Facility Management: A Practical Introduction Course

Course Overview

This course will provide an informational overview of the roles, responsibilities and core competencies that make up the facility management profession. More than just a broad summary, the course will use a scenario-based learning style so that attendees can explore and examine realistic workplace situations in the global marketplace.

Attendees will benefit from a hands-on learning experience and valuable exposure to the 11 major FM competency areas as identified by IFMA. The course will help attendees grow in the facility management profession, advance their careers and better communicate with members of their FM department or team.

Objectives

- Learn to explain the importance of facility management.
- Develop an awareness of the global facility management profession and identify a variety of FM roles and responsibilities.
- Understand how potential FM challenges may be faced at a variety of different organizations.
- Identify the 11 major competency areas that comprise the field, and understand how FMs encounter these areas as they carry out their duties.
- Learn about the additional education and training available to help new FMs further their careers.

Outline of Course

- Introduction
- The Facility Management Profession
- Overview of Facility Management Roles
- Facility Managers in Action
- IFMA Professional Development Opportunities
- Course and Instructor Evaluations Chapter 3: Provide Leadership to the Entire

Target Audience

- People new to or recently involved with the facility management profession;
- Those who are transitioning from another related profession into the facility management field;

- Those who have previously worked in only a few of the specialized areas of facility management and now need to develop a broader understanding of the multiple dimensions that comprise the profession;
- People who want to understand more about the facility management field because they need to interact with facility managers (such as vendors).