy reduction strategies as an organization is becoming paramount. Explore tools for energy management and data collection that are actionable. Recognize the future of renewable systems development and how to go solar. **Speakers:** Dan Munn, S.E., LEED AP, Global Engineering Leader, DLR Group; Ruairi Barnwell, BEAP, HBDP, QCxP, LEED AP BD+C, Energy Services Leader, DLR Group.

Performance Learning Lab
Room: 3

5.02
Business Resilience: Equipping the FM for Success
Emergency Preparedness & Business Continuity
300 level
Review the role of the FM in business resilience. Learn how to incorporate organizational drivers into a prioritized, planned response. Take away a structured approach that holistically addresses business needs. **Speakers:** Laurie Gilmer P.E., CFM, SFP, LEED AP, CxA, Vice President, Facility Engineering Associates P.C.; Maureen Roskoski SFP, LEED AP O+M, Senior Professional, Corporate Sustainability Officer, Facility Engineering Associates P.C.

Performance Learning Lab
Room: 11B

5.03
Pay Now or Pay Later: Justifying a Proactive Maintenance Program in Uncertain Economic Times
Quality
300 level
U.S. businesses spend an estimated $800 million on facilities maintenance; but are they spending it at the right time and on the right activities? Learn to build a better business case for the right maintenance investment, whether is condition-based, predictive or preventive. **Speaker:** Ken Stack PE, LEED AP O+M, CEM, CFM, Vice President, Facility Management Solutions & Transitions, C&W Services.

Performance Learning Lab
Room: 1A

5.04
Operational Excellence in Action: Best Practices for Facility Managers
Operations & Maintenance
300 level
Hear others’ experiences in achieving operational excellence in FM, with special attention given to best practices that facility managers can apply to their own operations. Learn how operational excellence can support a sound compliance strategy. **Speakers:** Paul Ratkovic, CFM, FMP, Senior Vice President, JLL; Marty Montagne, CFM, FMP, Managing Director - Engineering Services, Americas, JLL; George Wittmann, Senior Vice President, Technical Solutions, JLL; Scott Stover, Director of Facilities Services, Americas Region, Bristol-Myers Squibb.
Leadership Learning Lab
Room: 1B
5.05
**FASB & FAS 13: An Update on the Latest Lease Accounting Regulations**
Finance & Business
200 level
New regulations for accounting in respect to leases have been issued by FASB as of February 2016. Understand the basics of the FAS 13 regulations and their 2016 amendments. Identify what impacts the introduction of these standards will have, and learn how to prepare for compliance. *Speakers:* David Karpook, Strategic Business Consultant, Planon Corp.; Erik Jaspers, CTO, Planon B.V.

Performance Learning Lab
Room: 11A
5.06
**Adaptive Facility Management: Models for New Business From Clouds to Crowds**
Real Estate & Property Management
200 level
A series of case studies draw portfolio optimization and asset management tactics from organizations that recognize opportunities for innovation in the new and changing relationships of workplace to business and people. *Speakers:* Melissa Marsh, Founder & CEO, PLASTARC; Nancy Sanquist, IFMA Fellow, AIA Associate, Abracadabra: Magic Idea Exchange Between Academics & Practitioner, Trimble

Management Skills Learning Lab
Room: 9
5.07
**Capacity Planning 101: Tools & Processes to Help in Planning for Additional Space**
Project Management
300 level
Learn how to document the business case for more space. Mathematical formulas, generic schedules, checklists and case studies will provide you with a toolkit to support your business case as an expert who has examined the options and makes solid, fact-based recommendations. *Speaker:* Barry Lynch, CFM, SFP, MBA, IFMA Fellow, Strategic Facility Planner/Workplace Strategist, Labarre Associates Inc.

Leadership Learning Lab
Room: 4
5.08
**A Shark Tank Survival Guide for the FM**
Leadership & Strategy
200 level
Learn the six most meaningful attributes when delivering a proposal. Self-confidence on the part of the FM is one of several proven key behaviors to be discussed, leading to reaching the objective in a typical C-Suite encounter. *Speaker:* Peter Stroup, P.E., Director of Facilities, Harvard Medical School

After almost 30 years in a variety of FM roles, Teena Shouse, CFM, IFMA Fellow and past IFMA chair is now enjoying teaching, speaking and working on FM consulting projects.

The Veteran
Leadership Learning Lab
Room: 10
5.09
Evaluate, Train, Deploy: Building Facility Management Teams for 9,000 Buildings
Human Factors
300 level
Assess the knowledge, skill levels and experience required to successfully operate your facility. Learn how to use free online tools to map the availability of required levels of expertise across all of the members (in-house, contracted, episodic SMEs) of your building management team. **Speakers:** Stephen Sakach, CFM, CPE, Assistant Commissioner, U.S. GSA Public Buildings Service; Levron Schuchalter, CFM, CPE, Program Manager, U.S. General Services Administration

Management Skills Learning Lab
Room: 8
5.11
Conflict Management: How to Do It & When Not To
Communication
200 level
Conflict is a part of daily life in the workplace, and FMs are often called upon to manage it. Learn to distinguish between simple conflict and situations that could escalate into violence. Learn how to help de-escalate challenging situations. **Speakers:** Sarah Wortman, CPSM, Director of Marketing, LRS Architects; Dr. Lahab Al-Samarrai, Ph.D., MCHC, LPC, LCPC, Psychotherapist, Northwest Psychological Resources

Leading & Bleeding Edge Learning Lab
Room: 5A
5.10
IT Security for Building Control Systems: An Urgent Call to Action for FMs
Technology
200 level
Discuss the urgent necessity of IT security in control system networks. Become familiar with basic IT security technologies used to secure Internet communication. Take away IT security best practices that can be implemented in your facility. **Speakers:** Daniel Stonecipher, CEO & President, IMMERSIVx Inc.; Jason Doolittle, Facility Engineer, Florida Integrated Technologies

Leadership Learning Lab
Room: 2
5.12A
Easy Answers to Tough Questions on the ROI of Workplace Change
Workplace Innovation
300 level
A five-minute-a-day increase in employee productivity could entirely offset the cost of your workspace for a whole year. Learn how to measure the effectiveness of a new workplace strategy. Discover which strategies deliver the biggest bang for the buck. **Speaker:** Kate Lister, President, Global Workplace Analytics
Leading & Bleeding Edge Learning Lab
Room: 2
5.12B
Prove it: Using Data to Drive Workplace Innovation
Workplace Innovation
300 level
Gain insight into the process of developing a tailored workplace strategy. Starting from collecting an inventory of people and space, the panel will walk through the process involved in identifying key metrics that are critical for strategic planning. Learn when to leverage different tools and methodologies to capture data. Speakers: Christi Van Maanen, Studio Director, Gensler; Chandra Lapsley, LEED AP ID+C, Workplace Strategist & Senior Associate, Gensler; Sara Nomellini, AIA, MCR, Senior Vice President, Corporate Real Estate, LPL Financial

Educational Sessions | Friday, Oct. 7, 2016

Hear what led Ph.D. student, leadership teacher, researcher, son, brother, Millennial, registered voter, amateur impressionist, failed trombonist and cereal enthusiast Jake Gunnoe to FM.

The Student
9:15 a.m. – 10:15 a.m.

**Leading & Bleeding Edge Learning Lab**

Room: 7B

6.01 **OLEDs: What You Should Know About the Other Solid-state Lighting Technology**

Environmental Stewardship & Sustainability 200 level

Organic Light Emitting Diodes, or OLEDs, are beginning to move from high-priced novelty products to more mainstream illumination solutions. Learn how OLEDs function, review the fundamental differences between OLED and LED technology, and learn to recognize the appropriate use of each. **Speaker:** John Curran, Ph.D., President, LED Transformations LLC

Performance Learning Lab

Room: 11B


Quality 300 level

Understand why standards are a vital part of any facility management strategy. Review important aspects and how to get details of relevant standards that support organizational objectives. Develop a strategy for standardization that supports organizational goals and elevates your strategic FM performance. Understand the FM value proposition of certification. **Speakers:** Jim Whittaker, P.E., CFM, CEFP, FRICS, President/CEO, Facility Engineering Associates P.C.; Katherine Martin, AIA, CFM, SFP, PMP, Program Manager, Jacobs

Leadership Learning Lab

Room: 1B

6.05 **Getting Squeezed by Your Budget? How Cooperatives Can Help Government Agencies Save Time & Money**

Finance & Business 200 level

Learn what cooperative purchasing is, where to find legal statutes and how to access contracts that are available to you at no cost. Find out about programs available to make sure you’re compliant. Additional topics such as green purchasing and online purchasing will be highlighted. Don’t leave money on the table, take advantage of these free resources. **Speaker:** Jennifer Sulentic, Senior Program Manager, U.S. Communities

6.04 **Raising the Bar on Lowering Legionellosis Risk: ANSI/ASHRAE Standard 188**

Operations & Maintenance 200 level

Every year, between 8,000 and 18,000 cases of Legionnaires Disease are diagnosed. In addition to serious health risks, the average cost equates to approximately $250,000 per case, when lawyers’ fees and lost time for work is included. Understand Standard 188 operation and maintenance requirements; and learn to choose the appropriate team to survey your building and identify where water hazards occur. **Speaker:** Alan Spence, P.E., RPA, CIT, Director Emeritus, Facilities Solutions Group, EMCOR Facilities Services
Leadership Learning Lab
Room: 3
6.06
**Designing a Workplace for Transformation, Recruitment & Retention**
Real Estate & Property Management
200 level
Learn how real estate strategy can improve recruitment and retention across all levels of an organization. Take away key strategies focused on workplace adaptability and cost-efficiency. Gain insight into how building design can reinforce corporate brand identity and improve the quality of the workplace. **Speakers:** Ken Crabiel, AIA, Associate Vice President, CannonDesign

Leading & Bleeding Edge Learning Lab
Room: 4
6.08
**Balanced Strategic Facility Planning: A Proven Integral Method That Earns Multi Stakeholder Buy-in**
Leadership & Strategy
300 level
Understand why strategic facility planning critically enables the ability to apply consistent decision-making criteria to align your facility asset portfolio to achieve organizational goals and objectives. Take away best practices and lessons learned from public and private sector organizations that used a BSC approach to strategic facility planning. **Speaker:** Thomas Mitchell, CFM, CFMJ, IFMA Fellow, FM3IS Associates, LLC

Leadership Learning Lab
Room: 5
6.09
**Your Story of Success: Three Vital Secrets to Achieve the Success You Desire**
Human Factors
100 level
Gain proven, simple but highly effective steps to discover, design and express your personal brand so that you can have a big impact, get the job, the promotion, the success and the money. Take away three vital components that will assure respect and advancement. **Speaker:** Becky Spohn, Professional Confidence Builder, Confidence Concepts LLC

Management Skills Learning Lab
Room: 10
6.09
**Using Data to Drive Capital Project Optimization: The Real Deal Behind the Internet of Things**
Project Management
200 level
This session will define a capital project management optimization program, describe the facets of the program (specifically how to implement and utilize IWMS), and demonstrate the benefits to an organization. Gain an understanding of how CPO fits into the larger organization from a data and analytic standpoint. **Speaker:** Danielle Jones, Director, AtSite
Leading & Bleeding Edge Learning Lab
Room: 5A
6.10
BIM & FM: Collaboration in the Cloud
Technology
200 level
Learn how cloud-based computing and BIM work together to expand collaboration between facility managers and service providers. Learn from the experience of early adopters. Better understand the capabilities of technology for integrating BIM with facility management. **Speaker:** Michael Schley, IFMA Fellow, CEO, FM:Systems Inc.

Management Skills Learning Lab
Room: 8
6.11
Building Effective Working Relationships in Your Company
Communication
200 level
Gain an understanding of four different partnering styles in relationships and how to apply recommendations for interacting with individuals of each type. Following this interactive workshop, attendees will have tools to help take working relationships to a more productive and deeper level. **Speaker:** Geoff Snavely, Vice President/General Manager, milliCare by EBC Carpet Services

Leading & Bleeding Edge Learning Lab
Room: 2
6.12
“Work on the Move” Authors Are Back With Edition 2: Join the Discussion
Workplace Innovation
300 level
The authors will present a synopsis of the book, which focuses on helping companies around the globe prepare for the future of work. Topics addressed include: the sharing economy, the digital economy, global workplace trends, smart futures, corporate social responsibility, crafting alliances with the C-Suite and the future of workplace management. **Speakers:** Diane Coles-Levine, Managing Partner, Workplace Management Solutions; Nancy Sanquist, IFMA Fellow, AIA Associate, Abracadabra: Magic Idea Exchange Between Academics & Practitioner, Trimble; Erik Jaspers, IFMA Fellow, AIA Associate, CTO, Planon B.V.

Performance Learning Lab
Room: 11A
6.13
What Can Cloud Do for You? The Benefits of Moving Asset Management Systems to the Cloud
FM Solutions
200 level
Learn about the latest cloud technologies and how they can be used to better manage assets across your organization. Review typical problem areas for FM and see how EAM systems can prevent them from occurring. Evaluate the cost savings associated with moving operations to the cloud. Take away best practices for asset management. **Speaker:** Mike Stone, CMRP, Product Manager, Infor EAM, Infor

With a bachelor’s degree in FM, a master’s degree in PM and 11+ years of experience in both, Wonder Woman Carolyn McGary is a CFM, SFP, FMP and Six Sigma Green Belt.

The Over-achiever
Service has a new name: Wanda

Wanda is a cleaning shift supervisor at a prestigious university, but keeping things clean is only a small part of the value she brings to her residence halls. Recently, a senior named Sarah wrote to tell us just how important Wanda was to her, as a friend and as a partner when Sarah became a residence advisor.

“I met Ms. Wanda on my first day as a freshman... She is one of the most genuinely kind and caring individuals I have ever met and she has brought joy to so many lives. She never shies away from hard work and always goes the extra mile to help me and the thousands of other residents whose lives she has changed...She has been a significant part of my success.”

For Wanda, her job is more than just the task at hand -- it’s a personal connection to the people she helps every day.

Who takes care of your facilities?

Visit Booth 1501 to learn how C&W Services employees have a positive impact on their clients’ environments and the people they serve.
10:30 a.m. – 11:30 a.m.

Leading & Bleeding Edge Learning Lab
Room: 7B

7.01
The Business Case for Commercial, Institutional & Industrial On-site Non-potable Water Use
Environmental Stewardship & Sustainability
200 level
Learn how the use of on-site recycled water for non-potable reuse is growing as end users discover the cost effectiveness of this resource and its suitability for use in most commercial, institutional and industrial applications. Understand the importance of analyzing CAPEX x OPEX. Speaker: Rose Lichtenberg, Director, Next DROP

Leading & Bleeding Edge Learning Lab
Room: 4

7.02
FM as Visionary
Emergency Preparedness & Business Continuity
300 level
Hear first-hand from visionary FMs about the innovative thinking, problem-solving and partnerships you must possess to be the visionary your company needs. Gain inspiration and strategies from leaders who prepared for natural and manmade threats to life safety and business continuity. Speakers: Dan Feger P.E., M.S.(Geotech), Lic. GC, Executive Director, Burbank Bob Hope Airport; Dr. Kit Miyamoto, Ph.D., S.E., CEO, Miyamoto International Inc.; Deepansh Kathuria, M.S., S.E., LEED AP, Senior Associate, Miyamoto International Inc.

Leading & Bleeding Edge Learning Lab
Room: 1A

7.04
Productivity & the Global Freelance Network for Facility Managers
Quality
200 level
Acquire tools and techniques for finding, hiring, managing and growing your own portfolio of freelancers by tapping into the global talent network. Learn how to protect your ideas and own the work generated from your freelance network. Beat deadlines, expand your efforts and increase your output higher than you ever thought possible with the help of freelancers. Speaker: Christopher Tierney, CFM, FMP, SFP, LEED GA, CMP, School Owner, Tiger Training School for Real Estate & Asset Management

Performance Learning Lab
Room: 8

7.05
Climbing the Ladder of Innovation: Seven Steps to Leading Transformation & Growth
Human Factors
300 level
Meet the elusive challenge of creating the kind of engaging workplace that fosters innovation. Review research based on two years of working with more than 60 organizations and thought leaders and visiting many of the most engaging companies on the planet. Learn how to use design and space as a catalyst for change. Speaker: Rex Miller, Principal & Thought Leader, mindSHIFT
Management Skills Learning Lab
Room: 3
7.06
Creating a Superior Experience for Your Associates & Customers: Bringing Your Brand & Culture to Life Through Facility Renovations
Workplace Innovation 300 level
Learn how to create a superior experience for your associates and customers by bringing your culture and brand to life in your facility. Acquire a process to effectively sell, navigate the politics and create a cost-effective facility upgrade design that creates a “wow” factor to improve customer sales and to reinforce your culture. Speakers: Ty Wagner, Director, Corporate Facility Operations, Schneider Inc.; Jodi Koller, FMP, Interior Designer, Schneider Inc.

Management Skills Learning Lab
Room: 9
7.07
Seven Steps to a Risk-free Project
Project Management 200 level
This session will outline a tried and proven process for mitigating and eliminating risk on your construction projects. Learn to properly write specifications and a project manual. Learn to ensure the lowest bid is the best choice. Learn to maintain control throughout the construction phase. Speaker: Nick O’Hare, Quality Manager, StructureTec Group

Management Skills Learning Lab
Room: 11A
7.08
Harvest the Power of Mentor/Mentee Relationships
Leadership & Strategy 200 level
This interactive workshop will highlight the true value of selecting the right mentor for you, thereby gaining personal and professional benefits from the relationship. No matter your age, job level or experience, you can enrich your personal and professional growth by dedicating time as a mentor or being a receptive mentee. Speaker: Teena Shouse, CFM, IFMA Fellow, Principal, FM Transitions

Management Skills Learning Lab
Room: 1B
7.09
How IFMA Can Help Advance Your FM Career: My FM Story
Human Factors 100 level
“Wow! I’m Deputy Executive Officer at L.A. Metro! I never thought I would be in an executive position; and I couldn’t have done it without IFMA.” Did you ever think that by volunteering and participating in an IFMA chapter or council, you could advance your career? Hear Phyllis Meng’s story of personal and professional progress through involvement in IFMA chapters/councils, on the board of directors, with the IFMA Foundation and as an instructor. Speaker: Phyllis Meng, CFM, SFP, IFMA Fellow, Principal, Meng Associates
Best Practices in Predicting the Future
Technology
300 level
This session will frame the problems FMs face in being proactive, challenge the status quo on how these problems are solved, and present effective methodologies that will allow FMs to predict the future. Understand your pain points and immediate needs. Define how you can get to where you want to be and continue to improve. **Speakers:** Curtis Slife, CFM, FMP, AIA, NCARB, IFMA Fellow, President, FM Solutions Inc.; Derek Slife, CFM, FMP, AIA, NCARB, Lead Software Engineer, FM Solutions Inc.; Anna Thurston, MS, FMP, Associate, FM Solutions Inc.

FM as an Influencer in the C-Suite
Communication
300 level
Success for a facility manager in the C-Suite requires a broad understanding of FM combined with strategic and leadership skills, in addition to the tactical moves to deliver services and keep your career moving in the right direction. Discover the skill sets and credentials needed to gain influence inside the C-Suite. **Speaker:** Valerian Moraes, CFM, MBA, CEO & Managing Director, GregMore Group

Is a Mobile Workforce a More Productive One?
Workplace Innovation
300 level
What are the potential organizational benefits of mobile/flexible work? Review findings of the largest global study to date on mobile and flexible working, initiated by IFMA Sweden. Explore empirical evidence required to help organizations make the transition from sedentary, stationary communities into truly mobile, dynamic ones. **Speakers:** Dr. Peggie Rothe, Development Director, Leesman; Chris Moriarty, Development Director, Leesman; Eleanor Forster, Managing Director, Leesman

Rethink Knowledge Worker Productivity as We Know It
Workplace Innovation
200 level
Together, Coor and Microsoft are taking a holistic grip on workplace management, increasing employee productivity and envisioning a whole new level for knowledge worker productivity. Take a journey to the future of knowledge worker productivity through real-world examples and solutions. **Speakers:** Kati Barklund, Group Innovation Manager, Coor Service Management Group; Niklas Danell, Sales Manager, Cloud Productivity, Microsoft
Performance Learning Lab
Room: 11B

7.13
Driving Value With End-To-End Facility Life Cycle Management: What’s a Disruptive IWMS Platform?
FM Solutions
300 level

What does a modern end-to-end facility life cycle management program look like? Gain a pragmatic enterprise approach to delivering an organizational tangible value by implementing a collaborative integrated workplace management system. Learn to ease collaboration from your IWMS stakeholders into a phase-based implementation approach.
Speaker: Sherief Elabd, Director of Business Development & Industry Strategy, Oracle

11:45 a.m. – 12:45 p.m.

Performance Learning Lab
Room: 11A

8.02
Coordinating Fire Sprinkler & Fire Alarm Maintenance (a.k.a., Who Are You Going to Call?)
Emergency Preparedness & Business Continuity
200 level

Learn to identify where the inspection, testing and maintenance requirements for fire sprinkler and fire alarm systems can be found in model codes and standards. Understand the coordination needed to adequately inspect, test and maintain fire sprinkler and alarm systems, including record-keeping requirements and service provider qualifications as mandated by fire codes and standards. Speaker: Jason Webb, Director of Public Fire Protection, National Fire Sprinkler Association

Leading & Bleeding Edge Learning Lab
Room: 11B

8.03
FM as a Career of Choice: The Latest on the IFMA Foundation’s FM Workforce Initiatives
Quality
200 level

Review the current state of efforts by the Foundation in FM workforce development. Discuss the growing talent gap between retiring FMs and the limited number of FM-educated and experienced workers entering FM. Apply the information to localized efforts that organizations can implement to introduce students and incumbent workers to a career in FM. Speaker: Jeffrey Tafel, CAE, Executive Director, IFMA Foundation

A past recipient of IFMA's Distinguished Member award, Collins Osayamwen, CFM is championing the course toward raising the profile of the FM profession in Nigeria.

The Conqueror
Educational Sessions | Friday, Oct. 7, 2016

Leading & Bleeding Edge Learning Lab
Room: 1A
8.04
Construction to Maintenance: Leveraging Facility Management Data Through the Building Life Cycle
Operations & Maintenance
200 level
This session is designed to review the process and requirements a health care facility owner employed to migrate a newly constructed patient facility through the entire life cycle building and management process. Take away lessons learned and best methods for remediation. **Speakers:** David Connors, Director of Sales, Drawbase Software; Dennis Ford, SASHE, CHFM, CHC, Director of Facility Engineering, Texas Childrens Hospital; Evan Kontos, SASHE, CHFM, CHC, Director, Drawbase Software

Leading & Bleeding Edge Learning Lab
Room: 3
8.06
So You Want a Revolution? Like It or Not, You’ve Got One
Real Estate & Property Management
200 level
Discover four transformations that are combining to produce explosive disruption in our industry: the voice of the customer, workplace acquisition and provisioning practices, building and behavioral technologies, and new organizational models. Discuss how the future will offer new career paths, while requiring dramatically new knowledge, skills and competencies. **Speaker:** James Ware, Ph.D., Making Meetings Matter

Performance Learning Lab
Room: 9
8.07
Advancing the FM Workforce: Building Momentum With the FBPTA Tools
Human Factors
200 level
Discuss the role competency development and skills assessment play in an overall talent development program. Discover how the FBPTA competency model, GSA’s Accelerate FM tool, FEDSAT tool and the CBEI career map can enable you in your workforce development planning. Examine how GSA regions are using FBPTA to advance career progression. **Speakers:** Maureen Roskoski, SFP, LEED AP O+M, Senior Professional, Corporate Sustainability Officer, Facility Engineering Associates P.C.; Brian Gilligan, SFP, LEED AP O+M, National Program Manager, General Services Administration; Stephen Smith, SFP, LEED AP O+M, Chief Program Operations, General Services Administration

Management Skills Learning Lab
Room: 8
8.08
Emotional Intelligence: Successfully Leading Up, Down & Sideways
Leadership & Strategy
300 level
Do emotions have a place within your work environment? How can emotions be channeled for the success of the team? Does self-awareness, self-regulation, social skills, empathy and motivation have a place in leadership? Come away with a firm understanding of emotional intelligence and why it is so important. **Speakers:** Mary Gauer, CFM, IFMA Fellow, Principal, MDG Consulting; Pete Winters, FAIA, CFM, IFMA Fellow, Corporate/Commercial Director, Page; Lesley Groff, CFM, Director of Facilities, Mennonite Home Communities; Valerie Keyes, CD, MA, MSL, Director, Personnel Security & Identity Management, Department of National Defence; Rod Stevens, AIA, CFM, IFMA Fellow, LEED AP, Principal Consultant, Knowledge Consulting
Leading & Bleeding Edge Learning Lab
Room: 10
8.09
**Beyond the Desk: Integrating Ergonomics Into Activity-based Work**
Human Factors
200 level
Discuss common ergonomic issues in the workplace, as well as remediation strategies. Consider the ergonomic impact of shifting from desk-based to activity-based work. Supplement cultural shifts with ergonomic tools and training. Gather best practices for furniture specifications as well as behavior and protocol recommendations.
**Speakers:** Joelle Jach, LEED Green Associate, Workplace Strategist, CallisonRTKL; Laura Anderson, MS, AEP, Associate IIDA, Associate Ergonomist, Humanscale

Performance Learning Lab
Room: 1B
8.11
**The Arcadis Story: Communicating Up, Down, Backwards, Forwards**
Communication
200 level
This session focuses on how a new workplace and collaboration strategy was developed and implemented at Arcadis, including the communication and engagement activities employed along the way. Discuss the benefits and challenges of using a purely internal team to conduct a global strategy.
**Speakers:** Jodi Williams, Senior Design Strategist, CallisonRTKL; Mija Coppola, Performance Excellence Director, North America, Arcadis

Leading & Bleeding Edge Learning Lab
Room: 5A
8.10
**Best Practices for Data-driven Facility Management: A Six-step Methodology**
Technology
300 level
Hear how the city of Orlando and other organizations are taking a data-driven approach to building management, and gain a proven methodology for making the most of data. While every building is different, organizations that consistently follow these six steps achieve better business outcomes with far less manual effort.
**Speaker:** Vladi Shunturov, President & Co-founder, Lucid

Leading & Bleeding Edge Learning Lab
Room: 2
8.12A
**The Scrappy, Happy Office: Healthy, Hackable & Economical**
Workplace Innovation
300 level
A panel of professionals in design strategy, wellness and environmental graphics will discuss how the pendulum has begun to swing toward a more highly evolved workplace, where wellness and focus become an integral part of the brand. Gain strategies for identifying the key health and design criteria for a responsive, branded environment.
**Speakers:** Mary Lee Duff, Associate IIDA, LEED AP, Principal, IA Interior Architects; Kevin Funkhouser, Associate IIDA, LEED AP, Environmental Graphic Designer, IA Interior Architects; Diane Rogers, AIA, IIDA, WELL AP, Project Architect, Associate, IA Interior Architects
Leading & Bleeding Edge Learning Lab
Room: 2

8.12B

Fun Factor: 8 Dimensions of Designing Fun in the Workplace
Workplace Innovation
200 level

If 81% of Fortune’s “100 Best Companies to Work For” say they work in a “fun” environment, we should take note. Learn how companies are “Playing it Forward” by integrating elements of fun in the workplace and realizing higher employee engagement levels, idea sharing and sustainable innovation output. **Speakers:** Angie Earlywine, LEED AP, Principal, Forum Studio; Todd Emeott, LEED AP, Senior Interior Designer, Forum Studio

Leadership Learning Lab
Room: 4

8.13

Interactive Dashboards to Manage Facilities Information
FM Solutions
100 level

Drive ROI by leveraging tap/swipe/pinch simplicity on your mobile device to access and use facilities documents in a new way. Learn how to stop working at the speed of paper and start working with cloud and mobile access to mission-critical content. **Speaker:** Kumar Wiratunga, Corporate Vice President, Archiving & Facilities Information Management, ARC Document Solutions
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<td>Legrand</td>
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## Exhibitors by Category

### ELEVATOR/ESCALATOR MAINTENANCE
- NEIS/Bureau Veritas 215

### EMERGENCY PREPAREDNESS
- AlertUs Emergency Notification 521
- Cat Rental Power 1109
- DHS - Office for Bombing Prevention 1715
- Evac+Chair North America LLC 321
- FloodAvert 300
- One Beat CPR + AED 1415
- Ready American Inc. 747

### ENERGY MANAGEMENT
- Bractlet 603
- ChargePoint Inc. 802
- Cost Control Associates 527
- Incenergy 317
- REC Solar 529
- SemacConnect 735

### ENGINEERING
- Ivey Engineering 701

### ENVIRONMENTAL CONSULTANTS
- Re-Stream 1305

### FACILITY CONSULTANTS
- RRC Consulting Group Inc. 918
- Staples Business Advantage 833

### FACILITY MANAGEMENT SERVICE PROVIDERS
- Able Services 1307
- ABM 801
- Aramark Facility Services 1101
- C&W Services 1501
- Carrier Rental Systems 620
- CH2M 912
- EMCOR Facilities Services 901
- Enovity 217
- Eurest Services 1705
- Facility Engineering Associates, P.C. 346
- FM:Systems Inc. 1027
- Indus Systems Inc. 933
- Innovation Wireless Inc. 721
- ISS Facility Services 1001
- JLL 227
- MCS 647
- Miracle Method Surface Refinishing 506
- PACWEST Security Services 406
- ProLease IWMS 800
- Pro-Line Inspections Inc. 1626
- QSI Facilities 101
- Sodexo Facilities Management 1133
- The Millennium Group Inc. 1703

### FIRE SAFETY
- National Fire Protection Association 429
- National Fire Sprinkler Association 1635
- ORR Protection Systems 1427
- VFS Fire & Security Services 948

### FOOD/BEVERAGE SERVICES
- Follett LLC 820
- Haws 807
- Newco Enterprises Inc. 1343
- Quench USA 237
- Royal Cup 1335

### FURNITURE
- BodyBilt by ErgoGenesis 700
- Clarus Glassboards 736
- CORT 1201
- Davies Office Inc. 1127
- Domore Seating 1512
- Easi File 626
- ergoCentric Seating System 203
- EthoSource LLC 1327
- Magnuson Group 1420
- OM 234
- rework 1418
- Swiftspace Inc. 1229
- Versteel 1141

### HEALTH & SAFETY
- Allied Universal 606
- ICE Safety Solutions 1227
- Kee Safety 129
- New Pig Corp. 1432
- Salisbury by Honeywell 235
- Whelan Security 407
- Workrite Ergonomics 1033

### HVAC/IAQ PRODUCTS & SERVICES
- AeraMax Pro 1028
- Alliance Environmental Group 946
- APTech Group Inc. 202
- Comfort First Products 733
- Evaporcool Solutions 1329
- NEBB 618
- Regal Power Transmission Solutions 1405
- Trane Supply 817
- ZOO Fans Inc. 226
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<td>Securitas Security Services USA</td>
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## Exhibitors by Category

### SIGNAGE
- 2/90 Sign Systems
- APCO Sign Systems
- Bright White Paper Co.
- Directional Systems
- Takeform
- The Global Display Solution

### SOFTWARE SOLUTIONS
- Accruent
- Adaptive Workplace Solutions
- ARCHIBUS Inc.
- Asure Software
- Bear River Associates
- Cadapult FM
- Comfy
- Condeo Inc.
- Drawbase Software
- Dude Solutions
- EDI
- EPAY Systems
- Fischer & Kern
- Four Winds Interactive
- Gaea Global Technologies Inc.
- Geospatial Analytics Inc.
- IBM Corp
- Infor
- iOffice Inc.
- Lasertech Floorplans Inc.
- MRI Software
- NFS Technology Inc.
- OfficeSpace Software
- Oracle
- PenBay Solutions
- Planon
- QC Data Inc.
- Qube Global Software
- Seokyoung Systems Co. Ltd.
- Serraview
- SpaceTrak
- TMA Systems LLC
- Wizard Software Solutions
- Yardi Systems
- ZAN Compute Inc.

### VEHICLES
- Bauer’s Intelligent Transportation
- Club Car

### WALL SYSTEMS
- LOFTwal
- Skyfold

### WASTE MANAGEMENT
- ChemFree Corporation/SmartWasher

### WATER TECHNOLOGY
- Banyan Water
- VIVREAU Advanced Water Systems

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IFMA Corporate Sustaining Partners are listed in **BOLD**.

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**STORAGE/SHELVING/FILING**
- Borroughs Corporation
- REB Storage Systems International
- Spacesaver Corp.

**UNINTERRUPTIBLE POWER**
- STARLINE
is “Service At Work.” The set of skills and experience enable their team to provide sourcing and project management services. Able’s broad provides engineering, janitorial, energy, sustainability, for your facility needs, Able is a single, reliable and savings and efficiencies for clients. Whether you need interior, exterior or digital signage, they have you covered from off-the-shelf systems to custom signs. 2/90’s architectural signage system provides a series of changeable signs to direct, identify, regulate and inform occupants in a facility. Modular signs are both sustainable and easy to maintain. When change inevitably happens, you can update by simply replacing the message.

Booth: 1529

3M
3M Center, Building 223-35-1
St. Paul, MN 55144 USA
P: +1-651-733-0628
W: www.post-it.com/dryerase

Post-it® Products Featuring Post-it® Dry Erase Surface, Post-it® Easels Pads, and More.

Booth: 137

Acqurent
10801 N. Mopac Expwy.
Austin, TX 78759 USA
P: +1-800-774-7622
W: www.acqurent.com

Accruent helps asset, real estate and facilities leaders deliver long-term, world-class operational and financial performance through industry-specific software suites. Accruent’s solutions are at work in more than 4,400 organizations worldwide, including 20 percent of the Fortune 500, 40 percent of leading universities, all 4 of the top U.S. wireless carriers, and 55 percent of U.S. hospitals. Founded in 1995, Accruent is headquartered in Austin with U.S. offices in Santa Monica, Evanston, Columbus, Pittsburgh and Boston and international offices in Vancouver, B.C.; Burnaby, B.C.; Calgary, Alta.; Vaughan, Ont.; Reading, U.K.; and Hong Kong.

Booth: 1307

Able Services
868 Folsom St.
San Francisco, CA 94107 USA
P: +1-415-525-8003
P: +1-800-461-9033
W: www.ableservice.com

Able Services is America’s largest family-owned provider of janitorial, engineering and facility solutions. Since 1926, Able has consistently delivered world-class service at a competitive value, thereby achieving significant savings and efficiencies for clients. Delivering solutions for your facility needs, Able is a single, reliable and bundled service for your entire portfolio and commonly provides engineering, janitorial, energy, sustainability, sourcing and project management services. Able’s broad set of skills and experience enable their team to provide quality solutions. Serving over 1-billion sq. ft. daily, Able is "Service At Work."

Booth: 801

ABM
1775 The Exchange, Suite 600
Atlanta, GA 30339 USA
P: +1-800-876-0780
W: www.abm.com

ABM (NYSE:ABM) is a leading provider of facility solutions with revenues of approximately US$5.0 billion and 118,000 employees in over 300 offices deployed throughout the United States and various international locations. ABM’s comprehensive capabilities include facilities engineering, commercial cleaning, energy solutions, HVAC, electrical, landscaping and parking, provided through stand-alone or integrated solutions. ABM provides custom facility solutions in urban, suburban and rural areas to all types of facilities - from schools and commercial buildings to hospitals, manufacturing plants and airports. ABM Industries Incorporated, which operates through its subsidiaries, was founded in 1909.

Booth: 1426

AGF Manufacturing Inc.
100 Quaker Lane
Malvern, PA 19355 USA
P: +1-610-240-4900
W: www.agfmanufacturing.com

AGF is the manufacturer of the most reliable and versatile line of Inspection’s Test and Drain Valves, Auxiliary Drain, and Corrosion Monitors in the Fire Sprinkler Industry. AGF has introduced many unique products that accommodate the varying demands of the fire protection industry, and help manage fire safety systems more efficiently, resulting in more reliable systems that save resources. AGF is continually working in the field to improve existing products and deliver innovative, reliable, and cost competitive fire protection products for commercial and residential fire sprinkler systems worldwide. AGF’s product line includes; COLLECTANDRAIN®, CORRINSITE™, TESTANDRAIN®, RemoteTEST®, Inspector’sTEST™, and RiserPACK®.

Booth: 1436

AGF Manufacturing Inc.
100 Quaker Lane
Malvern, PA 19355 USA
P: +1-610-240-4900
W: www.agfmanufacturing.com

AGF is the manufacturer of the most reliable and versatile line of Inspection’s Test and Drain Valves, Auxiliary Drain, and Corrosion Monitors in the Fire Sprinkler Industry. AGF has introduced many unique products that accommodate the varying demands of the fire protection industry, and help manage fire safety systems more efficiently, resulting in more reliable systems that save resources. AGF is continually working in the field to improve existing products and deliver innovative, reliable, and cost competitive fire protection products for commercial and residential fire sprinkler systems worldwide. AGF’s product line includes; COLLECTANDRAIN®, CORRINSITE™, TESTANDRAIN®, RemoteTEST®, Inspector’sTEST™, and RiserPACK®.

Booth: 742

AHI Facility Services Inc.
625 Yuma Court
Dallas, TX 75208 USA
P: +1-214-741-3714
T: +1-800-472-5749
W: www.ahifs.com

AHI Facility Services Inc. is a commercial janitorial company that is 100% woman-owned. AHI has been in operations since 1968 and is CIMS GB Certified with Honors, offering a multitude of ancillary services such as window washing, power washing, landscaping, carpet and tile replacement, minor maintenance, painting, re-lamping, recycling programs, high dusting, and many other services. AHI’s corporate office is in Dallas. Operating primarily in Texas and Oklahoma, however, they are in 92 other states. Sectors covered are education, corporate campuses, industrial, religious and manufacturing.

Booth: 1028

AeraMax Pro
1789 Norwood Ave.
Itasca, IL 60143 USA
P: +1-630-893-1600
T: +1-800-477-7940
W: www.aeramaxpro.com

AeraMax Professional cleans indoor air where it’s needed most to help you provide a safe, healthy environment. Patented EnviroSmart™ technology automatically adjusts to reduce odors and capture 99.9% of germs, viruses and allergens. This turnkey solution integrates perfectly into any environment – so you and your building occupants can breathe easy. Available in 3 sizes ranging from 150 to 1,400 sq. ft.

Booth: 200

Affinity Painting
536 N. First Ave.
Covina, CA 91723 USA
P: +1-626-966-6600
T: +1-877 ASK WE PAINT
W: www.affinity-painting.com

Affinity Painting is the one painting contractor fully capable of servicing your properties – not a dabbler-of-all trades, like other companies. Instead, they are masters to protecting your value and more importantly to grow your investment. If you have an office building, retail space, mixed-use or residential property, you will receive a clean-quality service that is on time, on budget and will deliver on your needs. With over 30 years of management experience in this world of painting. “We’ve painted it all and created raving fans everywhere.”

Booth: 1328

ACP - Acoustic Ceiling Products
555 Bell St.
Atlanta, GA 30339 USA
P: +1-800-434-3750
W: www.290signs.com

ACP offers Genesis, a maintenance-free ceiling solution. Genesis provides a solution to the fire protection industry, and help manage fire safety systems more efficiently, resulting in more reliable systems that save resources. ACP is continually working in the field to improve existing products and deliver innovative, reliable, and cost competitive fire protection products for commercial and residential fire sprinkler systems worldwide. ACP’s product line includes; COLLECTANDRAIN®, CORRINSITE™, TESTANDRAIN®, RemoteTEST®, Inspector’sTEST™, and RiserPACK®.

Booth: 817

AeroMax Industrial
10801 N. Mopac Expwy.
Austin, TX 78759 USA
P: +1-800-772-7662
W: www.aeromaxindustrial.com

Aeromax Industrial provides the world’s largest line of indoor air cleaning systems and has been in operation since 1985. Our customers range from Fortune 500 businesses, to government facilities, to Airports, to upwards of 16,000 small offices across the United States and Canada. Aeromax Industrial’s EcoTecMAX™ and AeraMax Industrial’s EcoTecMAX™ are the most efficient air cleaning systems for indoor use.

Booth: 427

2/90 Sign Systems
5350 Corporate Grove Blvd. S.E.
Grand Rapids, MI 49512 USA
P: +1-616-656-4310
P: +1-800-777-4310
W: www.290signs.com

2/90 Sign Systems has over 35 years of experience planning, manufacturing, installing and maintaining signage systems for many prestigious corporate, health care, education, hospitality and government clients. Whether you need interior, exterior or digital signage, they have you covered from off-the-shelf systems to custom signs. 2/90’s architectural signage system provides a series of changeable signs to direct, identify, regulate and inform occupants in a facility. Modular signs are both sustainable and easy to maintain. When change inevitably happens, you can update by simply replacing the message.
Exhibitor Profiles

Booth: 521
Alertus Emergency Notification
11720 Beltsville Drive, 9th Floor
Beltsville, MD 20705 USA
T: +1-866-425-3788
W: www.alertus.com

In a crisis, alert your staff throughout all facilities using Alertus Technologies™ unified emergency alert system. The Alertus system is a customizable array of emergency notification products, including the wall-mounted Alert Beacon®, panic button, LED marquee display, text-to-speech interface for public address and giant outdoor speaker systems, fire alarm interface, computer desktop and VoIP phone alerting, as well as digital signage and cable television override.

Booth: 946
Alliance Environmental Group
990 W. 10th St.
Azusa, CA 91702 USA
P: +1-626-633-3540
W: www.alliance-enviro.com

Alliance/Airtek is one of the most experienced and trusted environmental contractors in California. Their teams complete more than 1,500 jobs every month and operate under their proprietary Quality Control Program. To date, Alliance/Airtek staff members have successfully completed more than 350,000 projects – from residential duct removals to full-scale commercial building abatement, satisfied customers include Insurance carriers, real estate and lending institutions, restoration specialists, construction companies and government agencies, as well as private industry and homeowners.

Booth: 606
Allied Universal
Eight Tower Bridge, Suite 600, 161 Washington St.
Conshohocken, PA 19428 USA
P: +1-866-825-5433
W: www.aus.com

A leading facility services company and the largest security force in North America with over 140,000 employees, Allied Universal provides unparalleled security services and solutions. With headquarters in Santa Ana, CA, and Conshohocken, PA, Allied Universal combines people and technology to deliver tailored offerings that allow clients to focus on their core business. An unrelenting focus on clients’ success creates partnerships rooted in quality and value, and is supported by experience gained from being in business for over 50 years. Through their people and leading services, systems and solutions, Allied Universal is there for you.

Booth: 1319
American Technologies Inc.
210 Baywood Ave.
Orange, CA 92865 USA
P: +1-714-283-9990
P: +1-800-400-9353
W: www.atirestoration.com

With over 27 years of experience, ATI is a national leader in restoration, environmental remediation and reconstruction. ATI is proud to be the nation’s largest family-owned restoration contractor. ATI clients receive personal attention from their management team, plus all the benefits of a large company with nationwide locations, state-of-the-art equipment and extensive personnel. ATI has over 800 full-time employees and 18 offices around the country. Services include 24-hour emergency response; water damage; fire and smoke damage; lead/asbestos removal and mold remediation; biohazard cleanup; documents restoration; electronics and machinery repair; contents cleaning and restoration; and pack-outs.

Booth: 926
APCO Sign Systems
388 Grant St. S.E.
Atlanta, GA 30312-2227 USA
P: +1-404-688-9000
W: www.apcosigns.com

APCO, a leading manufacturer of interior and exterior sign systems since 1966, is your single source for sign solutions. From planning to final installation, APCO provides the expertise needed to ensure a successful project. Elevate, the award-winning, frameless design and fresh new look to signage. Elevate presents an entire new range of sign solutions and offers 100% upstability with a unique floating appearance. Because of its frameless design, Elevate is the ideal system to showcase the latest direct-print technologies, including full-bleed graphics around all edges of display panels for greater visual impact. Elevate is a comprehensive product with options to suit any design.

Booth: 1526
Apogee Enterprises Inc.
4400 W. 78th St., Suite 520
Minneapolis, MN 55435 USA
P: +1-952-487-7558
W: www.apog.com

Apogee Enterprises designs, manufactures, installs, and renovates windows, curtainwalls, storefront and entrances for commercial buildings. Their companies include Virco, Wausau Window and Wall Systems, Tubelite, Alumicor, Linetec and Harmon Inc. Apogee’s products offer some of the highest performing glass and aluminum in the industry. Visit booth 1526 for information on free energy modeling.

Booth: 202
APTech Group Inc.
11411 Williamson Road
Cincinnati, OH 45241 USA
P: +1-513-761-8111
W: www.aptechgroup.com

APTech Group is a global manufacturer of blended solid concentrate water treatment products used in boilers, cooling towers and closed loop systems. APTech Group products help facilities reduce risk, liability, carbon footprint, and economic concerns.

Booth: 1101
Aramark Facility Services
1101 Market St.
Philadelphia, PA 19107 USA
P: +1-215-238-7101
P: +1-800-901-7373
W: www.aramark.com/services/facilities-services

Aramark is in the customer service business across food, facilities and uniforms, wherever people work, learn, recover and play. United by a passion to serve, Aramark’s more than 270,000 employees deliver experiences that enrich and nourish the lives of millions of people in 21 countries around the world every day.

Booth: 1704
ARC Document Solutions
1981 N. Broadway, Suite 385
Wheatland, CA 94596 USA
P: +1-949-660-1150
W: www.e-arc.com

ARC Document Solutions Inc. provides technology and services focused on document and information management for the architectural, engineering and construction industries. ARC’s solutions reduce costs and increase efficiency in customer offices, in their archives, and for their projects. ARC customers need the company’s services and solutions to help manage the volume, complexity and workflow of their digital information and hardcopy documents. ARC helps them by improving access and control over their content, and offers a wide variety of ways to manage their documents in the office, in the cloud and information on free energy modeling.

Booth: 518
ARCHIBUS Inc.
18 Tremont St., Penthouse
Boston, MA 02108-2301 USA
P: +1-617-227-2508
W: www.archibus.com

As the #1 global provider of real estate, infrastructure and facilities management solutions and services, the total annual expenditures for ARCHIBUS-related products and services exceeds US$2 billion. Through effective improvement and business transformation, ARCHIBUS users save their organizations over US$100 billion annually. With over 30 years of continuous innovation, the company’s industry-leading enterprise software provides unique intelligence on your real estate, infrastructure and facilities through Enterprise Information Modeling (EIM), and expresses that value to the overall business mission, through: High-efficiency collaboration; Insight and actionable intelligence; and Common operating picture of results for both operational and strategic stakeholders.
Asure offers intelligent security solutions that enable a smarter, safer world. As the global market leader in network video, Axis is driving the industry by continually launching innovative network products based on an open platform—delivering high value to customers through a global partner network.

Booth: 1702
Banyan Water
110028 Metric Blvd.
Austin, TX 78759 USA
P: +1-800-276-1507
W: www.banyanwater.com

Saving water matters, so Banyan Water has created innovative technology solutions to make it easy for large properties to save water. Their technology monitors, measures, analyzes and controls indoor and outdoor water use across a property, resulting in up to 50-70% wage savings. Banyan Water’s technology reduces water use and saves on water costs for campuses, office buildings, multi-family properties and other large properties. Visit booth 1702 to discuss your free water bill analysis today.

Booth: 1713
Bauer’s Intelligent Transportation
Pier 50
San Francisco, CA 94158 USA
P: +1-408-373-1738
W: www.bauersit.com

Bauer’s Transportation is a unique transportation company that provides a variety of solutions to meet the needs of organizations, transit systems, schools and corporations.

Booth: 719
Bear River Associates
436 14th St., Suite 300
Oakland, CA 94612 USA
P: +1-510-834-5300
W: www.bearriver.com

Bear River is the leading provider of advanced solutions for business services—optimizing workflows for mail, parcels, supplies, assets and more. Bear River’s customers gain keen insight into every action and event, enabling them to instantly improve and deliver better service for less cost. BearTracks supports multiple business services for national and global companies, offering world-class tracking, reporting and performance management, all from your desktop.

Booth: 514
Axis Communications
300 Apollo Drive
Chelmsford, MA 01824 USA
P: +1-978-614-2004
T: +1-800-444-2947
W: www.axis.com

Axis offers intelligent security solutions that enable a smarter, safer world. As the global market leader in network video, Axis is driving the industry by continually launching innovative network products based on an open platform—delivering high value to customers through a global partner network.

Booth: 314
Ark Workplace Risk
15 Basinghall St.
London EC2V 5BR United Kingdom
P: +44 7747 865 455
W: www.arkworkplacerisk.com

Ark Workplace Risk is an international market leader providing an innovative suite of service solutions and future-proofed Enterprise Software to major and global organizations. Over 500 global and premium brands trust Ark Workplace Risk for smarter Operational Risk, Compliance, Safety & Sustainability. Clients include FSE 250 and other global companies. Specializing in the following sectors serving across EMEA, APAC & the Americas: Real Estate, FM & Construction, Services, Retail & Education; Transport, Logistics & Hospitality.

Booth: 1026
ASHRAE
1791 Tuillie Circle N.E.
Atlanta, GA 30329 USA
P: +1-678-539-1216
W: www.ashrae.org

As the world’s leading building technology society, ASHRAE provides essential knowledge for design, build and operation of buildings. Visit booth 1026 for a free subscription to High Performing Buildings magazine.

Booth: 935
Asset Technologies LLC
3600 Chamberlain Lane, Suite 122
Louisville, KY 40241 USA
P: +1-502-425-8702
W: www.a-techs.net

Asset Technologies develops and provides repair solutions for legacy building automation controls. They can provide continued support on systems that are no longer supported by their manufacturer, and can offer facilities managers a cost effective alternative to expensive system upgrades. Asset Technologies is the official and only approved repair facility for legacy devices manufactured by Novar and NINCOM by Honeywell. They service devices manufactured by Johnson Controls, Barber Colman and Robert Shaw, and can develop repair solutions for other systems and devices approaching end-of-life. Look to Asset Technologies for extended support on HVAC, refrigeration, lighting and executive controls.

Booth: 1417
Asure Software
110 Wild Basin Road, Suite 100
Austin, TX 78746 USA
P: +1-888-323-8835
W: www.asuresoftware.com

Asure Software Inc., (Nasdaq: ASUR) headquartered in Austin, Texas, offers cloud-based workspace management and human capital management solutions as part of a People Success Platform. Asure’s solutions help businesses enable their people to be more productive. In turn, businesses are able to manage and control their most valuable assets and highest costs – people, real estate and technology. Asure leads the way for the workforce of the future in a highly mobile, geographically disparate and technically wired work environment. Asure serves approximately 7,000 clients worldwide and offers a variety of solutions within its People Success Platform.
Exhibitor Profiles

Booth: 700
BodyBilt by ErgoGenesis
One BodyBilt Place
Navasota, TX 77868 USA
P: +1-936-825-1700
T: +1-800-364-5299
W: www.ergogenisis.com

BodyBilt ergonomic seating and accessories by ErgoGenesis is dedicated to building ergonomic workplace solutions that provide comfort resulting in increased productivity. The company’s national sales force markets BodyBilt products to companies of all sizes, government entities, educational institutions, healthcare facilities, emergency call centers and individuals throughout the U.S.

Booth: 213
Borroughs Corp.
3002 N. Burdick
Kalamazoo, MI 49008 USA
P: +1-800-748-0227
W: www.boroughs.com

Borroughs Corp. manufactures high-quality steel storage, shelving and mobile storage systems. Their modular drawer cabinets are perfect for small parts in maintenance rooms. Study clip-type shelves are industrial grade and available in several capacities. Have a large project? Borroughs can design all of your storage needs using their proprietary software.

Booth: 603
Bractlet
510 S. Congress, Suite 107
Austin, TX 78704 USA
P: +1-512-651-3218
W: www.bractlet.com

Bractlet provides an energy savings platform for buildings to identify all savings opportunities in a facility. Bractlet’s platform looks at 80-100 million data points per month in a building to help determine from their vast database of savings measures what implementation would work to provide the greatest possible savings returns with the fastest payback. Bractlet’s solution will identify energy savings opportunities to reduce energy cost by up to 50%. After the savings measures are implemented the Bractlet platform will monitor in real-time how savings measures are working and generate alerts when issues arise. Bractlet will GUARANTEE the results.

Booth: 713
Bright White Paper Co.
4325 S.W. Port Way
Palm City, FL 33490 USA
P: +1-772-223-5511
T: +1-800-321-5716
W: www.brightwhitepaper.com

Bright White Paper Co is a manufacturer and distributor of on demand sign makers, display boards and laminators. Create signs and announcements in just 70 seconds from any 8 1/2” x 11”. Bright White’s Euro pockets are on-demand display boards – display signs in as little as 10 seconds without laminating or dry mounting. Available in nine sizes with Velcro or magnetic linings. Super easy to display. The company also offers on-demand cold laminators that use no electricity to operate. In 12”, 20” and larger.

Booth: 1428
Brivo Inc.
7700 Old Georgetown Road, Suite 300
Bethesda, MD 20814 USA
P: +1-310-664-5242
T: +1-866-692-7486
W: www.brivo.com

Brivo Inc. is the worldwide leader of cloud-based physical access control systems. Currently servicing over eight million users, the company’s award-winning Brivo OnAir® provides unmatched scalability and centralized security management for global enterprises, while retaining the ease of use for small and medium sized customers. The Brivo OnAir security management system is unique in providing combined access and video management in a single cloud platform. Headquartered in Bethesda, MD, Brivo was founded in 1999.

Booth: 728
Brown and Root
2451 Crystal Drive
Arlington, VA 22202 USA
P: +1-703-362-3671
W: www.brownandroot.com

Today’s facility managers face the daunting task of doing more with less. While staff and capital budgets are being cut and costs for new construction escalates, refurbishing existing facilities becomes an ever more attractive and necessary prospect. Unfortunately, the traditional procurement methods to solicit and contract these projects don’t provide the facility planner with the quick response and budget control required. However, there is an alternative procurement vehicle that truly has the possibility of being better, more responsive and more cost effective…three things all managers dream of: Job Order Contracting.

Booth: 402
Building Operating Management
2100 W. Florist Ave.
Milwaukee, WI 53209 USA
P: +1-414-228-7701
W: www.facilitiesnet.com/bom

The #1 content source for building owners and facilities executives responsible for commercial and institutional buildings.

Booth: 219
Building Technology Associates
21850 Greenfield
Oak Park, MI 48237
P: +1-800-600-1282
W: www btaww.com

Founded in 1959, BTA was the first to market the Roof Asset Management approach. Utilizing their patented process and proprietary software RoofSuite®, BTA focuses on reducing your cost of ownership. Existing customers have decreased their annual roofing expenses by 30% or more, drastically reduced leaking problems, and recognized immediate payback on their investment in our service. No one knows more about roofs and roofing. BTA’s team of specialists is among the most respected in the industry providing nationwide delivery of professional Roof Consulting Services. BTA stands ready to become your Roof Management Partner. Stop your roofs from leaking red ink.

Booth: 347
Busch Systems International Inc.
81 Rawson Ave.
Barrie, ON L4N 6E5 Canada
P: +1-705-722-0806
W: www.buschnsystems.com

Busch Systems is North America’s leading manufacturer of recycling, waste and composting containers. Celebrating 30 years in 2015, Busch Systems has led the way with innovative container designs and develops new mold recycling containers per year than all other manufacturers combined; all proudly made in North America. As part of their ongoing commitment to the environment, all Busch Systems products are 100% recyclable.

Booth: 1501
C&W Services
275 Grove St.
Auburndale, MA 02646 USA
P: +1-888-751-9100
W: www.cwservices.com

C&W Services is one of the largest facility services companies in the USA & Canada with a 65-year history of helping clients drive down operating expenses, increase facility efficiency and uptime, enable strategic business decisions and create positive experiences for the people who work, shop, learn, live and play in the facilities we maintain. Services are janitorial, maintenance, critical environments, landscaping and office services.

Booth: 1443
Cambridge Sound Management
404 Wyman St., Suite 200
Waltham, MA 02451 USA
P: +1-800-219-8199
W: www.cambridgesound.com

Cambridge Sound Management Inc. manufactures QiPro and Dynasond sound masking systems to help organizations across multiple industries protect speech privacy, reduce noise distractions and fuel workplace productivity. Its next-generation sound masking systems work by emitting a uniform, barely perceptible background sound at the frequencies of human speech. The systems also include office paging and background music capabilities to help facilities meet all of their masking and audio needs with one affordable system. Cost effective and easy to install, Cambridge Sound Management’s systems are deployed in hundreds of millions of square feet of space throughout the world including commercial organizations, health care facilities, financial services, government agencies and educational institutions.

Booth: 1434
C&W Services
275 Grove St.
Auburndale, MA 02646 USA
P: +1-888-751-9100
W: www.cwservices.com

C&W Services is one of the largest facility services companies in the USA & Canada with a 65-year history of helping clients drive down operating expenses, increase facility efficiency and uptime, enable strategic business decisions and create positive experiences for the people who work, shop, learn, live and play in the facilities we maintain. Services are janitorial, maintenance, critical environments, landscaping and office services.
CE Maintenance Solutions is a leading manufacturer of energy-efficient, commercial single-ply roofing systems. For more than 50 years, CE has provided its customers with superior products, services and green building solutions. From EPDM membranes featuring Factory-Applied Tape (FAT®) to reflective, heat-weldable TPO and PVC roof systems, CE offers innovation, excellent field experience, superior roof system design and unsurpassed warranties.

**Booth: 620**  
**Carrier Rental Systems**  
5000-B Northwoods Business Pkwy.  
Charlotte, NC 28269 USA  
P: +1-800-586-8336  
W: www.carrierrentals.com

Carrier Rental Systems has the right commercial HVAC solution for the job you need to accomplish. Applications include process and comfort heating and cooling, dehumidification and power. Carrier looks forward to exceeding your expectations. Contact Carrier Rental Systems about commercial HVAC systems and units.

**Booth: 109**  
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P: +1-800-Rent-Cat  
W: www.cat.com/rentalpower

Caterpillar and your local Cat® dealer are ready for all your power generation demands, large or small, urban or rural, simple to complex. From diesel and gas generator sets to uninterruptible power supplies, automatic transfer switches and electrical switchgear, their experienced worldwide dealer network can deliver the power systems and support you need. One call connects you with their fleet of power generation, temperature control and compressed air equipment, all designed and built exclusively for rental applications. Any size or shape, in any regulatory environment. When you need power, Caterpillar is equal to the challenge.

**Booth: 928**  
**CE Maintenance Solutions LLC**  
189 Peck Drive  
Buffalo Junction, VA 24529 USA  
P: +1-434-738-8484  
W: www.cemaintenancesolutions.com

CE Maintenance Solutions is a consulting and training organization that specializes in industrial, commercial and manufacturing asset management. CE Maintenance Solutions goal is to provide common sense approaches which will migrate the maintenance organization from being a cost burden to one that is considered as part of the yearly profit plan.

**Exhibitor Profiles**

**Booth: 912**  
**CH2M**  
9191 S. Jamaica St.  
Englewood, CO 80112 USA  
W: www.ch2m.com

CH2M is excited by tough challenges, and strives to offer their clients new perspectives, methods and technologies to make their facilities the best they can be. CH2M delivers professional and safe integrated facilities services to Fortune 1,000 companies, performing custom-tailored, life-cycle facilities services including: facilities management; operations and maintenance; engineering; project management; asset management consulting and implementation; moves, adds and changes; and related services a client deems non-core. CH2M delivers highly valued services through flexible work approaches that emphasize cost management and reduction, an engaged and professionally trained workforce, quality, and above all, safety.

**Booth: 802**  
**ChargePoint Inc.**  
254 E. Hacienda Ave.  
Campbell, CA 95008 USA  
P: +1-408-841-4500  
W: www.chargepoint.com

ChargePoint operates the world’s largest, most open, EV charging network. The company also designs, builds and supports the technology that powers it. With more than 24,000 charging locations and over 11,000,000 charges delivered, ChargePoint’s growing network makes driving an EV accessible to more and more people. Their mission is to get everyone behind the wheel of an EV and provide a place for them to charge wherever they go.

**Booth: 846**  
**ChemFree Corp./SmartWasher**  
8 Meca Way  
Norcross, GA 30093 USA  
P: +1-770-521-7182  
W: www.chemfree.com

ChemFree Corp. manufactures the SmartWasher Bioremediating Parts washing systems. These heated parts washers are non-hazardous, non-flammable, non-toxic, self-cleaning, and are the alternative to the use of harmful, toxic solvent parts washers. The SmartWasher provides a safe way to clean repair/ maintenance parts without harming humans or the environment and it combines three products - the SmartWasher® equipment, Ozzyjuice® degreasing solutions and microbe impregnated OzzyMat® filters. The SmartWasher is safe for the user and the environment, reduces operating costs, dramatically reduces liquid hazardous waste streams, the expense of hazardous waste removal along with the associated liabilities and hassles of regulatory compliance.

**Booth: 736**  
**Clarus Glassboards**  
7855 Harmon Road  
Fort Worth, TX 76177 USA  
P: +1-888-813-7414  
W: www.clarusglassboards.com

Clarus is the world leader in glassboards. Premium glass writing surfaces and glass furniture solutions greatly outlast traditional dry erase options and are a favorite of facility managers. Clarus products are proudly made in the USA.

**Booth: 607**  
**Club Car**  
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Evans, GA 30809 USA  
P: +1-706-449-3559  
W: www.clubcar.com

Club Car’s golf, utility and transportation vehicles are recognized as industry leaders in efficiency and long-lasting value. Today, more than 40 base models with applications in golf course, grounds maintenance, industrial, commercial and recreational markets are available. Club Car repeatedly leads the industry, a fact many attribute to the company’s winning style and state-of-the-art engineering. The preparation Club Car has made for tomorrow will serve you well today and in the years to come.

**Booth: 1313**  
**CDIT Cleaning & Restoration Services**  
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P: +1-650-274-3929  
T: +1-800-243-8797  
W: www.cdit.com

With over 65 years of experience, CDIT is one of the largest and most experienced cleaning and disaster restoration companies. With locations throughout the U.S., Canada and Thailand, customers know that they can rely on CDIT’s services. CDIT’s impeccable reputation offers customers peace of mind that comes from knowing the job will be done right the first time. To learn more about CDIT’s cleaning and restoration services, please visit www.cdit.com.

**Booth: 733**  
**Comfort First Products**  
1809 Carnegie Ave.  
Santa Ana, CA 92705 USA  
P: +1-714-550-4971  
T: +1-800-804-3366  
W: www.comfortfirstproducts.com

Comfort First Products offer two solutions to office complaints of drafts from overhead air vents and illness and allergies caused due to ductwork pollution. The Control-A-Flow® Draft Eliminator installs under a wheel of an EV and provides a place for them to charge wherever they go.

When you need power, Caterpillar is equal to the challenge. With more than 24,000 charging locations and over 11,000,000 charges delivered, ChargePoint’s growing network makes EV charging accessible to more and more people. Their mission is to get everyone behind the wheel of an EV and provide a place for them to charge whenever they go. The SmartWasher is safe for the user and the environment, reduces operating costs, dramatically reduces liquid hazardous waste streams, the expense of hazardous waste removal along with the associated liabilities and hassles of regulatory compliance.
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Comfy
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Oakland, CA 94612 USA
P: +1-510-972-9709
W: www.comfyapp.com
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Booth: 726
Construction Specialties Inc.
6696 Route 405 Hwy.
Muncy, PA 17756 USA
P: +1-570-546-5941
W: www.c-s-group.com
Construction Specialties Inc. is an innovative, customizable programs that have helped clients reduce and better manage energy and waste removal costs. Services include 24/7 Web access to all your utility account information.

Booth: 219
Command7
810 E. 9400 S.
Sandy, UT 84094 USA
P: +1-801-871-8629
W: www.command7.com
Command7 helps national, multi-site companies deliver consistent brand experiences by providing comprehensive maintenance services across their entire portfolio of properties. Using patented processes and technology, Command7 ensures their teams show up on time, provide work to scope and promptly communicate that the work was done.

Booth: 126
Condeco Inc.
2105 S. Bascom Ave., Suite 155
Campbell, CA 95008 USA
P: +1-408-508-7330
W: www.condecosoftware.com/us
Condeco is the leading provider of meeting room booking, desk booking and space utilization solutions. Their robust software and exceptionally designed hardware is the most feature-rich and versatile on the market. Condeco powers your business to change the way you work and manage your real estate more effectively. Condeco’s complementary product suite provides a seamless experience; with technology and insight informing one another to help maximize your workspace. Condeco works with over 500 companies including some of the largest blue chip organizations worldwide. They have offices across America, Asia, Australia, Europe, the Middle East and strategic partners across the world.

Booth: 142
CORPORATE CARE
3530 W. TC Jester Blvd.
Houston, TX 77018 USA
P: +1-713-692-6300
W: www.corporatecare.com
CORPORATE CARE provides interior asset maintenance services that create sustainable environments, improve indoor air quality, reduce capital expenditures and provide long term appearance retention.

Booth: 134
CORT
15000 Conference Center Drive, Suite 440
Chantilly, VA 20151 USA
P: +1-888-360-2678
W: www.cort.com
CORT offers those “extras” that make your space more than just four walls and ensures that your workspace meets the diverse needs of your employees.

Booth: 1201
CTS
15000 Conference Center Drive, Suite 440
Chantilly, VA 20151 USA
P: +1-888-360-2678
W: www.cort.com
From a single set of desks to entire floors, furniture rental from CORT gives you the flexibility to adapt your workspace as often as employee needs change. With flexible rental plans, as well as purchase options, CORT’s furniture is there when you need it and gone when you don’t. CORT’s furniture rental services create flexible workspaces that promote both employee productivity and collaboration. In addition to brand name case goods, seating and systems furniture, CORT offers those “extras” that make your space more than just four walls and ensures that your workspace meets the diverse needs of your employees.

Booth: 912
C/S Entrance Flooring Systems
3530 W. TC Jester Blvd.
Houston, TX 77018 USA
P: +1-713-692-6300
W: www.csentrancefloor.com
C/S Entrance Flooring Systems stop dirt, water and debris from entering your building more effectively than throw down mats. Pedisystems can reduce floor cleaning costs, improve indoor air quality and with proper framing, keep your entryway ADA compliant. C/S systems are a sustainable option which can be retrofitted into your existing building or specified during construction.

Booth: 1502
CPM One Source Inc.
601 W. 5th St., Suite 101
Los Angeles, CA 90071 USA
P: +1-310-208-8880
W: www.cpmonesource.com
CPM One Source specializes in comprehensive commercial and institutional solutions for Relocation and Overall Project Management; Strategic Facilities Planning; Moving and Storage; Integrated Workplace Management System; Furniture, Fixture and Equipment Specification, Procurement and Installation and Health Care. CPM’s core mission is to bring collaboration, teamwork, innovation and thoughtfulness to every project. They work as an extension to the client’s internal stakeholders and supporting staff to align objectives and goals. CPM acts as your advocate and engages everyone involved in order to integrate a clear plan of action, create a seamless transition and achieve maximum efficiency.

Booth: 703
CTS
5117 Johnson Drive
Pleasanton, CA 94588 USA
P: +1-888-877-3404
W: www.newcts.com
CTS provides BIM and 3D Laser Scanning Solutions for Rapid Facility Mapping and Management. Their High-Definition 3D Laser and Imaging System captures and maps interior and exterior spaces and environments to help deliver better expansions and construction projects. CTS supports pre-development, pre-construction, design, construction and facility management for commercial, residential, industrial and institutional facilities. CTS verifies millions of points in seconds and develops building information models with intelligence.

Booth: 319
D. C. Taylor Co.
5060 Ferni Drive, Suite B
Concord, CA 94520 USA
P: +1-925-603-1100
W: www.dctaylorco.com
Commercial and industrial roofing contractor D. C. Taylor Co. has been servicing customers throughout the United States for more than 60 years. The company specializes in installation, re-roofing, roof maintenance and fall protection services. Its professionals recognize that understanding a customer’s needs and their facility’s unique requirements is the foundation for executing a successful project. With service centers in six states and more than 60 service and roofing crews, D. C. Taylor Co. is poised to respond to customer needs quickly and efficiently. Projects are performed by trained crew members adhering to strict safety practices.

Booth: 527
Cost Control Associates
310 Bay Road
Queensbury, NY 12804 USA
P: +1-518-766-4437
W: www.costcontrolassociates.com
Cost Control Associates is a proven leader in helping clients reduce and better manage energy and waste removal costs. Services include 24/7 Web access to all your utility account information.
of household products.

company and one of the world’s leading manufacturers combined organization encompasses 23 companies Stoko Professional Skin Care to become the world’s and customer well-being. In 2014, Deb Group acquired industries and organizations that value their employee dedicated skin care programs to a wide range of

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Charlotte, NC 28217 USA

Deb Group

Booth: 400

Deb Group 2815 Coliseum Centre Drive, Suite 600 Charlotte, NC 28217 USA P: +1-800-248-7190 W: www.debgroup.com For over 80 years, Deb Group has been providing dedicated skin care programs to a wide range of industries and organizations that value their employee and customer well-being. In 2014, Deb Group acquired Stoko Professional Skin Care to become the world’s largest specialist occupational skin care company. The combined organization encompasses 23 companies operating in 5 continents, with Deb products used over 150 million times every day. In 2015, Deb Group was acquired by SC Johnson, a privately held, family company and one of the world’s leading manufacturers of household products.

Booth: 1321

DaVinci Roofscapes 13890 W. 101st St. Lenexa, KS 66215 USA P: +1-888-362-4957 W: www.davinciroofscapes.com The experienced team members at DaVinci Roofscapes develop and manufacture industry-leading polymer slate and shake roofing systems with an authentic look and superior performance. DaVinci leads the industry in the greatest selection of colors, tile thickness and tile width variety. The company’s reliable products have a limited lifetime warranty and are 100 percent recyclable. All DaVinci high-performing roofing products are proudly made in America where the company is a member of the National Association of Home Builders, the National Association of Roofing Contractors, the Cool Roof Rating Council and the U.S. Green Building Council.

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Diversified Maintenance 331 First Ave. N. Birmingham, AL 35204 USA P: +1-205-251-9249 P: +1-800-239-7483 W: www.diversifiledm.com Diversified Maintenance provides high-quality facility management solutions to clients all over the United States, and is known for their customer centric culture, compliance, technology and reporting capabilities. Customers include major industrial and manufacturing plants, office buildings, retail establishments, public utilities, and educational and medical facilities. Operating on a daily basis in many different environments with unique, sometimes complex, cleaning needs. In all of these environments, Diversified Maintenance has the experience and the technical knowledge required to provide top-quality service.

Booth: 1442

DKI Commercial Solutions 25 N.W. Point Blvd., Suite 1000 Elk Grove Village, IL 60007 USA P: +1-630-350-3000 P: +1-800-567-8047 W: www.dkicommercial.com DKI Commercial Solutions is North America’s largest disaster restoration contracting organization. With over 550 locations throughout the United States and Canada, DKI has the highest service standards in the industry. When a disaster strikes, DKI can execute emergency services to its commercial clients quickly and professionally, 24 hours a day, 365 days a year. These services include: emergency response, water and fire damage mitigation, contents cleaning, mold remediation, complete reconstruction and much more.

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DMS Facility Services 1040 Arroyo Drive South Pasadena, CA 91030 USA P: +1-626-305-8500 W: www.dmssfacilitieservices.com DMS service lines are comprised of janitorial services, facility engineering, landscape installation and maintenance, general/light maintenance, window cleaning and metal restoration, labor management and payroll services. The company’s vision is to provide customers with both single and/or bundled service solutions. DMS’s client base consists of multi-tenant office buildings and corporate campus facilities, as well as Medical Office Buildings (professional), Manufacturing, Bio-Pharmaceutical facilities, Education (K-12 and University), Entertainment, Communication, Municipality/Government facilities and Financial institutions.

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DaVinci Roofscapes 13890 W. 101st St. Lenexa, KS 66215 USA P: +1-888-362-4957 W: www.davinciroofscapes.com The experienced team members at DaVinci Roofscapes develop and manufacture industry-leading polymer slate and shake roofing systems with an authentic look and superior performance. DaVinci leads the industry in the greatest selection of colors, tile thickness and tile width variety. The company’s reliable products have a limited lifetime warranty and are 100 percent recyclable. All DaVinci high-performing roofing products are proudly made in America where the company is a member of the National Association of Home Builders, the National Association of Roofing Contractors, the Cool Roof Rating Council and the U.S. Green Building Council.

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FloodAvert’s “Fight The Flood” range arms FMs to control. LIFETIME WARRANTY.

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EPAY Systems provides a seamless human capital management platform offering applicant tracking and recruiting, HR management, benefits administration, time and attendance, and payroll and tax administration. EPAY’s flexible and affordable solution helps you drive workforce efficiencies, reduce wage and administrative costs, and improve labor compliance.

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of thousands of customers. Of manufacturers, serving as the vital link to hundreds facilities, it stocks and sells products from thousands management and logistics services. Through its products, and specializes in related supply chain is a leading distributor of high-quality electrical, Graybar, a Fortune 500 corporation and one of the W: www.graybar.com P: +1-314-573-9200 Clayton, MO 63105 USA Booth: 1315 GOJO Industries One GOJO Plaza, Suite 500 Akron, OH 44371 USA P: +1-330-255-6000 W: www.gojo.com GOJO Industries Inc. is the inventor of PURELL® Advanced Instant Hand Sanitizer and the leading global producer and marketer of skin health and hygiene solutions for away-from-home settings. GOJO formulations use the latest advances in the science of skin care and sustainability. GOJO is known for state-of-the-art dispensing technology, engineered with attention to design, sustainability and functionality.

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Innovation Wireless is an industry-leading manufacturer of Synchronized Time and Communication Systems. Specializing in Wireless Clock/Bell Systems, Public Address Systems and Digital Messaging, providing facility management solutions for all types of industries, including Health Care, Education, Business/Manufacturing and Government, which will improve operational efficiency, increase productivity and reduce costs.

Booth: 313
Infor
641 Avenue of the Americas
New York, NY 10011 USA
P: +1-800-260-2640
W: www.infor.com/eam

Infor is a leading provider of beautiful business applications, one of the world’s largest independent providers of business software solutions for all types of industries, including Health Care, Education, Business/Manufacturing and Government. With more than 200 countries and territories, Infor automates critical facilities management and asset management processes for industries including health care, manufacturing, fashion, wholesale distribution, hospitality, retail, public sector and more. Infor software helps eliminate the need for costly customization through embedded deep industry domain expertise.

Booth: 447
InstaKey Security Systems
7456 W. 5th Ave.
Lakewood, CO 80226 USA
P: +1-303-761-9999
P: +1-800-316-5397
W: www.instakey.com

InstaKey Security Systems is the manufacturer of a proprietary mechanical key system that combines three elements to provide complete KeyControl® restricted, individually serialized keys to control unauthorized key duplication; an easy to use cloud-based (SaaS) software program that tracks all keys to the doors they open, and to the personnel who should have them; and the ability to re-key individual doors or even entire master systems at significantly lower cost with just the turn of a key.

Booth: 701
Interface
1503 Orchard Hill Road
LaGrange, CA 93040 USA
P: +1-800-336-0225
W: www.interface.com

Interface is the world’s largest manufacturer of commercial carpet with headquarters in Rancho Cordova, Calif. Founded in 1973 when Ray Anderson imagined a more versatile flooring solution for the emerging modern office, the company has consistently led the industry through design and innovation, and now leads the industry in environmental sustainability. Interface is setting the pace for the development of modular carpet using materials and processes that take less from the environment through its Mission Zero® promise to eliminate any negative impact it has on the environment by the year 2020 and other initiatives including Net-Works® and its ReEntry® Reclamation Program.

Booth: 1041
iOffice Inc.
1210 W. Clay, Suite 2
Houston, TX 77019 USA
P: +1-713-526-1029
W: www.iofficecorp.com

iOffice is the leading workforce-centric IWMS for the commercial real estate industry. The SaaS platform equips C-Suite executives, strategic planners and FMs with the real-time data and communication tools they need to plan effectively for the future of their workforce and workspace. With 10 customizable modules supporting FM, occupancy planning and space use, room booking to mailroom and other office management functions, iOffice was built to be simple and robust, requiring minimal training or clicks to accomplish any task. Founded in 2000, iOffice supports thousands of fast growing companies to manage, plan and grow their businesses around the world.

Interface

Booth: 304
Interface
1503 Orchard Hill Road
LaGrange, CA 93040 USA
P: +1-800-336-0225
W: www.interface.com

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The Directory

Exhibitor Profiles

Booth: 746
ISCO Industries
926 Baxter Ave.
Louisville, KY 40204 USA
P: +1-513-623-1924
W: www.iscopolypro.com

ISCO is the global leading thermoplastic piping solution provider specializing in HDPE and Polypropylene (PP-RICT) systems. ISCO exists to build a better infrastructure in buildings and underground through ISOVATION. That means providing your facility with the most innovative, cost-effective, energy-efficient, sustainable piping system (HVAC/potable water, chemical transport, glycol, compressed air and more) with a heat fusion welding process that will never leak or corrode.

Booth: 1001
ISS Facility Services
Buddingevæj 197
Seborg
Denmark
P: +45 30 85 65 10
W: www.issworld.com

ISS was founded in Copenhagen, Denmark, in 1901 and has since grown to become one of the leading facility services companies in the world. ISS offers a wide range of services within the following business areas: cleaning services, support services, property services, catering services, security services and facility management services.

Booth: 701
Ivey Engineering
8330 Juniper Creek Lane
San Diego, CA 92126 USA
P: +1-858-587-2874
W: www.iveyengineering.com


Booth: 515
Kellermeyer Bergensons Services LLC
3605 Ocean Ranch Blvd., Suite 200
Oceanside, CA 92056 USA
P: +1-760-631-5111
T: +1-800-537-1375
W: www.kbs-services.com

KBS has delivered best-in-class facility services to companies throughout the U.S., Canada and worldwide since 1963. Core services are interior and exterior cleaning services such as: Janitorial, floor care and window washing, landscaping, pressure washing, parking lot, snow and ice management services, and parking lot maintenance services. KBS services solutions allow customers the option to select single services or bundled services. By offering single or integrated service solutions, their customers benefit from the ability to leverage operating efficiencies including reduced client administrative burden, reduced costs associated with dealing with multiple vendor management teams for each site, and improved risk management.

Booth: 1605
Kimberly-Clark Professional
1400 Holcomb Bridge Road
Roswell, GA 30076 USA
P: +1-770-587-8340
W: www.kcprofessional.com

Kimberly-Clark Professional partners with businesses to create Exceptional Workplaces, helping to make them healthier, safer and more productive. Key brands in this segment include: Kleenex, Scott, WypAll, Kmitech and Jackson Safety. Kimberly-Clark Professional, located in Roswell, Georgia, is one of three Kimberly-Clark Corp. (KMB) business sectors. See how Kimberly-Clark Professional is helping people around the world to work better at kcprofessional.com.

Booth: 727
LaserTech Floorplans Inc.
733 Johnson St., Suite 302
Victoria, BC V8W 3C7 Canada
P: +1-888-393-6655
W: www.r-fp.com

LaserTech Floorplans is the leading national service provider for as-built CAD drawings, BOMA lease certifications and 3D Revit models. State-of-the-art laser technology, including 3D laser scanning, with unsurpassed precision and accuracy. From Alaska to Florida and everywhere in between, let LaserTech show how they can solve your as-built problems on a very cost-effective basis. From floorplans, to electrical layouts, RCP, elevations, furniture layouts, BOOM lease area certifications, and 3D Revit models, LaserTech Floorplans can handle it all! Servicing all areas of the U.S. and Canada.

Booth: 418
LEDtronics
23105 Kashiwa Court
Torrance, CA 90505 USA
P: +1-310-534-1505
T: +1-800-579-4875
W: www.ledtronics.com

LEDtronics and its founders are responsible for creating the foundation of the LED industry, and are the pioneers of designing, manufacturing and packaging LED lighting products of unrivaled performance and value for industries and customers of all kinds, including 80 percent of Fortune 500 companies. Since 1983, Torrance, California-based LEDtronics has been the unparalleled “Problem Solver” for LED lighting solutions. The company’s vast array of products includes Tube Lights and Thin Panels, Showboxes, Down Lights, Post Tops, Canopy Fixtures, Bay Lights, Flood Lights, Street Lights, PAR & CFL-Style Bulbs, Miniature, Panel Mount and thousands more!

Booth: 1017
Legrand
60 Woodlawn St.
W. Hartford, CT 06110 USA
P: +1-877-295-3472
W: www.legrand.us

Legrand is a world leader in electrical, data communications and energy management solutions that enable facility managers to get their building running at peak performance. Legrand’s products help build a flexible infrastructure to support future growth while realizing operational efficiencies.

Booth: 1207
Lencore Acoustics Corp.
1 Crossways Park Drive W.
Woodbury, NY 11797 USA
P: +1-516-682-9292
W: www.lencore.com

Lencore transforms environments that change people’s lives by providing more privacy, greater comfort and improved safety. The company engineers and builds system solutions for Mass Notification and Emergency Communications (MNEC), Sound Masking, Paging and Audio with applications in a variety of industries. Lencore innovates and pushes the boundaries of technologies to deliver superior systems and services because they understand and the uniquely human side of technology, how it connects us and enriches our lives. Lencore believes that People Matter.

Booth: 1414
LOFTwall
4705 Vicksburg Blvd.
Dallas, TX 75207 USA
P: +1-214-239-3162
W: www.loftwall.com

Founded in 2008 by Steve Kinder, LOFTwall manufactures room dividers and privacy partitions for commercial and residential spaces. Steve’s vision of the workplace and the complex challenges of open office design guided him to create a revolutionary product line ranging from the LOFTwall to WEB, WAVE and more. A vision so simple, yet powerful: give users highly adaptive solutions to configure, reconfigure and easily move spaces to embrace the unique ways each organization works differently. All done with a highly aesthetic design that is derived from Bauhaus roots of simplicity and minimalism.
Marsden Services
Booth: 832

Marsden Services
2124 University Ave. W.
St. Paul, MN 55114 USA
P: +1-651-641-1717
W: www.marsdenservices.com

Marsden Services provides superior janitorial, security, HVAC, calibration and specialty property services to clients throughout the United States. With over 60 years of experience caring for hundreds of millions of square feet of real estate, Marsden enjoys an unmatched reputation for preserving property value by helping property managers maintain safe, clean, and efficient facilities. They have the know-how to meet your needs today, and the foresight to anticipate and overcome the challenges of the future.

Magnuson Group
Booth: 1420

Magnuson Group
1400 Internationale Pkwy.
Woodridge, IL 60517 USA
P: +1-800-342-5725
W: www.magnusongroup.com

Magnuson Group provides a wide array of facility ancillary solutions including indoor and outdoor waste and recycling receptacles, coat storage, visual communications displays, outdoor seating and tables, café tables, stools and crowd control solutions among others – all of which are critical to both the design and function of the spaces throughout your entire facility.

MaxLite
Booth: 1400

MaxLite
12 York Ave.
W. Caldwell, NJ 07006 USA
P: +1-973-244-7300
W: www.maxlite.com

MaxLite offers an extensive line of LED lighting solutions for the commercial, industrial, architectural and residential markets. A three-time ENERGY STAR® Partner of the Year, MaxLite stands behind their products with the highest standards of quality assurance, customer service and support.

Max-R
Booth: 718

Max-R
W248 N5499 Executive Drive
Sussex, WI 53089 USA
P: +1-888-868-6297
W: www.max-r.net

As the innovator of customized bin design, Max-R has made creating your ideal waste and recycling bin easy. Made from 97% post-consumer HDPE – milk jugs – and built in a factory utilizing 100% renewable energy and a lean manufacturing process, their products are a sustainable solution for your waste and recycling program. With 10 standard colors, thousands of available options, and a variety of logo applications, Max-R’s waste and recycling bins can be customized to meet both your functional and design needs.

MCS
Booth: 647

MCS
1177 Avenue of the Americas, 7th Floor
New York, NY 10036 USA
P: +1-347-632-8960
W: www.mcssolutions.com

MCS enables organizations to take control of their real estate through the integrated myMCS software suite. Available across different platforms (Web, mobile), the software enables organizations to realize measurable improvements in the areas of real estate, facility and workplace management. The real value resides in that it provides business leaders better insights, enabling them to take informed decisions and drive continuous improvement. myMCS not only allows you to effectively run your real estate and facility operations; it helps you reinvent them - through multi-level integration and advanced analytics.
Exhibitor Profiles

**Mohawk Group**

 Booth: 732


Mohawk Group, the world's leading producer and distributor of quality commercial flooring, delivers industry-leading style, cutting-edge innovation, unmatched service and superior sustainability. As the commercial division of Mohawk Industries, Mohawk Group has a heritage of craftsmanship that spans more than 110 years. Their commercial carpet brands — Karastan, Lees and Bigelow — and hard surface flooring solutions offer a full range of flooring choices for the floor. For additional information about their proven designs, solutions, and to learn more about what’s next from Mohawk, visit mohawkgroup.com.

**MRI Software**

 Booth: 516


MRI Software is a leading provider of real estate enterprise software applications and hosted solutions, serving the commercial, multifamily, property operations and investment management industries. Their highly flexible solutions help clients improve their bottom line and maximize the returns on their diverse portfolios. MRI Workspeed is their flagship property operations solution that is utilized by more than 300,000 users and over one-billion sq. ft. of commercial space. From service request tracking and automation to preventive maintenance scheduling, MRI Workspeed will streamline your property operations and improve tenant satisfaction.

**NaceCare Solutions**

 Booth: 827

NaceCare Solutions 1205 Britannia Road E. Mississauga, ON L4W 1C7 Canada P: +1-905-795-0122 x244 W: www.nacecare.com

NaceCare Solutions provides a full line of cleaning equipment and solutions for commercial applications. As the “Home of Henry,” NaceCare offers a full range of wet dry, upright, battery and electric canister and backpack vacuums along with auto scrubbers, carpet care equipment and janitorial carts and mopping systems.

**National Fire Protection Association**

 Booth: 429


The National Fire Protection Association (NFPA) is a global nonprofit organization established in 1896 with a mission to reduce the loss of life and property due to fire and related hazards. The NFPA develops codes, standards and a wide range of resources that help save lives and reduce loss with information, knowledge and passion. The NFPA provides education, training and certification, and publishes Research and data analysis, Technical training and certification, Public education, and Outreach and advocacy.

**NEBB**

 Booth: 618

NEBB 8575 Grovemont Circle Gaithersburg, MD 20877 USA P: +1-301-977-3698 W: www.nebb.org

The National Environmental Balancing Bureau (NEBB) is the premier international certification association for firms that deliver high-performance building systems. Building owners and tenants are concerned about the cost-effective performance of the environmental systems within their respective buildings. This “green” goal can be best accomplished by having a building’s environmental system properly tested, balanced and/or commissioned by a NEBB Certified Professional or Technician. NEBB’s function is to establish, promote and maintain high-quality standards through certification of Firms, Professionals and Technicians.

**NEIS/Bureau Veritas**

 Booth: 215

NEIS/Bureau Veritas 11973 Westline Industrial St. Louis, MO 63146 USA P: +1-800-886-6347 W: www.us.bureauveritas.com

National Elevator Inspection Services Inc., a Bureau Veritas Company, was founded in 1967 to perform highly specialized elevator inspection services. Since then, NEIS has rapidly developed into the largest elevator and conveyance inspection service company in the United States. Client list includes a majority of Fortune 500 companies: Major universities, Hospital associations, Commercial buildings, Large self-insureds, Building management firms, and State and Local jurisdictions. As a leader in the field since 1967, NEIS provides safety inspection and witnessing test for: All forms of Vertical Transportation, Elevators and Escalators, Dumbwaiters, Manlifts and Moving Sidewalks.

**New Pig Corp.**

 Booth: 1432


Eliminate spills, trips and falls with Pig No-Trip™ Commercial Floor Mat. Their super-thin, adhesive-backed mat absorbs moisture and traps dirt without shifting or bunching up like regular floor mats. New Pig is keeping floors clean and safe with the world’s 1st brand of absorbents since 1985.

**Newco Enterprises Inc.**

 Booth: 1343


Newco is a leading U.S. manufacturer of innovative beverage equipment. The company designs and builds high-quality coffee, tea and dispensing equipment including single-serve brewers. Founded in 1974, Newco has been a family-owned and operated corporation focused on refreshment solutions for the American workplace. Newco’s innovative product line will help bring perfectly brewed beverages to your employees. See how Newco can help provide the perfect solution for your workplace.

**North American Roofing**

 Booth: 1404


North American Roofing believes in long-term roofing relationships that enhance the customer experience and keep customers worry-free. As a nationwide, experienced contractor, the company specializes in roof replacements, repairs and preventative maintenance. This means no matter where your facility is located, you can trust North American to handle it. The most trusted and respected roofing company in the U.S.
Institute (ASHI) authorized training site as well.

PHILIPS defibrillators (AEDs) and accessories in the

www.onebeatcpr.com

P: +1-855-ONE-BEAT

Fort Lauderdale, FL 33314 USA
4350 Oakes Road, Suite 500
One Beat CPR + AED

style. Founded in 1986, OM builds American-made

OM is a provider of smart seating that is well-thought-

W: www.omseating.com

P: +1-877-776-5678

1110 S. Mildred Ave.
Ontario, CA 91761 USA
P: +1-808-253-0985
P: +1-877-776-5678

W: www.omseating.com

OM is a provider of smart seating that is well-thought-out for virtually any work environment and any work style. Founded in 1986, OM builds American-made seating in Ontario, California.

Booth: 234
OM
1110 S. Mildred Ave.
Ontario, CA 91761 USA
P: +1-808-253-0985
P: +1-877-776-5678

W: www.omseating.com

Booth: 1415
One Beat CPR + AED
4350 Oakes Road, Suite 500
Fort Lauderdale, FL 33314 USA
P: +1-855-ONE-BEAT
W: www.onebeatcpr.com

One Beat CPR + AED is the largest distributor of PHILIPS defibrillators (AEDs) and accessories in the United States. The company is an American Heart Association (AHA) and American Safety Health Institute (ASHI) authorized training site as well.

Booth: 401
Optim Workplace - A GRAEBEL Van Lines Company
2650 Market St.
Garland, TX 75041 USA
P: +1-877-488-3575
W: www.graebelmoving.com

Optim Workplace is a Graebel Van Lines company serving the commercial market for 65+ years. Providing expertise in workspace moves, customized storage, installation, warehousing and inventory services for all types of businesses. Optim Workplace is committed to delivering exceptional customer service and great moves for its clients. Their knowledgeable people offer a consistent experience nationwide through industry-leading practices, processes and technology. In February 2016, Optim Workplace received Women’s Business Enterprise (WBE) certification from the Women’s Business Enterprise National Council, affirning their status as a woman-owned, operated and controlled business.

Booth: 406
PACWEST Security Services
3303 Harbor Blvd., Suite A-103
Costa Mesa, CA 92626 USA
P: +1-714-429-1300
T: +1-800-372-2937
W: www.pacwestsecurity.com

Established in 1994, PACWEST Security Services is a large regional privately owned California security services company. The company’s corporate office is located in Costa Mesa, California, with regional branch offices in Los Angeles, San Diego, Ontario, Orange County and Hayward. PACWEST Security Services employs more than 1,700 security personnel and services more than 375 diverse and discerning clients. PACWEST is a client-centered, service-focused company offering uniformed guard, vehicle patrol and fire life safety services, and cutting-edge online real-time field reporting and CPS tracking technology.

Booth: 501
Paul Davis National
2010 S. 4th St.
Milwaukee, WI 53204 USA
P: +1-888-222-4122
W: www.pdnational.com

Paul Davis National specializes in commercial property mitigation and disaster restoration throughout the U.S. and Canada. Through 380+ locations, Paul Davis handles any size project caused by Fire, Flood, Environmental or Catastrophe situation. The company also offers a free business continuity program called First Priority.

Booth: 232
Penbay Solutions
101 Main St., Suite 540
Topsham, ME 04086 USA
P: +1-207-236-0182
W: www.penbayolutions.com

Facilities are mission critical. That’s why Penbay Solutions has taken a new approach to facility management – managing geographically. What differentiates InVision™ software from traditional FM applications is that it uses location as the organizing principle to create order out of complex information. InVision addresses a broad range of FM needs on both sides of the building envelope, including strategic portfolio planning, and day-to-day facility management, operations, maintenance, and safety and security. InVision solutions provide the data integration, visualization, intelligence, and interoperability needed to solve problems throughout the facility lifecycle so you can better see, plan, manage, and protect property and assets.

Booth: 127
ORR Protection Systems
11601 Interchange Drive
Louisville, KY 40229 USA
P: +1-502-244-4500
T: +1-800-347-9677
W: www.orrprotection.com

Since 1971 ORR has grown to be the nation’s largest privately owned safety and fire protection company in the country. Some of the largest and most successful companies in the world trust ORR to protect their mission critical business processes from failure due to fire. In fact, over 40% of the Fortune 100 companies use ORR.

Booth: 307
Oracle
500 Oracle Pkwy,
Redwood Shores, CA 94065
P: +1-800-423-0245
W: www.oracle.com/goto/falm

Oracle Primavera Facilities and Asset Lifecycle Management Solution provides a single, integrated platform that brings together every phase of the facility life cycle. With best-in-class, robust, yet flexible capabilities, the solution is designed to solve simple and complex business process needs for the Plan, Build and Operate phases of any facility. With this solution, you can balance resource capacity, allocate best resources, track progress and monitor project performance versus plan. Oracle’s solution empowers facility managers to be in full control of planning, building, operating and maintaining their entire facilities portfolio on a single integrated platform.

Booth: 417
ORR Protection Systems
11601 Interchange Drive
Louisville, KY 40229 USA
P: +1-502-244-4500
T: +1-800-347-9677
W: www.orrprotection.com

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Booth: 227
Oracle
500 Oracle Pkwy,
Redwood Shores, CA 94065
P: +1-800-423-0245
W: www.oracle.com/goto/falm

Oracle Primavera Facilities and Asset Lifecycle Management Solution provides a single, integrated platform that brings together every phase of the facility life cycle. With best-in-class, robust, yet flexible capabilities, the solution is designed to solve simple and complex business process needs for the Plan, Build and Operate phases of any facility. With this solution, you can balance resource capacity, allocate best resources, track progress and monitor project performance versus plan. Oracle’s solution empowers facility managers to be in full control of planning, building, operating and maintaining their entire facilities portfolio on a single integrated platform.

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P: +1-800-423-0245
W: www.oracle.com/goto/falm

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Booth: 406
PACWEST Security Services
3303 Harbor Blvd., Suite A-103
Costa Mesa, CA 92626 USA
P: +1-714-429-1300
T: +1-800-372-2937
W: www.pacwestsecurity.com

Established in 1994, PACWEST Security Services is a large regional privately owned California security services company. The company’s corporate office is located in Costa Mesa, California, with regional branch offices in Los Angeles, San Diego, Ontario, Orange County and Hayward. PACWEST Security Services employs more than 1,700 security personnel and services more than 375 diverse and discerning clients. PACWEST is a client-centered, service-focused company offering uniformed guard, vehicle patrol and fire life safety services, and cutting-edge online real-time field reporting and CPS tracking technology.
customers use ProLease. You can implement them separately. Currently 600+ best-in-class solutions work together seamlessly or are extremely powerful yet, very easy to use. These software comprised of four integrated modules that Real Estate and Facility Management is Web-based W: www.proleasesoftware.com P: +1-203-274-8598

Booth: 1435
Platinum Roofing Inc. 1900 Dobbins Drive San Jose, CA 95133 USA P: +1-408-280-5028 P: +1-800-284-5887 W: www.platinumroofinginc.com

Platinum Roofing started and is still headquartered in San Jose California. Bill Shevlin, president and CEO, has over 30 years of experience in the industry. Since the very beginning, Platinum has been a commercial roofing contractor that is customer-centered and with a specialization in providing energy-efficient solutions. Platinum is committed to providing the best energy-efficient technologies to their clients through energy measures that can include roofing, daylighting, lighting, insulation and solar.

Booth: 404

Progressive Roofing & Teamcraft Roofing are part of a larger network of companies owned by the Farrell family established in 1948. What began as a small company has grown to include four generations of Farrells, thousands of satisfied customers and over 50 branch offices coast-to-coast in order to service clients on a national basis.

Booth: 800
ProLease IWMS 1 Dock Street Stamford, CT 06902 USA P: +1-203-274-8598 W: www.proleasesoftware.com

Real Estate & Facility Management Software. ProLease Real Estate and Facility Management is Web-based software comprised of four integrated modules that are extremely powerful yet, very easy to use. These best-in-class solutions work together seamlessly or you can implement them separately. Currently 600+ customers use ProLease.

Booth: 1626
Pro-Line Inspections Inc. 1230 Madera Road, Suite 5-154 Simi Valley, CA 93065 USA P: +1-805-522-2992 T: +1-800-349-0055 W: www.prolineinspections.com


Booth: 301
Protection 1 1267 Windham Pkwy. Romeoville, IL 60446 USA P: +1-954-675-7591 W: www.protection1.com

Protection 1 provides installation, service and monitoring of electronic security solutions. Their 4,000 employees nationwide maintain an A+ Better Business Bureau Rating and have earned the titles of 2012 SDM Security Dealer of the Year and Security Sales & Integration 2014 Installer of the Year.

Booth: 312
QC Data Inc. 8800 E. Maplewood Ave., Suite 300 Greenwood Village, CO 80111 USA P: +1-303-783-8888 W: www.qpdataworks.com

A simply different way to manage your space. Whether it’s keeping information current, accessing the right data quickly, or uncovering data relationships and trends, Intelligent Floor Plan makes space management easier. QC Data’s cloud-based software lets you manage and analyze all your space, people and asset data in a single, real-time application, so you get the answers you need.

Find out how QC Data and Intelligent Floor Plan can benefit your business.

Booth: 101

QSI Facilities is dedicated to helping leading national brands in the fields of retail, food service and commercial/industrial real estate overcome value leakage in outsourced facilities services. Their Six Sigma trained project teams accomplish this by partnering with clients and their nationwide network of field service partners to adopt a data-driven approach to measuring, managing and improving facilities performance and cost control. Last year alone, QSI completed more than 250,000 work orders covering 75+ trades at 100,000+ client locations in the U.S., Canada and Puerto Rico. See why premier brands choose QSI Facilities.

Booth: 332

Qube Global Software’s Real Estate Management modules for Portfolio Management, Planned and Reactive Maintenance, Space Management, Project Management, Lease Administration, Resource Scheduling and Transaction Management can be delivered individually, or as a total IWMS solution. Qube Global’s solutions are currently used by 1000+ customers in 70 countries.
Rentokil Steritech/Ambius

Rentokil Steritech/Ambius offers a range of solutions including: pest management program that helps with your pest problems. Offering a range of solutions including: flying and crawling insect control, rodent control, bed bug services, drain line services, termite control, bird control services, odor management and vegetation management services.

Restoration ARTechs Inc.

Restoration ARTechs Inc. offers new and used pallet rack, shelving, mezzanines, multi-level catwalks, cantilever racking and many other storage and material handling solutions. REB’s services include design and site survey, project management, permitting support, engineering, material handling product integration, installation and rack repair.

RetroLock Corp.

RetroLock Corp. offers a complete range of services that extend from state-of-the-art robotic sensors to ongoing monitoring and support. RetroLock provides a low-cost solution, reduces installation time and is earth friendly by allowing the reuse of material. It also distributes ANSI/BHMA and UL certified commercial door hardware including stand-alone Keypad Locks, stand-alone RFID Locks, Mechanical Cylindrical Locks, Door Closers, Exit Devices and other General Door Hardware. Current customers include schools, offices, behavioral facilities, nursing homes and hospitals.

RetroLock is a minority woman-owned commercial door hardware manufacturer and distributor with headquarters located in the City of Industry, California. It specializes in retrofitting mortise locks for new or existing applications with a full commercial hardware line. RetroLock serves a low-cost solution, reduces installation time and is earth friendly by allowing the reuse of material. It also distributes ANSI/BHMA and UL certified commercial door hardware including stand-alone Keypad Locks, stand-alone RFID Locks, Mechanical Cylindrical Locks, Door Closers, Exit Devices and other General Door Hardware. Current customers include schools, offices, behavioral facilities, nursing homes and hospitals.

Reliable Controls specializes in the design and manufacture of Internet-connected green building controls. Building controls are known as direct digital controls, but can also be referred to as BACnet building automation systems or facility energy management systems. Their MACH-System™ encompasses all of these industry standard terms because it monitors and controls the complete spectrum of digital building equipment while remaining simple, flexible and competitively priced. The company’s designs utilize the ASHRAE standard BACnet protocol and ship with a 5-year warranty.

Reliable Controls Corp.

Reliable Controls Corp. is a national leader in solar electric system development, design and installation. Focused on making solar affordable and simple, REC Solar specializes in business, government and utility projects. REC Solar is committed to delivering high-quality systems while lowering the cost of solar power. REC Solar has installed more than 400 commercial systems nationwide in excess of 150 megawatts.

REC Solar

REC Solar is a national leader in solar electric system development, design and installation. Focused on making solar affordable and simple, REC Solar specializes in business, government and utility projects. REC Solar is committed to delivering high-quality systems while lowering the cost of solar power. REC Solar has installed more than 400 commercial systems nationwide in excess of 150 megawatts.

Recycling - Re-Stream

Re-Stream is a leader in resource management for corporate end-users, project, building and facility managers, Recycling in all areas, as well as composting of organic waste and decommissioning of premises.

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Reliable Controls specializes in the design and manufacture of Internet-connected green building controls. Building controls are known as direct digital controls, but can also be referred to as BACnet building automation systems or facility energy management systems. Their MACH-System™ encompasses all of these industry standard terms because it monitors and controls the complete spectrum of digital building equipment while remaining simple, flexible and competitively priced. The company’s designs utilize the ASHRAE standard BACnet protocol and ship with a 5-year warranty.

Reliable Controls Corp.

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Reliable Controls Corp.
Ricoh Group operates in over 190 countries. In the financial years ending March 2015, Ricoh Group had worldwide sales of 2,231 billion yen (approx. 18.5 billion USD). These include document management systems, IT services, workplace management services, production print solutions, data center infrastructure. The partnership is designed to provide customers with premier, turnkey, facility-decommissioning solutions. With representatives across the country and a diverse client roster ranging from Fortune 100 corporations to local businesses, Ricoh and Liquis have proven themselves to be experienced and efficient partners for any job of any size, anywhere in the United States.

Ricoh USA Inc.
70 Valley Stream Pkwy,
Malvern, PA 19355 USA
P: +1-610-286-8000
W: www.ricoh-usa.com

Ricoh is a global technology company that has been transforming the way people work for more than 80 years. Under its corporate tagline, “imagine. change.” Ricoh continues to empower companies and individuals with services and technologies that inspire innovation, enhance sustainability and enable business growth. These include document management systems, IT services, workplace management services, production print solutions, digital cameras, and industrial systems. Headquartered in Tokyo, Ricoh Group operates in over 190 countries. In the financial year ending March 2015, Ricoh Group had worldwide sales of 2,231 billion yen (approx. 18.5 billion USD).

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Royal Cup
160 Cleage Drive
Birmingham, AL 35217 USA
P: +1-205-397-6971
W: www.royalcupofficecoffee.com

What comes to mind when you think of the coffee that’s currently in your office? Do you think of artfully crafted, artisan-quality coffee rivaling that which is served by some of the nation’s most decorated chefs? What about aromatic, fresh coffee that you can’t wait to taste once you get to the office? Coffee so good that you bypass the 10 coffee shops you pass on your way to work? Chances are, no. Royal Cup is here to change that. Let Royal Cup Coffee be the solution for your coffee and breakfast needs and services.

SALTO Systems
1780 Corporate Drive, Suite 400
Norcross, GA 30093 USA
P: +1-770-452-6091
W: www.salto.us

Driven by innovation and guided by their insights into customer needs, SALTO Systems delivers industry-leading, next-generation electronic locking solutions without wires or mechanical keys. Since 2001, SALTO has redefined the access control world by continually being first to anticipate market needs in a rapidly evolving marketplace. The company sets new standards in security, manageability, and scalability.

SALTO hardware and software can be networked to provide real-time intelligence and instant control, enabling integration with existing systems to improve manageability. SALTO provides access control in over 90 countries, securing nearly 3 million doors, being used by almost 15 million people per day.

San Jamar
555 Koopman Lane
Elkhorn, WI 53121 USA
P: +1-262-723-6133
W: www.sanjamar.com

San Jamar offers innovative systems in towel, tissue, soap, wet wipes and air care. Featuring the new Summit family of products, which is easily customized to fit your washroom design. The Summit Family includes soap, tissue, towel dispensers, and air care products. San Jamar products offer the best technology, translating into labor savings, less waste and lower cost per use.

San Jamar
555 Koopman Lane
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Exhibitor Profiles

Booth: 614
SCA
Cira Centre - 2929 Arch St., Suite 2600
Philadelphia, PA 19104 USA
P: +1-866-722-8675
W: www.torkusa.com

Tork is the leading global brand in workplace hygiene. From paper towels in hospital washrooms to napkin dispensers in restaurant dining rooms, Tork delivers a great experience for the user and a simple experience for the buyer. And as part of SCA, Tork is dedicated to serving your needs in a sustainable way - saving you time, money and effort, so you can focus on what matters most to your business.

Booth: 1628
Seagrave Coatings Inc.
209 N. Michigan Ave.
Kenilworth, NJ 07033 USA
P: +1-862-438-1070
W: www.think-paint.com; www.plextonemulticolor.com

Thinkpaint is the world’s first industrial-strength dry erase paint that turns walls into whiteboards. Now, open offices can use unused wall space for creativity, collaboration and idea exchange, and no longer need to restrict activities to conference rooms with whiteboards that limit participation. Seagrave Coatings is an old company (established 1846) with new ideas. In addition to ThinkPaint, the company has developed Liquid Paint Chips—a spray-on multicolor paint that is an alternative to using vinyl color chips for seamless epoxy flooring. It saves both time and money on installation of terrazzo seamless flooring.

Booth: 735
SemaConnect
4961 Tesla Drive
Bowie, MD 20715 USA
P: +1-941-928-1862
W: www.semaconnect.com

SemaConnect is the leading provider of electric vehicle amenities to the North American commercial and residential property market. A complete EV support partner, SemaConnect delivers a modern property experience through innovative, elegantly designed charging stations and a robust and open network. The company has helped maximize property value through thousands of successful Class A deployments since its founding in 2008, for companies like CBRE, JLL, Hines, Greyistar, Cisco Systems, and Standard Parking. SemaConnect remains the preferred changing solutions partner to municipal, parking, multi-family, hotel, office and retail customers across the U.S. and Canada.

Booth: 646
Senzo IT
Pakkalankanuja 7
Vantaan 01510 Finland
P: +358 4006 61048
W: www.senzoit.com

Senzo IT is a highly innovative company from Finland. It has developed a plug-and-play sensor and software system that provides accurate real-time information of real estate utilization: by desk, area, floor or building, both locally or internationally. Senzo IT allows companies to accurately understand, manage and optimize workplaces (offices, hot desking and meeting rooms) according to their current and future real estate objectives and tune the space to their employees’ working demands, increasing overall productivity. Senzo IT’s Research & Development, Operations and Manufacturing are based in Finland, serving global multinationals across the world.

Booth: 207
Seokyoung Systems Co. Ltd.
6F, Chungyeong Bldg. 942-6, Daechi-2dong,
Gangnam-gu
Seoul, 135-845 Republic of Korea
P: +82-2-553-8576
W: www.quartzyys.com

Seokyoung Systems Co. Ltd. is a BIM data processing software developer established in 2011. It mainly produces FM software that maximizes the value of BIM & BLM. Based on BIM, Seokyoung Systems specializes in IT convergence building services such as Design, Construction, Facility management, etc. Its main products, “performa series,” are performa Manager, performa AMS (Asset Management System), performa BMS (Building Monitoring System), performa IC (Integrity Checker) and performa UrbanScape, which are based on international standards, as it got IPC2x3 Certificate from Buildingsmart for the first time in Asia.

Booth: 127
Serraview
25 Broadway, 9th Floor
New York, NY 10004 USA
P: +1-800-903-3716
W: www.serraview.com

Serraview’s space planning software makes workplaces better. Workforces are more productive. Buildings are used more efficiently. Workplace data is accurate and reliable. Space costs are reduced up to 30%. Serraview was recently chosen by Frost & Sullivan as Australia Facilities Management Software Company of the Year.
Skyfold unfolds and retracts quietly and effortlessly. Changes in room configuration can be achieved within minutes by a simple turnkey solution. Skyfold technology promotes building functionality, enhances the appearance of structures, and extends the life of your building and many of its major structural components. SkySmart addresses many critical functions: roofing, concrete protection, concrete repair, sealing and bonding and protective floor finishes/ coatings.

Sodaex Facilities Management
9801 Washingtonian Blvd.
Gaithersburg, MD 20878 USA
P: +1-888-SODEXO-3
W: www.sodexousa.com
Sodexo is the worldwide leader in quality of life services. Sodexo develops, manages and delivers a unique array of on-site services, benefits and rewards services and personal and home services. Through their work, Sodexo touches 75 million consumers daily in 80 countries. Sodexo believes that quality of life contributes to the performance of organizations and the effectiveness of employees. The company works as partners with clients to help them attain their strategic vision by developing comprehensive service solutions that increase the effectiveness of their people, enhance their business processes, optimize their infrastructure and deliver tangible outcomes.

Soft db North America
1100 Jupiter Road
Plano, TX 75074 USA
P: +1-610-597-1223
W: www.speechprivacy.com
Soft db has enlisted Speech Privacy Systems to be its U.S. sales arm. Speech Privacy Systems is the consummate leader in the sale and distribution of sound masking systems nationwide and beyond. With over 600 dealers and installations with 40 of the Fortune 100, The Pentagon and J. Edgar Hoover Building, you know you are in the best hands possible for your facility!

Sound Management Group LLC
5 Ilene Court, Building 7, Unit 3
Hillsborough, NJ 08844 USA
P: +1-800-221-0580
W: www.soundmanagementgroup.com
Sound Management Group offers customers turnkey solutions such as manufacturing, installation and acoustical analysis. For over 34 years, Sound Management Group has worked with the top commercial, educational and government institutions to help them solve common noise problems such as: speech privacy, distractions, noise transmission, mechanical noise reduction and isolation, excessive noise levels and reverberation time correction. Sound Management Group offers products and services in all of North America and globally.

SourceAmerica
8401 Old Courthouse Road
Vienna, VA 22182 USA
P: +1-571-226-4660
W: www.sourceamerica.org
SourceAmerica® is a national nonprofit that creates job opportunities for a skilled and dedicated workforce: people with significant disabilities. The organization is the vital link between this exceptional workforce, the network of community-based nonprofits, and the Federal Government and commercial companies that need the products and services they provide. SourceAmerica is an AbilityOne® authorized enterprise.

Staples Business Advantage
500 Staples Drive
Framingham, MA 01702 USA
P: +1-508-253-5000
W: www.staplesadvantage.com/facilitysolutions
Staples Business Advantage has an experienced team of facility specialists that will create a facility solutions program at a cost that's right for your business. The company offers a wide assortment of wholesale facility supplies including janitorial cleaning and safety supplies, and breakroom products. You can benefit from national coverage, expertise and the buying power of an industry-leading facility supplier.

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StructureTec Group
4777 Campus Dr.
Kalamazoo, MI 49008 USA
P: +1-269-353-9944
P: +1-800-745-7832
W: www.structuretec.com
StructureTec Group is a consulting and specialty services firm specializing in the restoration of building envelopes, roofs, pavement and concrete structures, providing turn-key solutions for their clients on a national level – Solutions for the Built Environment.

Sunbelt Rentals Inc.
2341 Deerfield Drive
Fort Mill, SC 29715 USA
P: +1-800-667-9328
W: www.sunbeltrentals.com
One of the largest equipment rental companies in North America and backed by a network of more than 550 locations, Sunbelt Rentals understands that keeping your day-to-day operations running smoothly starts with a well maintained facility. Facility maintenance professionals can rely on Sunbelt Rentals to provide a full-line of equipment for all your indoor and outdoor facility maintenance projects. Whether you need to lift, move, power, cool, heat, dry, clean or reach, Sunbelt Rentals is here for you.

Swiftspace Inc.
406 Harmony Road
Ayr, ON N0B 1E0 Canada
P: +1-519-624-9974
W: www.swiftspacinc.com
Today’s workplace is much different than it was four decades ago, and Swiftspace has attempted to accommodate the needs of the more mobile, social and collaborative way of modern business. Within minutes, a work space can be completely transformed using our easily convertible workstations or an informal meeting space can be created using the Rendezvous Mobile Meeting Booth. They can be set-up and taken down hundreds of times without losing any of their functionality.

Trane Building Services
2455 Paces Ferry Road
Atlanta, GA 30339 USA
P: +1-866-589-0691
W: www.homedepot.com/pro
The Home Depot® is the world’s largest home improvement specialty retailer. The Home Depot offers customized cost reduction solutions that target and meet the evolving needs of professional customers involved in residential and commercial construction and facilities maintenance. Get access to The Home Depot’s Pro Xtra Loyalty Program, rebate incentives, volume pricing and more.

TractionGuest.com
2700 Production Way
Burnaby, BC V5A 0C2 Canada
P: +1-888-520-2017
W: www.tractionguest.com
Traction Guest is the #1 cloud-based, enterprise-grade guest management platform that presents visitors with a unique sign in experience for your Facility. Companies can now better understand who their visitors are, how often they’re visiting and where. Installed and configured in minutes, one platform services unlimited locations and enables you to create infinite experiences. Visit Booth 416 for a customized Traction Guest Experience!
Exhibitor Profiles

Booth: 817
Trane Supply
2222 Kansas Avenue E
Riverside, CA 92507 USA
P: +1-951-801-6020
W: www.trane.com

Trane Supply has the parts and the knowledge to support all of your HVAC needs, no matter what system you are working on. You can rely on Trane Supply to deliver a solution to meet your customers’ needs, and to help you be more productive, profitable and knowledgeable. The company also supplies portable cooling units (which include both rental and sales) and the parts and supplies you need, when you need them. Trane Supply looks forward to helping you find the solution for your job. Ask the hard questions – they’re ready!

Booth: 340
Tremco Roofing & Building Maintenance
3735 Green Road
Beachwood, OH 44122 USA
P: +1-216-292-5000
P: +1-800-852-6013
W: www.tremcoinc.com

For over 75 years, Tremco Inc. has been the leading provider of roofing products; maintenance and replacement, restoration and repair services, as well as the innovator of many other products and services dedicated to roofs and the building envelope. Tremco supports clients in all fields, with TI manufacturing plants and over 2,000 employees worldwide. Field personnel are highly trained and experienced in roofing processes, products, and installation. Tremco’s service division, Weatherproofing Technologies Inc., is the first roofing services organization to be ISO 9001:2000 certified.

Booth: 628
Tyga-Box Systems Inc.
54 W. 40th St., Suite 1117
New York, NY 10018 USA
P: +1-212-398-3809
P: +1-888-TYGA-BOX
W: www.tygapbox.com

Introducing TygaTraz – mobile security and tracking for assets on the move. See this newest innovation at Booth H628. Tyga-Box appreciates its customers for the inspiration to create the tools they want and need to manage and reduce the costs of churn, relocation and other necessary moving activities. The company’s first invention – Tygabox -- is a now a million! Happy Birthday! Their original equipment from 20 years ago is still moving companies throughout the USA daily. Tyga-Box has eliminated over 350,000,000 pounds of cardboard from clogging landfills and 35,000,000 trees from being destroyed -- powerful impacts from a simple box!

Booth: 633
U.S. Department of State
1701 N. Fort Myer Drive
Arlington, VA 22209 USA
P: +1-703-647-0324
W: www.state.gov/obo

The U. S. Department of State’s Bureau of Overseas Buildings Operations is recruiting facility managers and construction engineers to join its team of Foreign Service Specialists who plan, construct and maintain all U.S. government real property located overseas under the control of the U.S. Department of State. Foreign Service employees enjoy international travel, free housing and utilities when assigned overseas and other excellent benefits.

Booth: 741
VARIDESK
1221 S. Beltline Road, Suite 500
Coppell, TX 75019 USA
P: +1-800-207-2587
W: www.varidesk.com

Based in Coppell, TX, VARIDESK designs, develops and manufactures height-adjustable standing desk solutions and accessories that transform the way people work and interact on a daily basis. Since its inception in 2013, VARIDESK has continued to expand its line of products and increased availability across the globe. VARIDESK is designed to be simple to purchase, set up and use, and products are in-stock and ready-to-ship within 24 hours, making it one of the easiest ways to incorporate standing into the work day. VARIDESK, Work Elevated.

Booth: 115
Versico Roofing Systems
P.O. Box 1289
Carlisle, PA 17013 USA
P: +1-717-960-4422
W: www.versico.com

formed in 1993, Versico has become one of the top three single-ply roofing system manufacturers in the U.S. by delivering quality products and exceptional service. Products include VersiGard® EPDM, VersiWood® TPO, VersiFlex® TPO and PVC, VersiFlex® PVC, VersiFlex® PVC with Elvaloy, garden roof systems and a complete line of insulation and accessory products. Each of these systems comes with several warranty options ranging from five to thirty years. Whatever your needs, Versico provides a comprehensive offering of products and services, which is why Versico is your single source for single-ply roofing.

Booth: 114
Versteel
2322 Cathy Lane
Jasper, IN 47546 USA
P: +1-812-634-2120
W: www.versteel.com

Versteel manufactures a comprehensive line of tables and chairs. The various table lines include training, conference, dining and activity tables with many options including tilting tops, folding legs, linking for group configurations, electrical and data capabilities, and wire management. Chair collections provide the perfect complement to Versteel tables including Chela, Companion, Kompis, Quanta and Simon with stacking capabilities and endless material options.

Booth: 916
VIVREAU Advanced Water Systems
131 W. 35th St., 8th Floor
New York, NY 10001 USA
P: +1-877-999-1044
W: www.vivreau.com

VIVREAU’s sustainable hydration solutions help corporate and hospitality clients meet their environmental, health and wellness and financial goals. For 30 years, VIVREAU’s on-site bottling equipment, reusable glass bottles and new Vi tap single-serve dispensers have helped clients reduce their carbon footprint by eliminating the production, transportation and disposal of traditional, prepackaged bottled water. Find out how VIVREAU can provide you with a solution that meets your needs.

Booth: 412
Vortex Doors
3198-M Airport Loop
Costa Mesa, CA 92626 USA
P: +1-800-498-6783
W: www.vortexdoors.com


Booth: 1245
Vortex Industries Inc.
2501 Dollar Ave.
Lasalle, QC H8N 1S2 Canada
P: +1-514-345-0456
P: +1-844-9VORTEX
W: www.vortexdryers.com

Vortex Dryers – the new standard for eco-friendly, sustainable high-speed hair and hand dryers. The designers’ choice for worry-free operations with the optional Wi-Fi Diamond 10-year warranty. Vortex Dryers manufactures a full spectrum of dryers: VORTEX JYM the stylish hair dryer, the Classic designer nozzle hand dryer, the unique VORTEX ADA-compliant high-speed dryer with air filter, and the VORTEX ULTRA HS available in new designer colors. All VORTEX dryers are covered with a unique 10-year warranty including an optional worry-free warranty against vandalism. Vortex dryers available in new custom designer bold colors.
### Exhibitor Profiles

#### Booth: 1527
**Western Colloid**
654 E. 60th St.
Los Angeles, CA 90001 USA
P: +1-844-221-7616
W: www.westerncolloid.com

For over 40 years, Western Colloid has been recognized in the industry as a leader in Fluid Applied Reinforced Roofing, Reflective Coating Systems and Premium Asphalt Sealcoats. If you are a building owner, manager or specifier, Western Colloid can recommend systems that will meet your needs. They have the approvals and ratings that you require. Their energy-saving products, customer service and training, fleet of trucks and extensive experience in coatings offer roof and paving solutions that are second to none.

#### Booth: 1033
**Winn Solutions**
2835 Camino Del Rio S., Suite 110
San Diego, CA 92108 USA
P: +1-800-806-6884
W: www.wiltstracking.com

Winn Solutions is the leading provider of cloud-based barcode tracking technology software. The Winn Item Tracking System (WITS) is a cloud-based tracking solution designed to track any accountable item from its entry point to its delivery point within a company. Sophisticated in its capabilities, yet simple to operate, WITS is the solution that will improve all aspects of your receiving and tracking process. Any industry, any accountable item, WITS has you covered with “Tracking Technology That Delivers!”

#### Booth: 629
**Wizard Software Solutions**
4147 N. Ravenswood Ave., Suite 400
Chicago, IL 60613-2448 USA
P: +1-773-832-0200
W: www.wizardsoftware.net

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