



Ray Milora Head of Design and Change Management, Worldwide Real Estate & Facilities, GSK

Ray Milora is global Head of Design & Change Management for GSK's Real Estate & Facilities team, is responsible for the development of a new industry-leading SMART Lab initiative and drives evolution in this area via employee and stakeholder engagement. Having led the creation of over 1 million square feet of activity based working, Ray is currently in a leadership role for GSK's Pharma R&D facility transformation and footprint reduction. Ray's extensive experience leading both technical and operational teams and programs informed his role as Project Executive for GSK's move to the Navy Yard in Philadelphia, when his team was responsible for all aspects of design, construction, fit out, employee engagement, and change management. With a formal background in graphic design, Ray brings over twenty-five years of diverse experience and passion to applying the principles of User-Centered Design to the creation, development, and management of software, services, and employee/customer experiences.